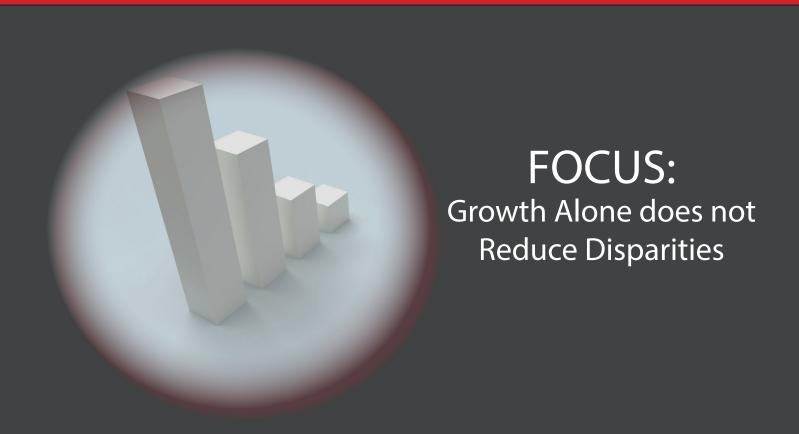


# Metropolitan Social Services Strategic Planning & Research

# 2023 COMMUNITY NEEDS EVALUATION

The State of Economic & Social Wellbeing Nashville - Davidson County





RENEE PRATT EXECUTIVE DIRECTOR METRO SOCIAL SERVICES

#### METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

Metro Social Services is excited to embark on our 15th year, producing the annual Community Needs Evaluation report.

Our Strategic Planning and Research team has worked diligently throughout the year, collecting key data that tracks and reveals patterns and key points of interest in the demographic and socioeconomic wellbeing of Davidson County residents.

The 2023 CNE delves deep into the impact of rapid growth of Metropolitan Nashville. The aggregate data, collected from multiple sources, presents a singular theme "Growth Alone Does Not Reduce Disparities". A compilation of significant factors – construction and development, traffic, population growth, and a series of natural disasters and a health pandemic - further exacerbated the line between the "Haves & Have Nots" of Metro Nashville.

While Metro Social Services cannot control the ever-swinging pendulum of societal factors and subsequent consequences, we do always stand ready to fulfill the needs of residents impacted by these factors. Our devoted staff provides hope and help to thousands of residents every year who struggle with financial barriers, as they attempt to live stable and independent lives.

I count it a true honor that our department has exclusively and continuously provided this rich data to community stakeholders and elected officials This information has proven to be quite valuable, as it guides, informs, and undergirds policy and program development and decision making on the highest levels of city management. It is my hope that this data piece can bring out the betterment and advancement of our great city.

Sincerely,

Renee Pratt

Executive Director Metro Social Services

# The Narrative

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#### INTRODUCTION

The 2023 Community Needs Evaluation marks a milestone. This is the 15th annual edition of this report. Analysis over 15 years now provides a significant opportunity to take stock of what has occurred in the state of economic security and social wellbeing for Nashville residents during that period. There are numerous important conclusions that can be drawn from the data included in this and previous reports.

In the past decade and a half, Nashville has experienced several unusual events: a major flood, tornadoes, and a pandemic. But Nashville has also experienced an extraordinary level of construction and business relocation and expansion. One might expect economic growth of such a high level to create substantial improvement in the standard of living of Nashville residents. The report that follows relies on data to show that in many ways the standard of living for many Nashvillians has remained the same or has declined during the past years of economic growth. By many measures, the components of standard of living, economic security, and social wellbeing demonstrate marked levels of leaving many Nashville residents and neighborhoods behind.

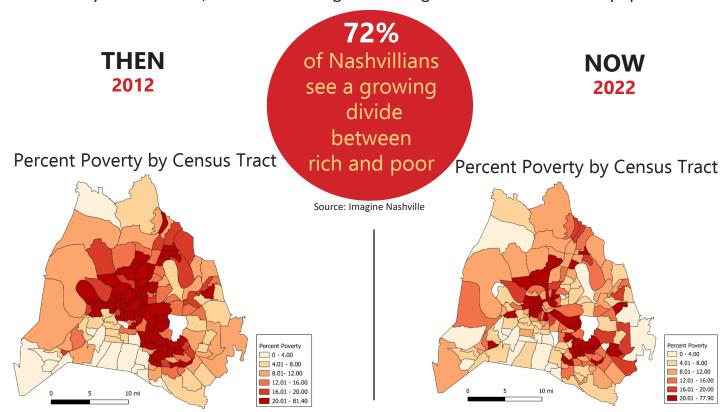
Economic growth has created affluence for some but has clearly left many others behind. Poverty remains as high as when the growth boom started. High levels of food insecurity and poor health persist. And the ability of many Nashvillians to afford housing has rapidly declined as the economic boom continued. Traffic congestion is far worse than a decade and a half ago. Educational outcomes continue to languish despite the addition of many new jobs and billions of dollars of economic growth.

This report offers three major segments. Segment one states the data record for what a decade and a half has delivered to the lives of Nashvillians. Segment two offers a consideration of what critical matters merit reflection on what the city faces for economic security of residents. Segment three addresses the importance of paradigms in understanding and responding to — changed circumstances and needs.

Part I Data Tell the Story

## Data Tell the Story

Deep income and wealth inequities exist along racial, ethnic, and neighborhood lines. Over the past decade, poverty has been dispersed into new areas as well as diluted in other areas by in-migration and gentrification. Above all, poverty is <u>only</u> a measure of income — it <u>does not</u> reflect the steep increases in cost of living and the large gaps that have emerged in household ability to afford housing, food, transportation, and other basic needs. While some households may experience modest gains in wages, the gap between income and affordability is greater than ever. By this measure, standard of living is declining for much of Nashville's population.



Source: American Community Survey 2008-2012 & 2018-2022; Dr. Wansoo Im, Meharry Medical College

	2012					2022					
	Population for Whom Poverty Status is Determined	Number in Poverty	Percent in Poverty	Percent of Children in Poverty	Population for Whom Poverty Status is Determined	Number in Poverty	Percent in Poverty	Percent of Children in Poverty			
Asian	20,104	3,632	18.1	20.2	23,812	3,935	16.5	22.0			
Black or African American	173,786	46,803	26.9	38.7	172,125	36,629	21.3	33.1			
Hispanic or Latino	62,563	20,213	32.3	49.5	76,167	18,536	24.3	34.3			
White	386,504	54,989	14.2	19.9	390,197	33,370	8.6	7.7			
Total	625,304	118,465	18.9	29.4	687,236	96,175	14.0	22.1			

#### Data Tell the Story

# Nashville has had higher poverty rates than its peer cities and the U.S. for most of the past decade.

	2012	2013	2014	2015	2016	2017	2018	2019	2021	2022
Nashville	18.9	17.9	19.9	16.9	14.8	14.5	15.4	12.4	15.0	14.0
Atlanta	18.3	17.6	16.8	15.3	15.6	14.2	12.9	13.5	13.1	12.7
Tampa	19.2	16.8	16.8	15.7	15.1	15.6	14.8	13.5	14.3	12.9
Louisville	18.0	15.9	16.7	15.1	14.3	13.7	15.4	14.0	14.0	14.7
Charlotte	15.9	15.2	15.0	14.2	12.1	11.1	11.7	10.2	9.9	10.2
Austin	18.4	16.1	17.2	13.3	12.3	11.7	12.1	10.9	11.3	10.1
United States	15.9	15.8	15.5	14.7	14.0	13.4	13.1	12.3	12.8	12.6

Data here refer to the central county in each respective Metropolitan Statistical Area

Source: American Community Service

The disadvantage of men not knowing the past is that they do not know the present. History is a hill or high point of vantage, from alone which men see the town which they live in or the age in which they are living.

G.K. Chesterton

# Disparity: Who IS left behind?

424,000 Nashville workers, half of whom earn less than a living wage 44,000 single mothers with children, almost half of whom live in poverty

304,000 renters, half of whom are cost-burdened to afford rent

82,000 MNPS students, a third of whom are economically disadvantaged 94,000 persons over 65, most of whom live on fixed income

Sources: American Community Survey, MNPS

Many Nashvillians are left behind

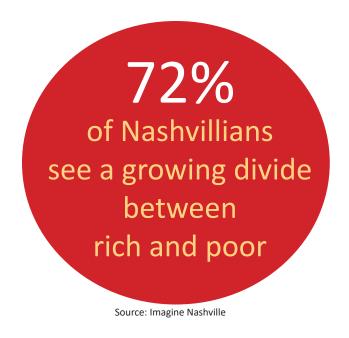
## Poverty remains Misunderstood

# Half of Nashville workers earn less than a living wage

The continued decline in the real value of wages in Nashville is part of a national trend. But, it also relates to actions to promote industries that directly employ large numbers of lower skill, lower wage jobs such as tourism and to promote industries and business types that require high-skilled workers that are not readily available in Nashville. In the latter case, workers are actively recruited from elsewhere in the country to relocate to Nashville, resulting in a host of adverse outcomes for existing residents of the city. In those cases, influx of affluent workers results in escalation of housing prices and prices of other household budget items. Additionally, many 'downstream' jobs in retail and service sectors are created that are then filled by lower-skilled local residents. Many disordered patterns of gentrification emerge, migration of low paid workers to more distant housing intensifies, and transportation patterns become ever more convoluted. The reality of half of Nashville workers earning less than a living wage is not an accident of nature. Instead, absence of guiding strategies that prioritize raising the standard of living for all Nashvillians appear as foundational to these results.

If you don't pay your labor good wages, how can they ever afford to buy what you make?

James Michener



### What is a Livable Income?

A Livable Income is related to a Living Wage for the working age population. The living wage is based on the ability to meet the level of expenses for different household types in Davidson County. This indicates the amount that the household worker must earn to support himself or herself and their family. The calculation assumes that the sole provider is working full-time (2,080 hours per year). The tool provides information for individuals and households with one or two working adults and zero to three children.

