

**METROPOLITAN NASHVILLE-DAVIDSON COUNTY  
TRANSPORTATION LICENSING COMMISSION**

**Minutes**

**August 21, 2025**

The Metropolitan Nashville-Davidson County Transportation Licensing Commission (MTLC) met for its regular meeting on this date in the Jury Assembly Room of the Justice A.A. Birch Building. Present were Commissioners Carey Rogers, Annie Klaver, Freddie Carr, Michael Hayes, and Ann Butterworth (5). Also present were NDOT staff members Richard Rooker, Amanda Mullins, and T.D. Schlafer, as well as Metro Legal advisors Erica Haber, Phylinda Ramsey, and Ann Mikkelsen.

In the absence of the Chair and Vice Chair, Commissioner Hayes called the meeting to order, then led the Pledge of Allegiance, followed by a reading of the Notice of Appeal Statement which outlined the right of appeal of MTLC decisions.

Commissioner Carr arrived, giving the Commission a quorum.

Acting Chair Hayes opened the floor for public comment from those gathered. At the June 22, 2023, MTLC meeting, a motion was approved to allow up to eight individuals to speak for up to two minutes each. Christy Patterson, Ash Periera, Simona Kendrick, Brenda Gilmore, Janet Bonds, Mary Meeuwis, J.J. Livingston, and James Gill spoke. Doug Trimble, Akrem Hasan, Christopher Carter, Jeanette Barker, and James Weaver were unable to speak due to the limitations of the previous motion.

Commissioner Klaver with a second from Commissioner Butterworth moved approval of the minutes from the previous meeting.

ACTION:            Approved            4-0

**Consent Items**

The following new company applications were submitted for Other Passenger Vehicles for Hire (OPVH):

▪ 615 D'Luxe Transport Corporation ▪ Exclusive Rides LLC ▪ GM Shushi LLC ▪ Jonah's Black SUV Service  
▪ NashLux Limo ▪ Nashville Luxe Rides LLC ▪ Zoovie Luxury Experience Transportation LLC ▪ Y&M Luxdrive LLC  
▪ XBlack Executive ▪ Saeed LLC ▪ Nashville Mural Tours LLC

Director Rooker requested Zoovie Luxury Experience Transportation LLC be removed from the consent agenda after failure to complete a background check. After some discussion, Commissioner Rogers with a second from Commissioner Klaver moved to approve the submitted applications, except for Zoovie Luxury Experience Transportation LLC.

ACTION:            Approved            4-0

The following OPVH company requests to change address were submitted for approval:

- Best Ride Transportation to 3300 Murfreesboro Pk, Apt. 116
- Yonael Limo Service LLC to 4413 Spregan Way

Commissioner Klaver with a second from Commissioner Butterworth moved to approve.

ACTION:            Approved            4-0

The following OPVH company requests to modify ownership were submitted for approval:

- HC Deluxe Transportation LLC to add partner Pierina Patricia Matos Nava
- Mimi Limo Services LLC to add partner Rahel B. Meshashe

Commissioner Klaver with a second from Commissioner Rogers moved to approve.

ACTION:            Approved            4-0

Chosen Towing & Recovery Inc, Hooten's Towing LLC, and Navy Towing & Recovery applied to operate as general wrecker and towing services companies. Commissioner Klaver with a second from Commissioner Rogers moved to approve.

ACTION:            Approved            4-0

Director Rooker informed the Commission that the September 18, 2025, MTLC meeting would be held in the Jury Assembly Room at the Historic Metro Courthouse at 1 Public Square at 12:30 P.M.

### **Shared Urban Mobility Devices (SUMD)**

Acting Chair Hayes requested to take the Lime Glider pilot proposal item out of order. Mr. Schlafer announced that a letter in support of the pilot from NDOT Director Diana Alarcon was provided to the Commissioners prior to the meeting. Lilli Krauss, Senior Manager of Government Relations with Lime, and Robert Johnson, Transit Planner with WeGo, were present to answer questions from the Commission.

#### **Nashville Glider Pilot Proposal as presented by Lime**

As part of our ongoing commitment to be a strong and collaborative partner to the City of Nashville, Lime proposes launching a Glider pilot program that complements the City's transportation goals and strengthens connections to public transit.

#### **Proposal Overview**

- Downtown Swap: In good faith, Lime will replace 50 existing scooters currently deployed in the downtown core with 50 Gliders. This ensures no increase in overall downtown vehicle density while introducing a more accessible, seated option for riders.

