

# Nashville-Davidson County Continuum of Care

## Shelter Weather Outreach & Prevention (SWOP) Committee Meeting

Thursday, May 8, 2025 | 9AM

Nashville Rescue Mission – Women’s Campus (1716 Rosa L Parks Blvd)

### Welcome & Introductions

### Good News

### Metrics

|                                                        |                                                           |                                                    |
|--------------------------------------------------------|-----------------------------------------------------------|----------------------------------------------------|
| Total people experiencing homelessness in HMIS (% m/m) | # of people moved into Rodeway from Old Tent City (OTC)   | # of available vouchers (% m/m)                    |
| Total housed last month (% m/m)                        | # of people moved into Mobile Housing Navigation from OTC | % of budget of subsidy used                        |
| Housing placements out of Rapid Re-Housing (% m/m)     | # of people in Interim Housing for more than 90 days      | Affordable housing units available in LBHC (% m/m) |
| Housing placements out of Emergency Shelter (% m/m)    | # of people moved into other destination from OTC         | Success awareness score at CoC                     |
| Housing Placements out of Street Outreach (% m/m)      | # of people permanently housed from OTC                   |                                                    |
|                                                        | # of negative exits from OTC                              |                                                    |

### Current Goals Review

| Goal                                                                 | Who?       | Status    | Due Date  | Top Issue & Solutions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | What does success look like?                                                                                                                                    | Strat Plan    |
|----------------------------------------------------------------------|------------|-----------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| Identify <b>shelter capacity</b> challenges, form plans to mitigate. | Work Group | OFF TRACK | June 2025 | <p><b>Top Issue:</b> Medical referrals are overburdening shelters. The medically vulnerable PEH need better options.</p> <p><b>Proposed Solutions:</b></p> <p>1-Identify current conventional capacity, locations and care level for medial respite.</p> <p>2- Identify underutilized alternative ES or similar for medical respite</p> <p>3- Identify current referral process as well as barriers to attaining ES- is there an advocacy option for those taking the medical respite survey to pass the survey?</p> <p>4- Identify permanent housing or long term care opportunities, and establish process to 3 options.</p> | <p>1. Four Medical respite options identified.</p> <p>2. New options receive fifty referrals.</p> <p>3. NRM medical referrals decrease by 20% by Dec 1 2025</p> | Objective 2.1 |

|                                                                                         |  |           |            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                            |                          |
|-----------------------------------------------------------------------------------------|--|-----------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
|                                                                                         |  |           |            | 5- Implement plan of discharge, and effective resource options for all hospitals to use by June 1 2025                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                            |                          |
| Identify <b>capacity of outreach</b> in Nashville, form plans to increase capacity.     |  | OFF TRACK | June 2025  | <p><b>Top Issue:</b> Many outreach programs are lacking additional options in addition to CE input and emergency relief. This limits the housing effectiveness.</p> <p><b>Proposed Solutions:</b></p> <ul style="list-style-type: none"> <li>1 - Increase utilization of CE amongst all outreaches</li> <li>2 - Hold 6 community education opportunities on documentation strategies, housing options, process training, and develop unconventional strategies for housing.</li> <li>3 - Track progress of leading indicators of A-Housing strategies education classes offered as well as B- Success of housing programs (# housed through outreach)</li> <li>4 - award top performing agencies</li> </ul> | <ul style="list-style-type: none"> <li>1. Identify 10 outreach organizations.</li> <li>2. Record effective housing navigation 101/201 trainings.</li> <li>3. Track participation in education as well as implementation of best practices.</li> <li>4. Increase housed individuals from SO by 20% by Dec 1 2025</li> </ul> | Objectives 1.4, 2.1, 2.2 |
| Establish <b>efficient communication</b> with HPC/ Comms/CoC (dashboard and newsletter) |  | OFF TRACK | March 2025 | <p><b>Top Issue:</b> CoC lacks cohesion, focus and awareness of greater community progress.</p> <p><b>Proposed Solutions:</b></p> <ul style="list-style-type: none"> <li>1 - Communicate highest measurements of success to CoC from SWOP.</li> <li>2 - Send monthly "MEMO" to CoC from SWOP identifying gaps and opportunities.</li> <li>3 - Track CoC "awareness rating"</li> <li>4 - Pass this initiative on to OHS by June 2025</li> </ul>                                                                                                                                                                                                                                                              | <ul style="list-style-type: none"> <li>1. Monthly dashboard and newsletter published.</li> <li>2. Measure degree of awareness amongst CoC members of progress of community</li> <li>3. measure and celebrate increase of housed individuals system wide by 15% by Dec 1 2025</li> </ul>                                    | Objective 2.2            |
| Monitor <b>voucher utilization</b> , maintain 95% utilization                           |  | OFF TRACK | Dec 2025   | <p><b>Top Issue:</b> Classically Nashville has not done a great job in utilizing vouchers. This has limited vouchers offered to Nashville resulting in a lackluster amount of vouchers offered to our community.</p> <p><b>Proposed Solutions:</b></p> <ul style="list-style-type: none"> <li>1 - monitor closely voucher utilization.</li> <li>2- identify voucher options available</li> <li>3- locate best agencies to utilize vouchers.</li> <li>4- identify barriers for voucher utilization (land lord engagement issues? housing navigation issues?) communicate to CoC and solve issues</li> <li>5- track utilization % as well as budget availability for subsidies</li> </ul>                     | <ul style="list-style-type: none"> <li>1. Voucher based programs maintain 95% or greater utilization.</li> <li>2. Budget based subsidies maintain 95% utilization.</li> <li>3. increase capacity of voucher and subsidies of 15% by Dec 2025</li> </ul>                                                                    | Objective 2.2            |

## **Agency Announcements**

### **To Do List**

- Discuss Medical Respite Goal 1
- Discuss Old Tent City

### **Next Steps**

### **Adjourn**