#### Living Wage for Davidson County - February 2024

	1 Adult			2 Adu	ilts (1 wc	orking)	2 Adults (both working)			
	0 children	1 child	2 children	0 children	1 child	2 children	0 children	1 child	2 children	
Food	\$4,687	\$6,908	\$10,362	\$8,592	\$10,695	\$13,774	\$8,592	\$10,695	\$13,774	
Child Care	\$0	\$9,210	\$18,419	\$0	\$0	\$0	\$0	\$9,210	\$18,419	
Medical	\$3,183	\$9,163	\$9,049	\$6,662	\$9,049	\$9,521	\$6,662	\$9,049	\$9,521	
Housing	\$17,233	\$19,872	\$19,872	\$17,700	\$19,872	\$19,872	\$17,700	\$19,872	\$19,872	
Transportation	\$9,661	\$11,180	\$14,083	\$11,180	\$14,083	\$16,205	\$11,180	\$14,083	\$16,205	
Civic	\$2,165	\$3,810	\$4,795	\$3,810	\$4,795	\$5,553	\$3,810	\$4,795	\$5,553	
Internet & Mobile	\$1,886	\$1,886	\$1,886	\$2,466	\$2,466	\$2,466	\$2,466	\$2,466	\$2,466	
Other	\$3,903	\$6,966	\$7,407	\$6,966	\$7,407	\$10,238	\$7,407	\$7,407	\$10,238	
Required annual income before taxes	\$49,244	\$77,165	\$95,677	\$64,915	\$76,066	\$85,147	\$64,915	\$86,486	\$105,986	

Source: MIT Living Wage Calculator

Additionally, since the vast majority of older adults live on a fixed income, they have no ways to boost their spending ability for their household needs. The dramatic rise in costs of rent, groceries, and medical care impact all Nashvillians, and disproportionately the city's older population. The federal poverty rate in many important ways fails to provide a meaningful understanding of economic hardship for the population. With median earnings in Davidson County of \$45,068 a year (2022), it is clear that a very large portion of Nashville residents are unable to live at a "living wage" level. In this regard, it is essential to understand Nashville poverty not as a phenomenon affecting only a small segment but as a widespread hardship shared by many households and workers

# Half of Nashville workers earn less than a living wage



Large portions of Davidson County's population are cost-burdened for housing, meaning that they pay 30% or more of their annual income to afford housing.

The problems have worsened in the past decade.

2012 2022 Change 27.0% 27.7% +0.7% Homeowners 54.1% +5.4% 48.7% Renters 28.7% +2.4% 26.3% Senior homeowners Senior renters 52.7% 62.0% +9.3%

Source: American Community Survey

Homeownership rate for Black Nashvillians

38.9%, much lower than

60.9% rate for whites

Source: American Community Survey

\$115,000 to afford the typical U.S. home.
That's about

\$40,000 more than the typical American household earns.

Source: Redfin

Only 9% of Nashville residents believe they can afford a home in their area

Source: Vanderbilt University Poll

26.3% of senior homeowners and 52.7% of senior renters spent 30% or more of their income on housing in 2012.

28.7% of senior homeowners and 62% of senior renters spent 30% or more of their income on housing in 2022.

An increase of 9.3% of senior renters who were cost-burdened by gross rent.



Black workers in Nashville are twice as likely as Whites to work in construction, 4 times as likely to work in healthcare support jobs, and half as likely to work in management, healthcare practitioner, and computer/science/engineering jobs.

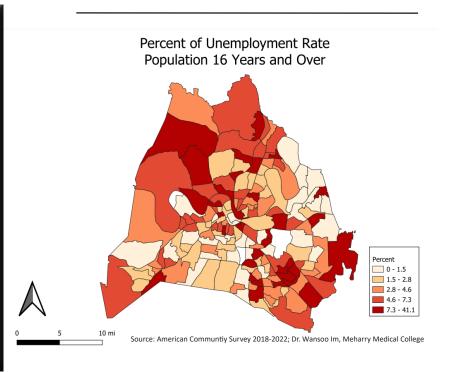
The need for alignment between meaningful opportunity for Nashville residents and practices related to economic growth are greater than ever. After 15 years of reporting in the Community Needs Evaluation, patterns of inequity and imbalance are as pronounced as at the start of record levels of economic investment. Investment and effort directed foremost to the employment needs, interests, skills, and abilities of existing residents of Davidson County may yield different directions for business recruitment, business expansion, and business incentives. The reality of many left behind in terms of economic prosperity points to a fallacy that 'job creation' is undifferentiated with regard to the realities of employment needs of a city's residents.

Unemployment for Black Nashvillians

8.3%,
2.3 times higher
than total population
4.6 times higher
than Whites

Source: American Community Survey, 2022

57%
of low-income families feel "Left out or excluded from the opportunities and benefits of living in Nashville"

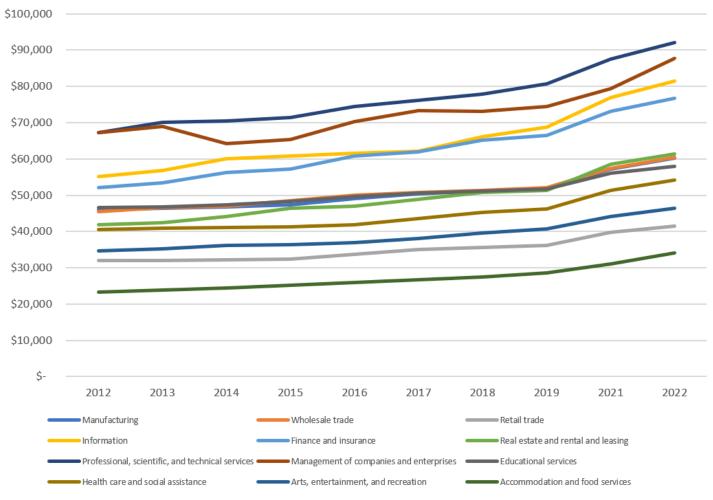


Source: Imagine Nashville



Imbalances in earnings in Nashville are highly correlated with industries. Some industries have seen significant increases in median wages over the past decades, while others have seen little change.

#### Median Earnings of Workers in 2022 (in 2022 inflation adjusted dollars)



Source: American Community Survey

#### **Education**

Metro Nashville Public Schools' graduation rate (2022-2023) was only

81.5%, lower than the statewide graduation rate of 90.6%.

Source: TN Dept. of Education, 2022-2023

48,459 Nashvillians
18 years and over
do not have
a high school diploma

Source: American Community Survey, 2022

MNPS high school college-going rate for the class of 2022 was

49.5%,

much lower than Williamson County's 81.6%, and lower than Tennessee's 54.3%.

Source: Tennessee Higher Education Commission

Education is widely regarded as the key to economic success in the new economy. The main moral problem respecting education policy in the United States is the grossly unequal and inadequate education received by the poor.

Dr. Stephen Macedo, Princeton University

#### Health

1 in 10 Nashvillians is food insecure

Source: Feeding America, 2021

More than
1 in 10
Nashvillians (11.5%)
lacks health insurance

Source: American Community Survey, 2022

If access to health care is considered a human right, who is considered human enough to have that right?

Paul Farmer

ZIP codes with highest rates of food insecurity 37207, 37208, and 37218 – all touching North Nashville.

Who is most vulnerable to displacement?









People 25 and older without a Bachelor's Degree



Renters



People making at or below 80% Median Family Income



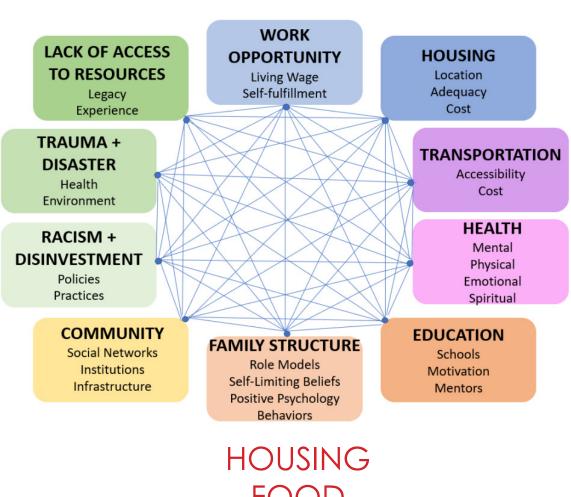
Households with children in poverty

Older adults and persons with disabilities experience a variety of economic, social, and health challenges that differ from the population at large. These populations, along with others, are more likely to be displaced through gentrification.

Source: The Uprooted Project

## Poverty is Interrelated

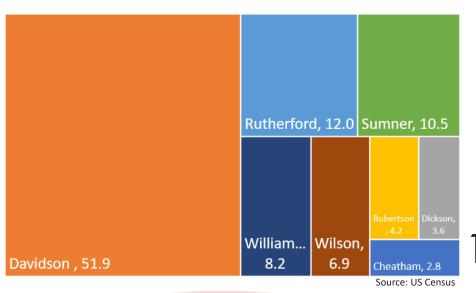
Solutions to the dilemma of poverty will not be resolved by treating manifestations of poverty in isolation. Nashville's endemically high poverty rate points to underlying factors that allow poverty to persist despite record levels of economic growth. Failing to holistically undertand and address the underlying factors results in endless triage of systemic challenges.



HOUSING
FOOD
TRANSPORTATION
EDUCATION
PUBLIC SAFETY
HEALTHCARE
ELDERCARE
CHILDCARE

# PART II Critical Considerations

## A Region Reshaped

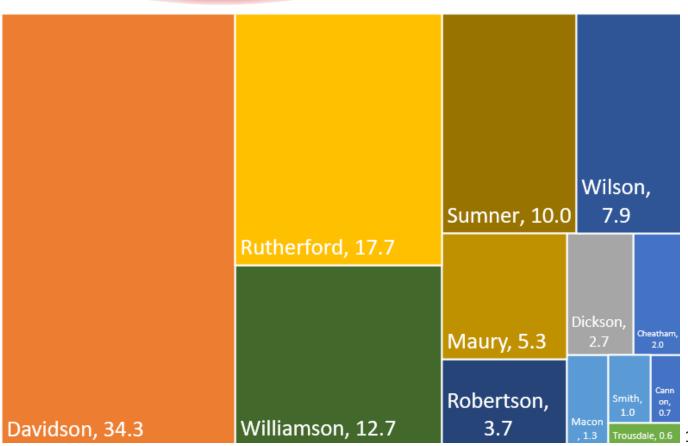


Nashville Metropolitan Area Population

Davidson
51.9%
of Region

Davidson increase 38% Region increase 108%

Davidson **34.3%**2023 of Region



# Growth Not Sufficient to Improve Standard of Living

Only 1 in 10 Nashvillians supports a "Pro-Growth" orientation

Source: Imagine Nashville

**Synechdoche**: A term meaning a part is used to represent the whole.

**Example:** A rising standard of living for some does not mean a rising standard of living for all.

Economic growth doesn't mean anything if it leaves people out.

Senator Jack Kemp

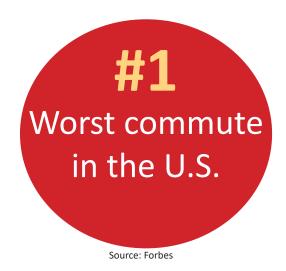
#### **Critical Considerations on Growth**

In its simplest sense, the public interest is to be distinguished from factional rule or dominance by one segment of the community.





# Unintended Consequences of Growth



Almost 1 in 4 Nashvillians feels they "don't belong"

Source: Imagine Nashville

Very large apartment rent increase in five years

Residents displaced through gentrification

Small business facing large increase in lease rates

Public safety challenges increase

Growth that continues unabated for years or decades without accompanying social, physical, and process infrastructure will affect more and more aspects of community life that are unexpected, unwelcome, and increasingly difficult to remedy. Unchecked growth that is propelled for growth goals alone without accompanying strategies to improve standard of living and quality of life inevitably will leave more and more people out of opportunities and destinies which they once felt were in their control.

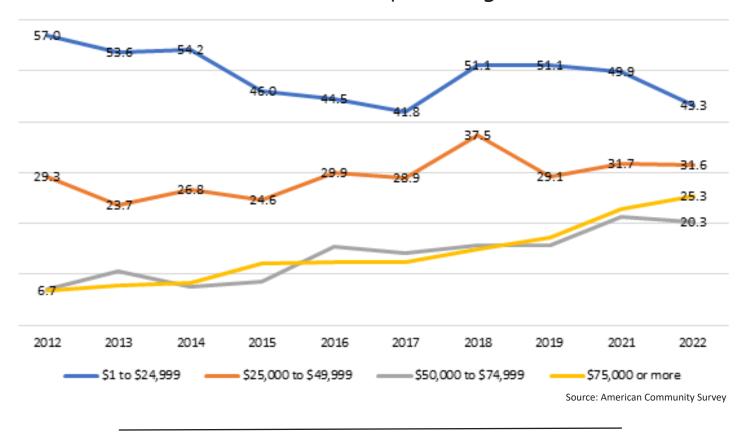
If you don't know where you are going, any road will get you there.

Lewis Carroll



### Who Benefits from Growth?

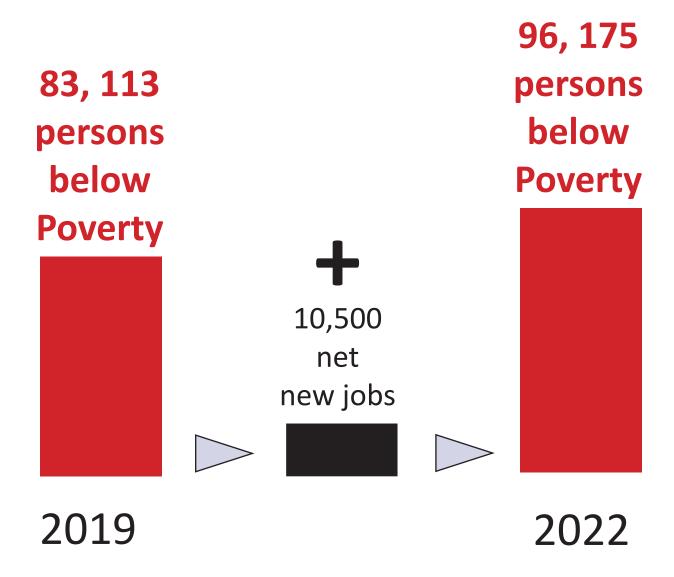
Population 15 Years and Over Moving to Davidson County by Income Level 2012 - 2022 (percentage)



**\$50,000 to \$74,999**: Increase from 6.9% to 20.3% **\$75,000 or more**: Increase from 6.7% to 25.3%

A clear upward trend of people with higher incomes disproportionately moving to Davidson County

### Inequities of Growth



#### **Davidson County**

In many instances, there have been net increases in total jobs in Davidson County while the number of persons in poverty has also increased. This suggests that job creation may often not be prioritizing the needs and skills of all residents of Davidson County. Similarly, local residents may simply be the beneficiary of 'downstream' poverty wage jobs that are created in response to recruitment of business and workers for high skill occupations to the city. Alignment of workforce strategies and business recruitment that prioritizes less skilled workers likely could enhance Nashville's opportunities to address poverty.

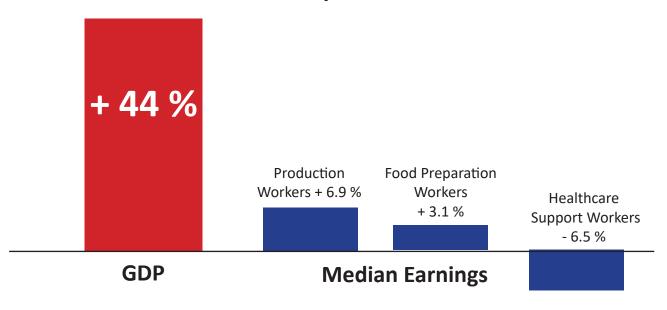
# GDP A False Measure for Wellbeing

Growth in GDP doesn't show how income is split across a population. Rising GDP often can result from the richest getting richer, rather than everyone becoming better off.

BBC - GDP fails to be a good measure of economic performance
Scientific American - Why GDP Is a Terrible Metric for Success and Wealth
TIME - GDP Is a Wildly Flawed Measure for the Digital Age
Harvard Business Review - Why GDP is a poor measure of progress
The Economist - The great GDP swindle
The Guardian - GDP Is a Terrible Way to Measure a Country's Economy
Slate - Poor Measurement of GDP Hides Falling Living Standards



#### Davidson County 2017 - 2022



# PART III Paradigms

# Blindspots Recognizing the Unseen



 Population growth is very low in Davidson County. Since 2020 Nashville has lost 3,725 people, for negative change of -0.52 percent.

Source: US Census

 In much of Davidson County, 75 to 99 percent of students attend public schools, while in the southwestern quadrant of the county, between 60 to 75 percent of students attend private schools.

Source: American Community Survey

More than half of Nashvillians are in living wage poverty.

Source: American Community Survey; MIT Living Wage Calculator

 Maintaining existing affordable housing is cheaper than building new; instead, 9,549 housing units have been demolished since 2010.

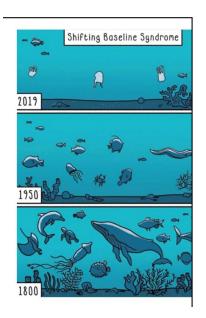
Source: Metro Codes Department

"Voting with your feet" is not a way that poor people can effectively hold governments accountable, but it is often a way that better-off people hold governments accountable to their interests at the expense of the poor.

Dr. Stephen Macedo, Princeton University

# Shifting Baseline Syndrome

A change in how a system is measured, usually against previous reference points (baselines), which themselves may represent significant changes from an even earlier state of the system.



Shifting Baseline Syndrome occurs when conditions of the environment gradually degrade over time, yet people falsely perceive less change because they do not know, or fail to recall accurately, how the environment looked in the past.

Then Now





## Cost of Development

#### **Environmental Impact**

Vehicle Emissions Urban Heating

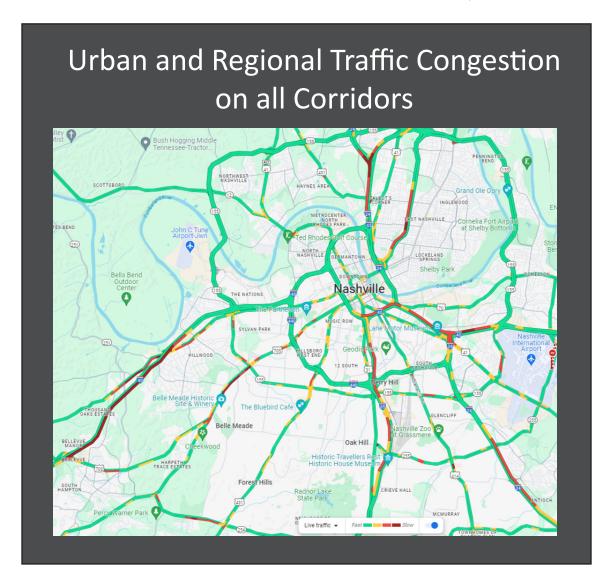
#### **Economic Cost**

Time Lost to Commuting Productivity Losses

#### **Wellbeing Cost**

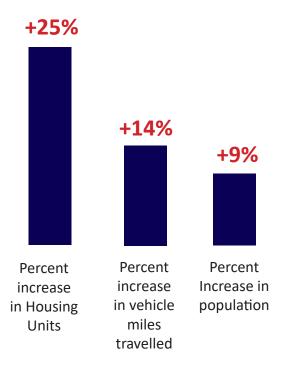
Physical, Mental, and Emotional Toll on Residents Safety Decline Man walks in a straight line because he has a goal and knows where he's going.

Le Corbusier
The City of Tomorrow



# Unaligned & Shifting Parts of the Whole

#### 2012 to 2022 Davidson County



Source: American Community Survey; Tennessee Dept. of Transportation

Over half (56%) of residents believe growth has made Nashville worse

Source: Imagine Nashvillle

Fostering economic growth fueled through selective components of the life of a city without attention to other accompanying infrastructure results in accumulating challenges to remedy the ill effects of those mismatches. Congruence in economic growth is a necessity of achieving improvement rather than deterioration in the standard of living and quality of life for city residents.

The politics of social investment means something quite different from reliance on market efficiency to meet our needs. It calls for the construction of a set of political relationships capable of dealing with both a need for collective support and the risk of future uncertainty.

Dr. Clarence Stone, George Washington University

### What Must Accompany Growth

#### **Strategy to Support Consequences**

Modelling and Simulation Innovation & Experimentation Best Practices Globally Community Engagement

#### Infrastructure to Support Change

Physical infrastructure
Technological Infrastructure
Process Infrastructure

#### **Consistent Evaluation of Strategy**

Information loop to assess impacts Fiscal and human impacts

Growth is an idol of our present system

Dr. Herman Daly, former senior World Bank economist

Frenzied growth is akin to malignancy in nature - uncontrolled proliferation that corrodes the environment it develops in

# Growth Z Development

We've tried to make a distinction between development and growth. When something grows, it gets bigger physically by accretion or assimilation of material. When something develops, it gets better in a qualitative sense. It doesn't have to get bigger. An example of that is computers. You can do fantastic computations now with a small material base in the computer. That's real development. And the art of living is not synonymous with "more stuff." People occasionally glimpse this, and then we fall back into more, more, more.

New York Times Magazine, July 17, 2022

The high concentration of rich versus poor across American metropolitan areas is not simply the consequence of individual market choices.

Local laws and background institutions facilitate the sorting of Americans by race and class.

American Apartheid

If the public does not understand a policy (or even worse, misunderstands it), they may accept or reject it based on misinformation. To begin to tackle this issue, we test an approach called a "refutation text" meant to correct people's misconceptions about an issue. While refutation texts have been widely used to correct misconceptions about controversial science issues (e.g., global warming, GMOs), to our knowledge they have never been tested to correct misconceptions about policy.

**Brookings Institution** 

https://www.brookings.edu/articles/when-public-opin-ion-on-policy-is-driven-by-misconceptions-refute-them/

## Asking Critical Questions

# Consistently asking WHY?

Asking good questions is an essential part of critical thinking. By gathering more information, clarifying our thoughts, challenging assumptions, and stimulating creativity, we become more effective at critical thinking to find better understanding of issues and solutions to problems.

How can we **distinguish between fact and opinion** in information presented to us?

What assumptions underlie the arguments presented in the matter?

How might **different cultural or historical contexts** change our understanding of an issue?

What **alternative explanations or viewpoints** might exist for a situation?

How can we evaluate the **credibility and reliability of sources** used to support an argument?

What **ethical considerations** are relevant to a issue, and how might they affect our thinking?

What are **potential consequences**, both positive and negative, of a decision or action?

What evidence can we gather to support or challenge a claim or hypothesis?

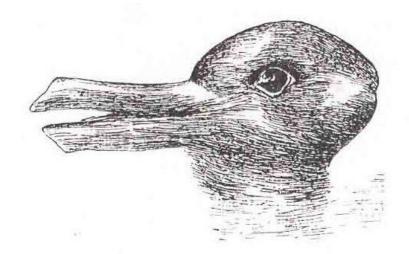
How might **biases or assumptions** be affecting our thinking on an issue?

What are the **potential unintended consequences** of a particular course of action, and how can we mitigate them?

## Paradigms

A paradigm shift means a new way of understanding an existing situation.

As half of Nashville households struggle financially, a paradigm shift offers new directions in understanding and approaching this and other community needs. Fostering economic security and social wellbeing depends on adhering to community values, evidence-based policies and programs, and alignment of perception of solutions to challenges with lived experiences of the population.



# How to See Things Differently

Poverty is not an accident. Like slavery and apartheid, it is man-made and can be removed by the actions of human beings.

Nelson Mandela

## Theory of Change

Theory of change refers to a comprehensive description and illustration of how and why a desired change is expected to happen in a particular context. Simply wishing that economic security for low-wage workers emerges from recruiting high end jobs does not fulfill a logical theory of change. In fact, evidence demonstrates otherwise.

#### Over the past decade:

- Davidson County has seen aggregate investment in construction of nearly \$9 billion.
- Dozens of corporate headquarters moved to Nashville and many expanded their operations.
- Davidson County saw high levels of population in-migration.

#### Meanwhile:

- Federal poverty rates in Nashville never dropped below 12%.
- Nashville's largest job growth was in low wage workers in retail, healthcare services, and tourism.
- MNPS graduates ready to succeed in post-secondary education often remained around 25%.
- African American population decreased by 3,270 since 2012.

Sources: US Bureau of Economic Analysis; American Community Survey, MNPS

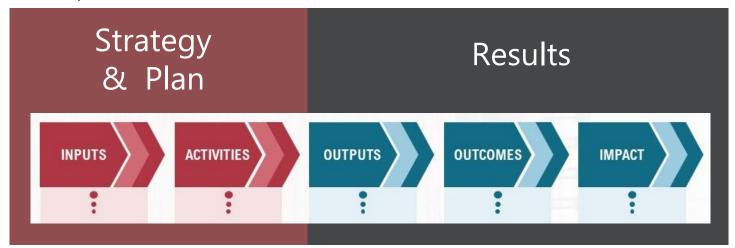
These events point to the conclusion that economic development not aligned to the needs of the population cannot be expected to resolve the challenges facing the population. Rather, Nashville has seen an exceptional dichotomy of activity: historically high investment in construction and business development and languishing and declining economic vitality for a large portion of the city's workforce.

A Theory of Change requires anchoring actions to evidence. When the evidence over many years illustrates that desired change is **not occurring**, or is even impeded by actions, wisdom suggests a recalibration is timely.

## Theory of Change

#### General Features of a Theory of Change:

- Gives the big picture, including issues related to the environment or context that you can't control.
- Shows all the different pathways that might lead to change, even if those pathways are not related to a particular program, effort, or activity.
- Describes how and why you think change happens.
- Could be used to complete the sentence "if we do X, then Y will change because..."
- Is presented as a diagram with narrative text It helps to visualize processes.
- The diagrams are flexible and don't have a particular format—they can include cyclical processes, feedback loops, and one box could lead to multiple other boxes.
- Describes why you think one box will lead to another box (e.g., if you think increased knowledge will lead to behavior change, is that an assumption or do you have evidence to show it is the case?)



The process for developing a Theory of Change usually starts with asking the question 'What is our long term goal or outcome?' Not only does the Theory of Change show the outcomes/preconditions, it also outlines the causal linkages in an intervention between the shorter-term, intermediate, and longer-term outcomes. The identified changes are mapped—as the "outcomes pathway"—showing each outcome in logical relationship to all the others, as well as chronological flow.

Additionally, many Theory of Change outcome pathways include an 'accountablity ceiling'. This is often represented by a dashed line drawn across the pathway that seperates outcomes the organisation will monitor and claim credit for attaining, from the higher-order outcomes that are beyond its power to achieve.

Source: USAID

A Theory of Change requires anchoring actions to evidence. When the evidence over many years illustrates that desired change is **not occurring**, or is even impeded by actions, wisdom suggests a recalibration is timely.

# Community Engagement Community Empowerment

Community Engagement is a form of Citizen Science where residents became active participants in the ongoing process of sustaining communities that are shaped by a stable and rising standard of living for residents. Key components of community engagement include:

- Collaborative decision-making
- Civic skill-building
- Utilization of local insights
- Enhanced community resilience
- Growth of social capital
- Equitable community development
- Increased community ownership
- Resource alignment and efficiency
- Innovation cultivation
- Long-term community sustainability

Our lives begin to end the day we become silent about things that matter.

Dr. Martin Luther King



# What is Community Engagement & Community Mapping?

#### **Definition**

"Community Mapping" is a collaborative process for generating geospatial data through group work, using mapping technology to identify, understand, analyze, resolve, and disseminate community issues.

- Drs. Wansoo Im & David Tullock

#### **Process**

Involves members of a community working together to create a map of their local area, highlighting features that are important to the community and gathering local knowledge, stories, and perspectives.

#### **Empowerment**

Empowers community members to actively participate in decision-making processes and promotes a deeper understanding of the local environment.

#### **Engagement**

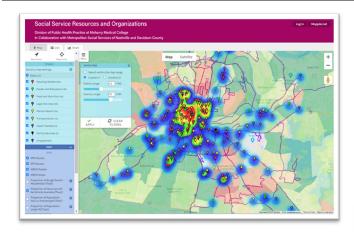
Engages diverse stakeholders, such as residents, community organizations, and local authorities, fostering a sense of ownership and shared responsibility for addressing community concerns.

Safe Routes to School Community Mapping, Nashville - Dr. Wansoo Im





# Citizen Science Community Engagement & Community Mapping



### **Social Services Resources and Organizations**

An interactive community resource map created in partnership with Metro Social Services during COVID-19.

### **Nashville Food Resources**

A project in collaboration with The Nashville Food Project, focused on collecting and updating local food resource information to evaluate food accessibility in North Nashville.



# Passiville Food Resources | Passiville | Proposition of Mining | Passiville | Pass

## Nashville Tornado 2020 Resilience Community Mapping

This project maps the resilience efforts following the 2020 Nashville tornado, utilizing Google StreetView and field surveys.

### Benefits of Community-Driven Data Initiatives

- Inclusive Perspectives and Comprehensive Data
- Improved Data Precision and Contextual Relevance
- Strengthened Community Trust and Engagement
- Recognition of Localized Issues
- Data Integrity and Minimization of Errors
- Sustained Data Gathering and Oversight
- Promotion of Data Co-Stewardship
- Advancement of Community Data Proficiency

PART IV Way Forward

# Paradigm Shift: Inclusive Community Development

### **Rising Economic Hardship**

Economic insecurity and declining standard of living have become common and widespread in Nashville. A number of complex issues contributed to this outcome, including a focus on growth and development without evaluating their human and community impacts. In short, systemic challenges require systemic solutions. Economic development with the strategic purpose of advancing and maintaining the standard of living of residents will not happen by itself. Representation that engages neighborhood groups, civic leaders, faith groups, academia, and Metro Government working together is essential to charting a new path. This path requires a paradigm shift where human need and community flourishing is given priority over economic growth that is disconnected from those objectives.

The work of social scientists suggests the usefulness and importance of an approach that encompasses innovation, strategies, policies, and practices that guide this new paradigm and continuously assess systemic impacts.

### Designing and Steering Growth that Benefits Standard of Living.

### Conclusions from the Data

Fifteen years of research on economic and social wellbeing of Nashville residents point to a need to reorient the direction and purpose of growth. Likewise, there is a need for institutional ownership of steering growth and economic and community development to this new direction.

As the steward of the population of Nashville and Davidson County, the role and actions of Metropolitan Government impact the lives of residents and communities in countless ways. Incentives for unchecked growth and development as well as inattention to actions that promote human wellbeing both contribute to high and rising costs, directly and indirectly, to the people and communities that are left behind. While these growth-oriented intentions may be to improve the "quality of life" of our community through job creation, their specific interests rarely align with the interests of life-long and long-time residents of our community. Alongside many years of incentivized growth has been a sharp rise in population not earning a living wage, resulting in ever greater challenges to city government and nonprofit organizations to provide services in education, housing, health, and transportation.

It is then imperative that Metropolitan Government and the entire community reevaluate this focus on growth and development. Augmenting this focus requires embracing a paradigm where clarity of purpose, engagement of community, and strategic policy alignment all contribute to meaningfully enhancing the standard of living and quality of life across the population.

### Paradigm Shift: How to Address Poverty

Resolving economic hardship for Nashvillians requires a different approach. Rather than focusing on short-term actions that address only manifestations of poverty, a focus on the root causes of increasing financial distress is needed. It is critical to diagnose the root causes of hunger, housing inadequacy, poor health, education and workforce talent gaps, lack of access to childcare and eldercare, and many other aspects of struggle. Only then can steps be taken to overcome conditions that create and perpetuate poverty. Evidence shows that there are new ways for local government to evaluate forces that contribute to intergenerational poverty. These approaches would create economic opportunity and mobility for Nashville residents requires assessment of the impacts of growth patterns as well as innovative service approaches.

### An Ecosystem that Focuses on Communities and People

### Support family business, small business, and local business

Small businesses play an important role in thriving communities through job creation and the cultural and environmental impacts they support. Without one the other cannot survive. A symbiotic relationship between local communities and small businesses must exist. There must be sufficient commitment by local leaders to support the activities that help small business, family business, and local business to grow and prosper if the neighborhoods around them are to grow and prosper as well.

Initiatives that provide technical assistance, tax relief and incentive, and ongoing targeting counseling and workshops are important to support small business. Evidence suggests that local governments have a vital role in removing barriers to local business and small businesses and to meaningfully include these in all economic development projects. This type of support strengthens the community's economic base as small businesses are significant job creators and contribute directly to local tax revenue. Furthermore, they add vibrancy and character to a place, making it a desirable community that is anchored by stakeholders whose priorities align with the community and a rise in standard of living for residents.

### **Support Non-profit Service Organizations**

It is undeniable that nonprofit organizations have played and continue to play an indispensable role in providing essential services that fill critical gaps to people in need in our communities. Many of these needs have been exacerbated by unaligned growth in recent years. As a result, many citizens must benefit from their services, who for one reason or another do not obtain services from private or public sectors.

Nonprofit organizations are now leading renewed focus on reducing the racial wealth gap, which is reenforcing the vicious cycle of poverty and perpetuate these disparities that engulfed many communities of color. This is so true for nonprofits that brought services to the heart of these communities and engage in the service design phase. Financial struggles are a constant reality for many nonprofits and spend a chunk of their leadership time navigating complex systems to secure funds. Local government can be a catalyst to bring attention to role of nonprofits and promote strategic partnerships that can bring national and state resources to local communities.

### **Engage with State Government Resources**

Lastly, but importantly, local government can benefit its residents through continuing positive interrelationship between efforts to serve the needs of the population. Targeted resources and programs delivered by the federal, state, and local government share many objectives and processes that, when aligned well and operate collaboratively, can offer enhanced results to maintain and raise the standard of living and quality of life for all residents.

# Values to Guide Community Decisions

**Misunderstanding the concept of poverty hinders action.** A perspective that only sees the symptoms of poverty inevitably will overlook the root causes of poverty. The manifestations of a condition are not the same as the reasons that the condition exists. Feeding a hungry person through charity does not change what forced the person to seek assistance. Diagnosing root causes of hunger, housing inadequacy, poor health, education gaps, workforce misalignment, and lack of access to childcare and eldercare is essential to address the very structures that create and perpetuate these conditions.

A lack of continuity hinders action. Commitment to responsible analysis and reporting on the manner in which poverty occurs and persists is essential. These insights can lead to new paradigms that lead to serious understanding of issues, honest acknowledgement of causes of financial hardship, and action directed to these issues. Concern over human flourishing with no responsible owner leads to no meaningful solution; yet, poverty through diffused causation requires collective ownership for real results.

### Economic and community development efforts not aligned with human needs hinder action.

Structuring an economy and labor force requires policy that can best shape opportunity for existing residents, rather than intensifying their displacement. Land use policy aligned with wellbeing will prioritize maintaining and improving neighborhoods over development interests that may erode equitable, inclusive outcomes. Continuously reinforcing lopsided labor market outcomes often do not deliver adequate income levels for broad community vitality and growing aggregate economic outputs.

Local decisions have enormous influence in advancing action for wellbeing. Land use policy, economic and workforce development priorities, transportation systems, zoning and permitting of businesses, and many other aspects of local governance are the vital factors that shape quality of life for local residents. Intentional approaches to this governance provide a coherent outcome for the population while policies that act in opposition to one another simply intensify costs and challenges. Development actions at the same time displace communities and homes, resulting in gentrification. Jobs with skill requirements unmatched to local talent do little to advance labor market opportunities for existing workers. Housing markets that are disrupted by opportunistic investors that make housing unaffordable do not occur in a vacuum -- they are determined and governed by local decisions.

Accepting proven results and rejecting disproven approaches advance action. Recognizing harmful impacts of "trickle-down" economic policies on the population is a first step to rejecting false narratives of economic growth that is simply development-oriented rather than people-oriented. These false narratives simply erode and stifle real solutions. The enduring belief that uncoordinated, unfocused, unmeasured growth will benefit everyone fails to leave room for needed investigation of new and better alternatives. Research that disproves failed approaches has resulted in meaningful criminal justice reform, rising concern over corporate welfare, and greater importance of human flourishing as the ultimate metric of community success.

# **Data Summary**

Economic Security & Social Wellbeing

American Community Survey 2022

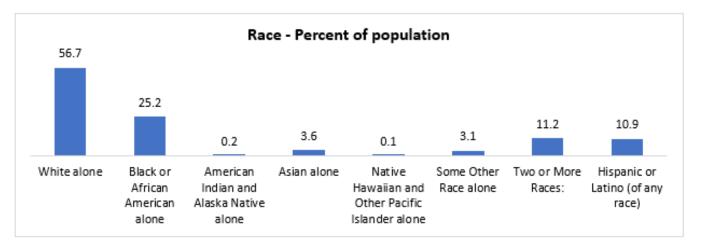
### American Community Survey Data for Davidson County

The following data were extracted from the 2022 American Community Survey 1-Year Estimates, the most recent census data available. The ACS is an ongoing survey that provides vital information on a yearly basis about our nation and its people.

### DEMOGRAPHIC PROFILE

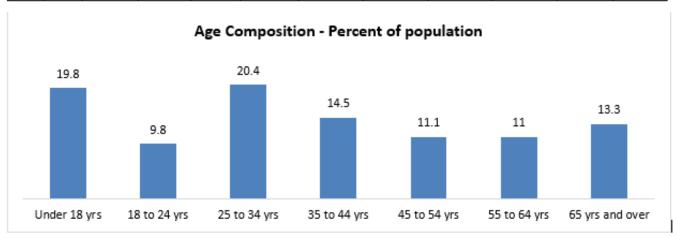
### RACE

		Percent							
Population	White	Black or African American alone	American Indian and Alaska Native alone	Asian alone	Native Hawaiian and Other Pacific Islander alone	Some other race alone	Two or more races	Hispanic or Latino (of any race)	
708,144	56.7	25.2	0.2	3.6	0.1	3.1	11.2	10.9	



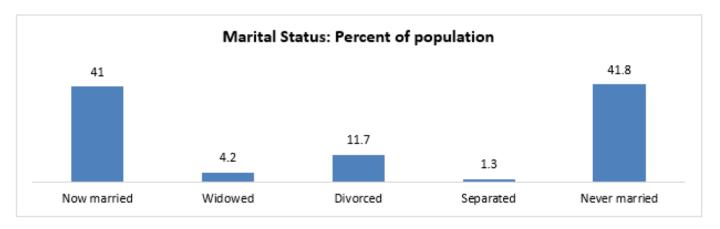
### AGE AND SEX

			Percent by Age Group							by Sex
Population	Median age	Under 18 vrs	18 to 24 vrs	25 to 34 vrs	35 to 44 vrs	45 to 54 vrs	55 to 64 vrs	65 yrs and over	Male	Female
708,144	35.0	19.8	9.8	20.4	14.5	11.1	11.0	13.3	48.3	51.7



### MARITAL STATUS

Population 15 years	Percent						
and over	Now married	Widowed	Divorced	Separated	Never married		
589,227	41.0	4.2	11.7	1.3	41.8		

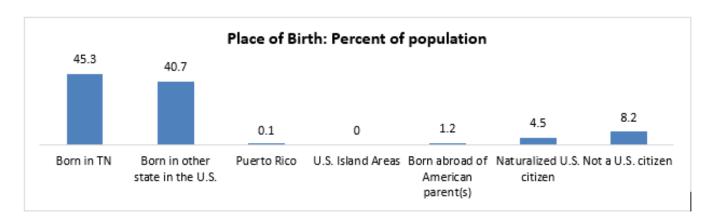


### HOUSEHOLD COMPOSITION

		Percent							
Total households		useholder alone	der Female householder living alone		Households with one or more people under	Households with one or more people 65	Average household		
nousenous	Total	65 years & over	Total	65 years & over	18 years	years & over	size		
327,791	17.8		20.0		23.6	21.6	2.1		

### PLACE OF BIRTH

		Percent								
Total		Native	Born outside the United States			Foreign born				
	Born in TN	Born in other state in the U.S.	Puerto Rico	U.S. Island Areas	Born abroad of American parent(s)	Naturalized U.S. citizen	Not a U.S. citizen			
708,144	45.3	40.7	0.1	0.0	1.2	4.5	8.2			



### GRANDPARENTS

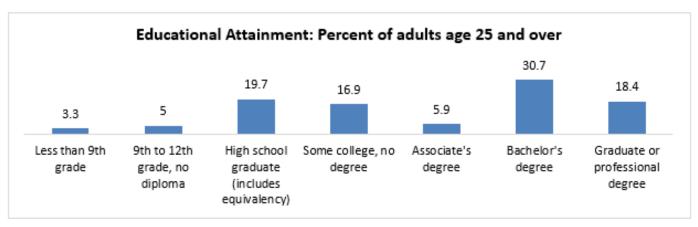
Grandparents living	Percent						
with own			Income in the past 12	Householder or spouse responsible			
grandchildren	In labor		months below	for grandchildren with no parent of	Foreign		
under 18 years	force	Female	poverty level	grandchildren present	born		
11,832	59.8	56.3	9.5	17.3	19.1		

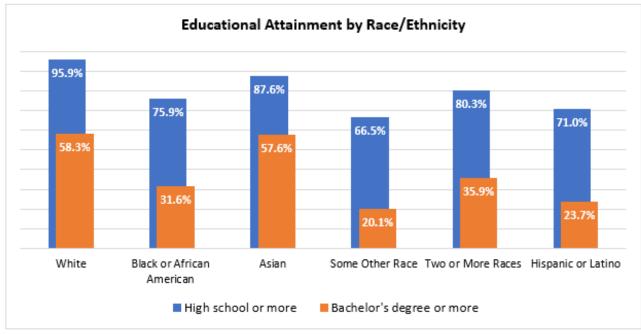
### COMPUTER AND INTERNET USE

		Percent							
Total	With dial-up Internet	With a broadband	Without an Internet						
households	subscription alone	Internet subscription	subscription	No computer					
327,791	0.0	88.9	7.9	3.2					

### **EDUCATIONAL ATTAINMENT**

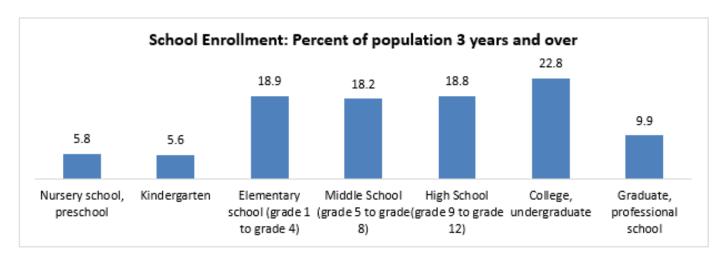
		Percent								
Population		9th to 12th	High school	Some			Graduate or			
25 years &	Less than	grade, no	graduate (includes	college, no	Associate's	Bachelor's	professional			
over	9th grade	diploma	equivalency)	degree	degree	degree	degree			
498,062	3.3	5.0	19.7	16.9	5.9	30.7	18.4			





### ENROLLMENT OF ALL PERSONS IN SCHOOL

Population 3 years		Percent								
and over enrolled in school	Nursery school, preschool	Kindergarten	Elementary school (grade 1 to grade 4)	Middle School (grade 5 to grade 8)	High School (grade 9 to grade 12)	College, undergraduate	Graduate, professional school			
152,253	5.8	5.6	18.9	18.2	18.8	22.8	9.9			



### MOBILITY/MIGRATION - FROM THE PRIOR YEAR

Population 1	Percent								
year and over	Same house	Moved: within same county	Moved; from different county, same state	Moved: from different state	Moved; from abroad				
697,070	80.6	10.3	2.4	5.9	0.7				

### DISABILITY STATUS

Total civilian noninstitutionalized population	Population with a disability								
			Percent by age group						
	Total population with a disability	Under 5 years	5 to 17 years	18 to 34 years	35 to 64 years	65 to 74 years	75 years and over		
703,265	89,374	1.9	6.7	7.9	13.8	24.0	45.1		

### SPEAK ANOTHER LANGUAGE AT HOME

		Speak a language other than English at home						
Population		Percent						
5 years and					Below poverty			
over	Total population	5 to 17 years old	18 to 64 years old	65 years old and over	level			
663,264	108,772	21.6	72.7	5.7	18.7			

### **ECONOMIC PROFILE**

### LABOR FORCE AND EMPLOYMENT

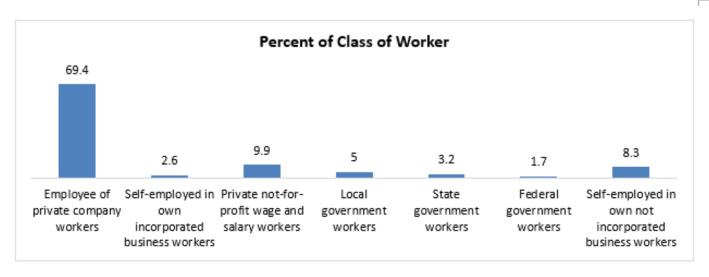
Population :	Population 16 yrs and over		Females 20-64 yrs with own children under 18 yrs		Population 20-64 yrs with any disability		Population 25-64 yrs less than high school graduate		n 25-64 yrs I graduate quivalency)
		Labor		Labor				Labor	
Labor force		force		force		Labor force		force	
participation	Unemployment	particip	Unemp	particip	Unempl	particip	Unempl	particip	Unempl
rate	rate	rate	l rate	rate	rate	rate	rate	rate	rate
72.4%	3.6%	74.6%	3.0%	57.9%	9.9%	65.0%	4.9%	76.4%	5.5%

### MEANS OF TRANSPORTATION TO WORK

			Perce	ent		
People in labor force	Car, truck, or van - drove alone	Car, truck, or van - carpooled	Public transportation (excluding taxicab):	Walked	Taxicab, motorcycle, bicycle, walked, or other means	Worked from home
397,501	65.8	6.9	1.4	1.7	2.2	21.8

### CLASS OF WORKER

Civilian		Percent									
employed population 16 years & over	Employee of private company workers	Self-employed in own incorporated business workers	Private not- for-profit wage and salary workers	Local government workers	State government workers	Federal government workers	Self-employed in own not incorporated business workers				
404,987	69.4	2.6	9.9	5.0	3.2	1.7	8.3				

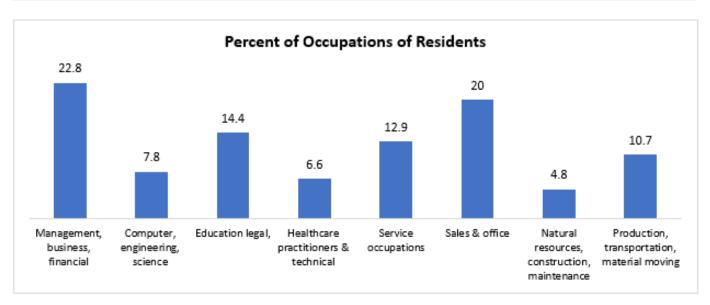


### --- OCCUPATIONS

Civilian				Perce	nt			
employed population 16 years & over	Management, business, financial	Computer, engineering, science	Education legal, Community service, arts, media	Healthcare practitioners & technical	Service occupations	Sales & office	Natural resources, construction, maintenance	Production, transportation, material moving
404,987	22.8	7.8	14.4	6.6	12.9	20.0	4.8	10.7

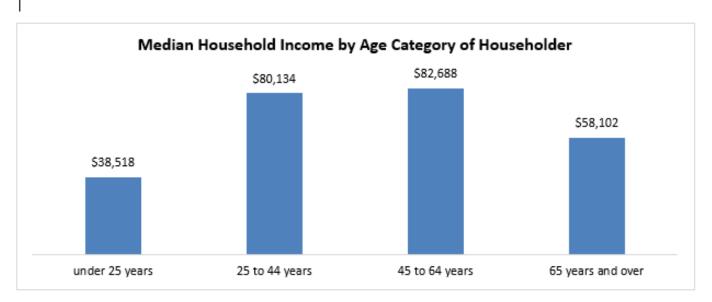
### **OCCUPATIONS**

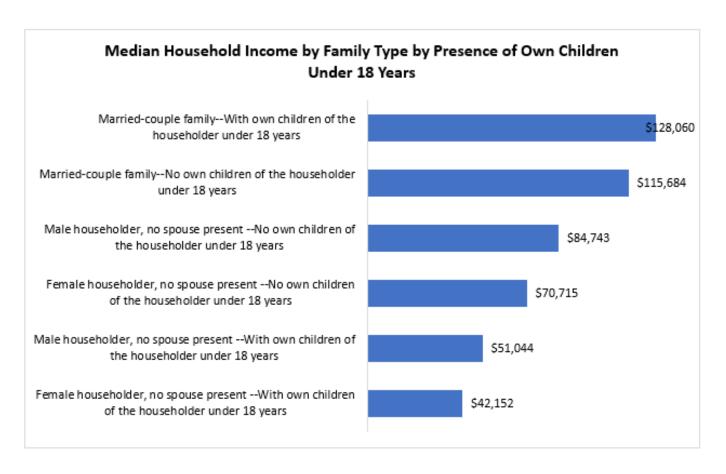
Civilian				Perce	nt			
employed population 16 years & over	Management, business, financial	Computer, engineering, science	Education legal, Community service, arts, media	Healthcare practitioners & technical	Service occupations	Sales & office	Natural resources, construction, maintenance	Production, transportation, material moving
404,987	22.8	7.8	14.4	6.6	12.9	20.0	4.8	10.7

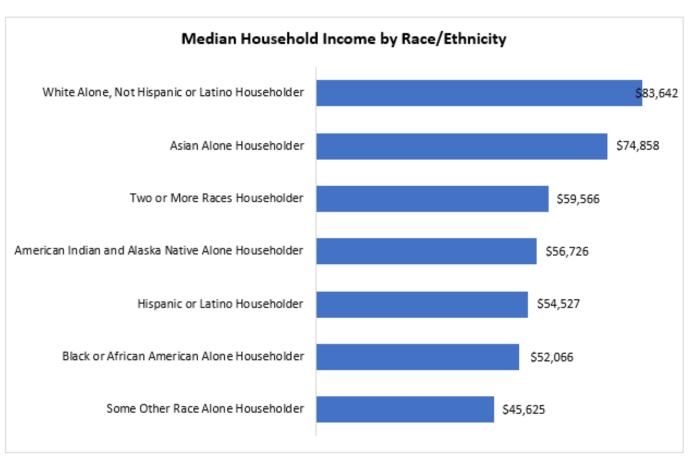


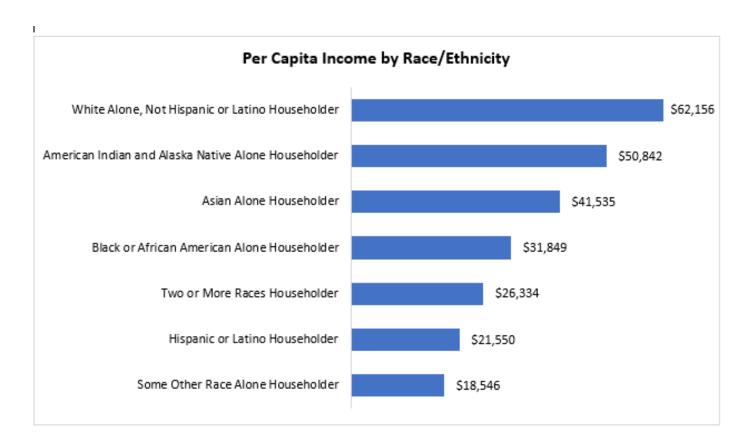
### INCOME

Median household income	Mean household income	Median family income	Mean family income	Per capita income
\$72,473	\$106,423	\$95,250	\$132,367	\$48,105



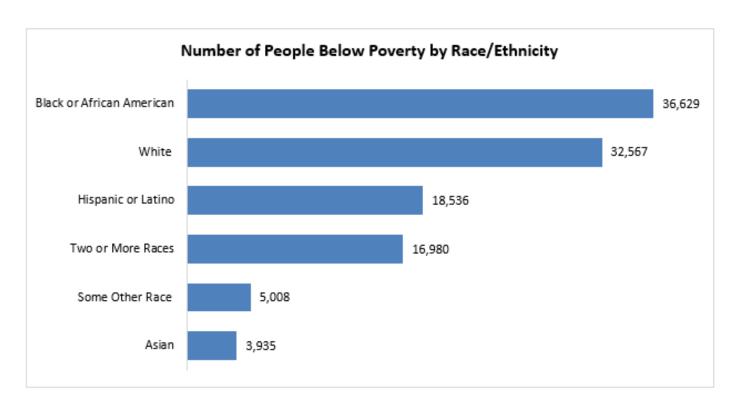


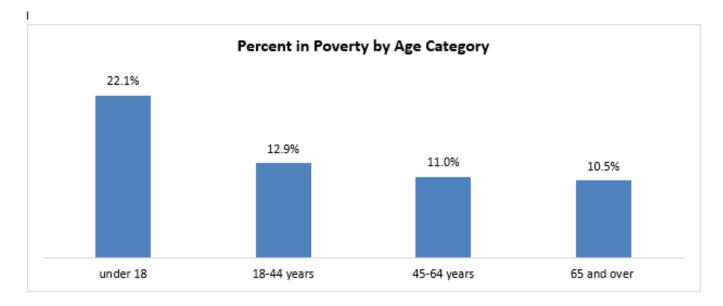


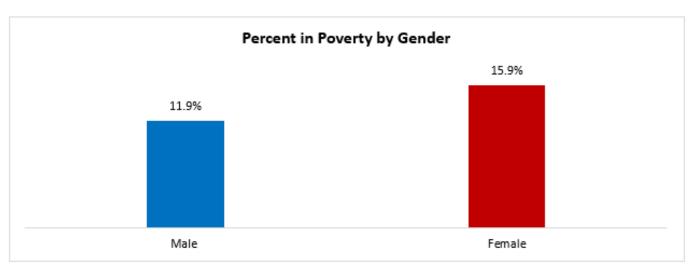


### POPULATION BELOW POVERTY LEVEL

Population		Poverty Rate by Age Group							
	Under 5 years	5 to 17 years	18 to 34 years	35 to 64 years	65 years and over	Male	Female		
14.0	20.1	23.1	15.1	10.0	10.5	11.9	15.9		

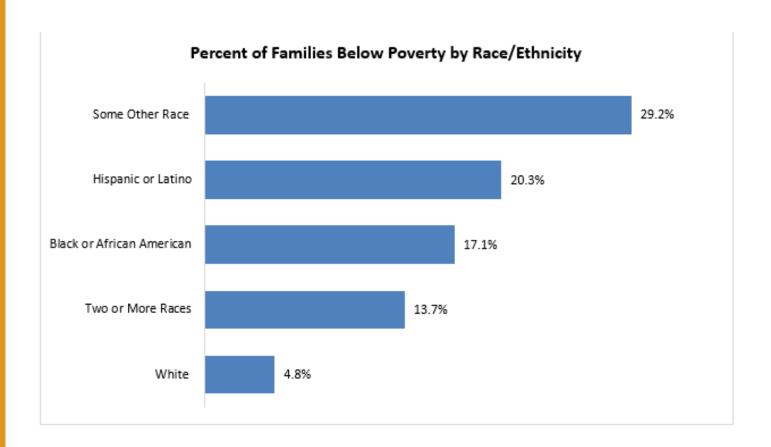






### FAMILIES BELOW POVERTY LEVEL

		Percent										
Total families below poverty	Married-co	uple family	Male househo no spouse pre		Female householder, no spouse present							
level	With related children under 18 yrs	No related children	With related children under 18 yrs	No related children	With related children under 18 yrs	No related children						
15,906	16.2	13.6	5.2	2.1	55.0	7.9						



### FULL-TIME YEAR-ROUND WORKER EARNINGS

Full-time,					Pero	ent			
year-round workers with earnings	Median earnings	\$1 to \$14,999	\$15,000 to \$24,999	\$25,000 to \$34,999	\$35,000 to \$49,999	\$50,000 to \$64,999	\$65,000 to \$74,999	\$75,000 to \$99,999	\$100,000 or more
296,524	\$56,489	3.8	5.5	11.8	21.3	17.2	7.5	12.1	20.8



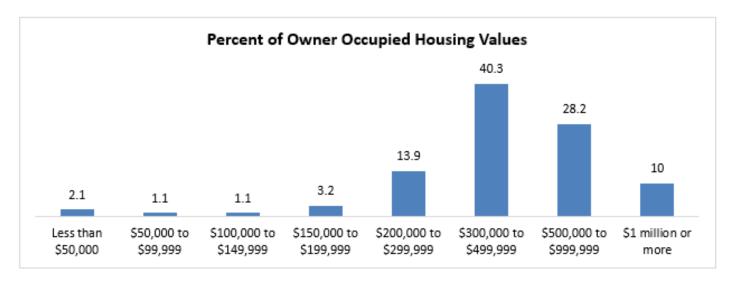
### HEALTH INSURANCE COVERAGE

Age Group	Under 19 years	19 to 34 years	35 to 64 years	65 years and over
Total Population	149,617	203,130	257,813	92,705
Insured Rate	92.5%	83.5%	86.6%	98.3%
Uninsured rate	7.5%	16.5%	13.4%	1.7%

### HOUSING PROFILE

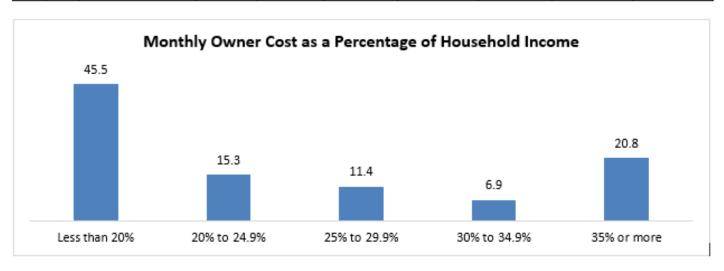
### HOUSING VALUES

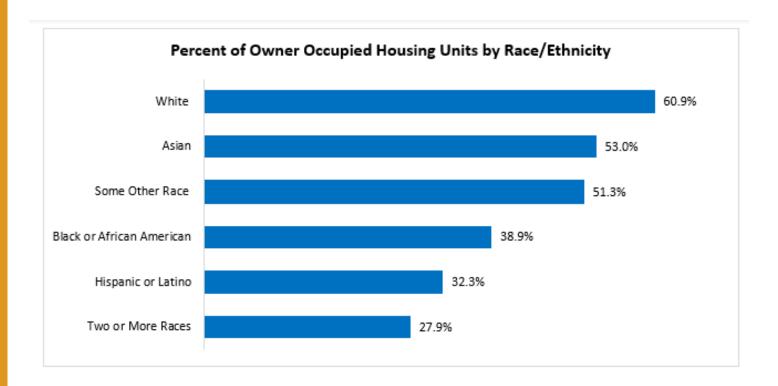
Owner-				Pe	ercent				
occupied units	Less than \$50,000	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 to \$199,999	\$200,000 to \$299,999	\$300,000 to \$499,999	\$500,000 to \$999,999	\$1 million or more	Median value
172,239	2.1	1.1	1.1	3.2	13.9	40.3	28.2	10.0	\$434,700



### OWNER-OCCUPIED HOUSING UNITS WITH A MORTGAGE, COST AND COST-BURDENED

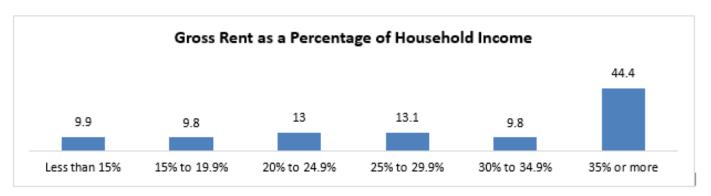
Owner-	Percent housing	Median monthly	Monthly C	wner Costs a	s a Percenta	ge of Househ	old Income
occupied units	units with a mortgage	owner cost with a mortgage	Less than 20%	20% to 24.9%	25% to 29.9%	30% to 34.9%	35% or more
172,239	67.3	\$1,768	45.5	15.3	11.4	6.9	20.8





### RENTER HOUSING UNITS, COST AND COST-BURDENED

Renter- occupied housing units	Median monthly rent	Gross Rent as a Percentage of Household Income							
		Less than 15%	15% to 19.9%	20% to 24.9%	25% to 29.9%	30% to 34.9%	35% or more		
148,108	\$1,463	9.9	9.8	13.0	13.1	9.8	44.4		

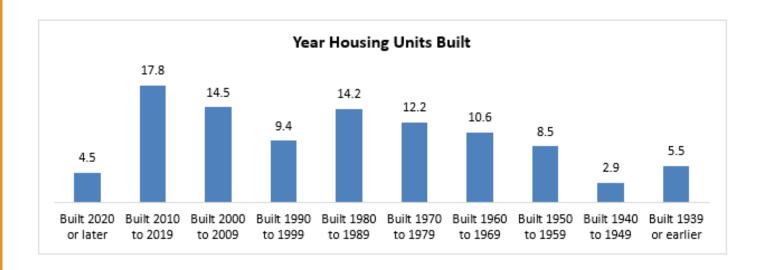


### HOUSING OCCUPANCY/VACANCY

T-1-11	Percent							
Total housing units	Occupied housing units	Vacant housing units	Homeowner vacancy rate	Rental vacancy rate				
358,163	91.5	8.5	0.8	5.1				

### YEAR HOUSING UNITS BUILT

		Percent										
Total housing units	Built 2020 or later	Built 2010 to 2019	Built 2000 to 2009	Built 1990 to 1999	Built 1980 to 1989	Built 1970 to 1979	Built 1960 to 1969	Built 1950 to 1959	Built 1940 to 1949	Built 1939 or earlier		
358,163	4.5	17.8	14.5	9.4	14.2	12.2	10.6	8.5	2.9	5.5		



### HOUSING UNITS IN STRUCTURE

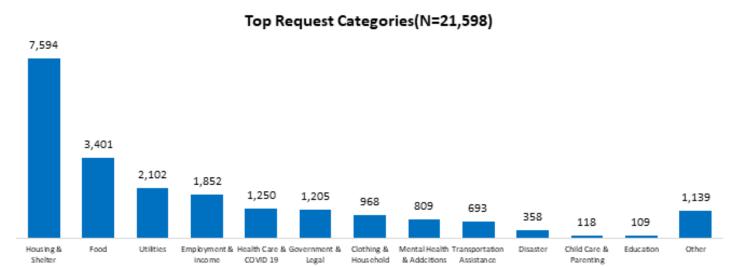
Total housing units	Percent								
	1, detached	1, attached	2 apartments	3 or 4 apartments	5 to 9 apartments	10 or more apartments	Mobile home or other type of housing		
358,163	50.2	9.5	3.1	3.0	6.6	26.6	1.0		

### YEAR MOVED IN

Total population in oc	Percent						
687,	Moved in 2019 or later	Moved in 2015 to 2018	Moved in 2010 to 2014	Moved in 2010 to 2014	Moved in 1990 to 1999	Moved in 1989 or earlier	
Owner occupied	382,627	9.8	23.6	28.0	19.4	10.9	8.3
Renter occupied	304,713	42.2	35.6	16.8	3.5	0.6	1.3

### 211 Calls

The 211 Helpline is a 24/7, 365-day information and referral helpline provided by United Way of Greater Nashville. The service offers assistance to individuals in need with help in times of crisis and beyond. The 211 helpline serves 42 counties in Middle Tennessee. The following data displays the category and number of calls received from Davidson County in 2023



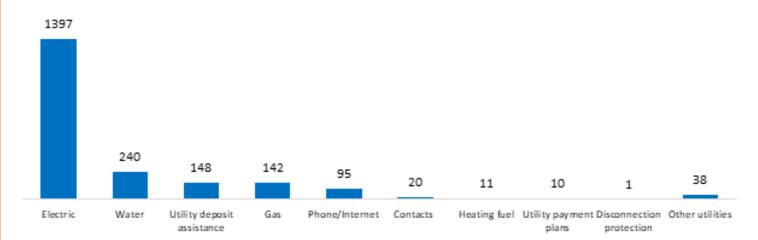
### Housing & Shelter Requests(N=7,594)



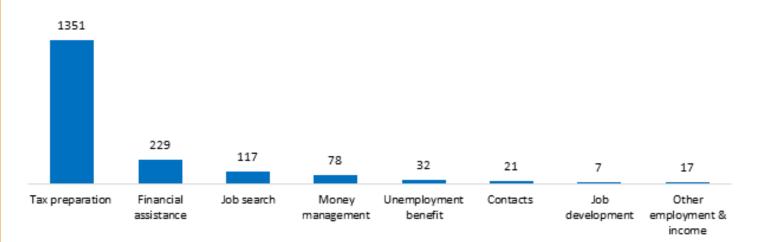
### Food Requests (N=3,401)



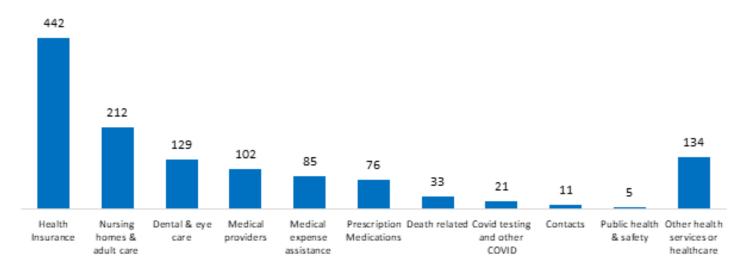
### Utilities Requests(N=2,102)



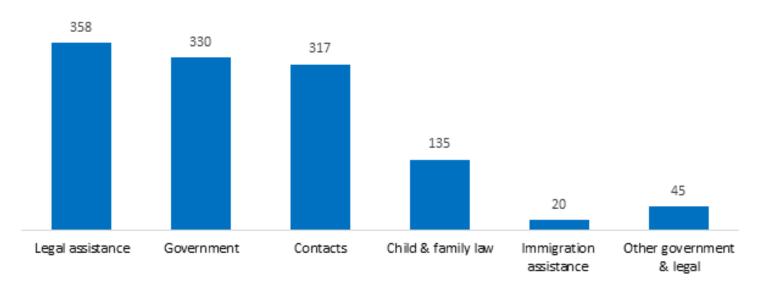
### Employment & Income Requists(N=1,852)



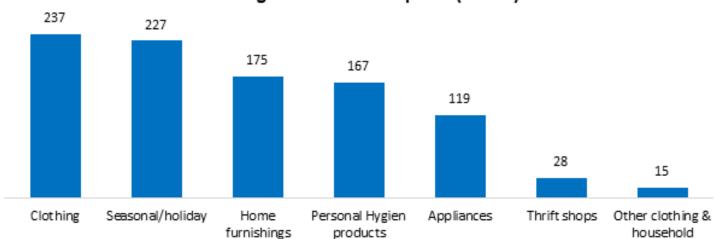
### Health Care & COVID-19 Requests(N=1,250)



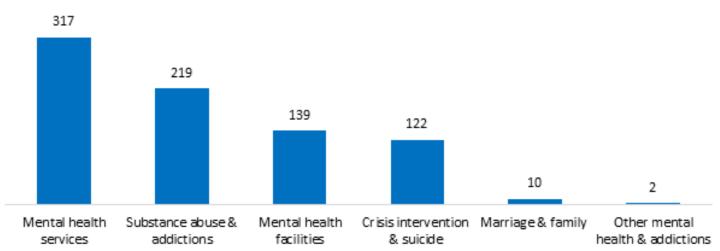
### Government & Legal Requests (N=1,205)



### Clothing & Household Requests (N=968)



### Mental Health & Addictions Requests (N=809)



### **ACKNOWLEDGEMENTS**

# Metropolitan Social Services Guiding Economic and Social Wellbeing

### **Board of Commissioners**

Chair, Charlotte Peacock
Pastor William Harris
Shayla Holt
Michael McSurdy
Philip Orr
Carolyn Smith

### **Metropolitan Social Services, Executive Director**

Renee Pratt

# **Metropolitan Social Services Strategic Planning and Research**

Abdelghani Barre, Assistant Director of Administration and Research Dr. Garrett Harper, Spatial and Socioeconomic Analysis & Design William Bessette, Economic and Social Research Associate Dr. Jiali Zheng, Economic and Social Research Associate Jeffrey Wamble, Vulnerable Populations Associate

The test of our progress is not whether we add more to the abundance of those who have much; it is whether we provide enough for those who have too little.

President Franklin D. Roosevelt



Metropolitan Social Services Strategic Planning & Research