- **Fleet Increase Outside Downtown:** To maximize access in neighborhoods beyond the downtown area, Lime requests approval for an additional 50 vehicles to be deployed outside of downtown at bus stops. This modest increase will expand our service coverage and support equitable access to micromobility citywide.
- **WeGo Partnership:** In partnership with WeGo Public Transit—who fully supports this pilot—Lime will offer a 70% fare discount for trips originating at selected WeGo stops. This initiative is designed to boost first/last mile connectivity, encourage transit ridership, and advance the City’s multimodal transportation goals.

### **Benefits to the City**

- Introduces a seated, more stable mobility option for riders who may not feel comfortable on a traditional scooter.
- Expands micromobility access to underserved neighborhoods while holding the line on downtown congestion.
- Leverages an active partnership with WeGo to integrate micromobility and public transit in a meaningful, rider-focused way.

Commissioner Butterworth with a second from Commissioner Rogers moved to approve the pilot. Commissioner Klaver proposed an amendment to require that zip code data of the Glider riders be reported to the Commission at the conclusion of the pilot to the extent that the information was legally available to share and that NDOT also build corrals at the bus stops utilized in the pilot. After some discussion, Commissioner Klaver withdrew her motion and Commissioner Butterworth withdrew her motion.

Commissioner Rogers with a second from Commissioner Klaver moved to approve the pilot as proposed with the understanding that NDOT and Lime work together to provide the Commission with as much data on a rider’s home location as legally possible at the conclusion of the pilot in December 2025.

ACTION:            Approved            4-0

Acting Chair Hayes rolled the Annual Hearings for Pedal and Low Speed Vehicles (LSV) to the end of the agenda.

### **Disciplinary Hearings**

A disciplinary hearing was called to review Entertainment Transportation (ET) company Cloud Rides, LLC dba Big Drag Bus for alleged violations of MTLC Rules and Procedures 806 A, 807 D, and 812. The hearing was previously deferred at the June and July meetings.

Mr. Schlafer advised the Commission that NDOT, Metro Legal, and representatives of Cloud Rides, LLC negotiated a proposed resolution for the Commission’s approval.

## **RESOLUTION OF THE METROPOLITAN TRANSPORTATION LICENSING COMMISSION**

The Metropolitan Transportation Licensing Commission (“MTLC”) makes the following findings:

1. Cloud Rides, LLC (“Cloud Rides”) is a holder of an entertainment transportation vehicle (“ETV”) certificate of public convenience and necessity and has been issued two ETV permits by the MTLC.
2. Traffic signage installed on the 1500 block of Church Street where the parking violation occurred indicates: NO PARKING LOADING ZONE WED-SAT 7AM-11PM and NO PARKING OR STANDING ANYTIME. See Exhibit A.
3. The parking violation occurred when the area was not designated as a loading zone but rather as a “NO PARKING” zone and as a “NO PARKING OR STANDING ANYTIME” zone.
4. On Sunday, May 18, 2025, at or around 6:00 P.M., Cloud Rides’ ETV was parked, standing, and/or loading or unloading in violation of MTLC Rules and Procedures Sections 806.a. and 807.d.
5. MTLC Rules and Procedures Section 806.a. states: “Certificate holders are responsible for knowing and complying with all local, state, and federal safety laws, ordinances and regulations whether or not they are mentioned in MTLC rules.”
6. MTLC Rules and Procedures Section 807.d. states: “ETVs may only load and unload in locations in the public right of way approved by the Metropolitan Government or on private property with the owner’s approval.”
7. Cloud Rides admits that on May 18, 2025, at or around 6:00 P.M., its ETV was illegally parked, standing, and/or engaged in loading or unloading activities on the 1500 block of Church Street.
8. Cloud Rides admits that the driver of the subject ETV did not adhere to established company policy.
9. Cloud Rides has implemented corrective measures and retraining centered around safety.
10. The MTLC accepts Cloud Rides’s admissions and finds that it violated MTLC Rules and Procedures Sections 806.a. and 807.d.
11. The MTLC finds that probation is an appropriate disciplinary measure pursuant to Metropolitan Code of Laws Sections 6.77.090.A.1. and 6.77.090.A.2.
12. The MTLC finds that Cloud Rides shall serve eight months’ probation, during which time any violation of the MTLC Rules and Procedures, the Metropolitan Code of Laws, or state or federal law, by Cloud Rides will warrant further disciplinary action.

Commissioner Butterworth with a second from Commissioner Rogers moved to approve the resolution as proposed.

ACTION:           Approved           4-0

A disciplinary hearing was called to review wrecker driver helper Timothy Greenhaw for alleged violations of Metro Code 6.80.450. Director Rooker reported that Mr. Greenhaw and his attorney requested indefinite deferral of the disciplinary hearing pending the conclusion of the legal proceedings against him. Mr. Greenhaw was charged with aggravated assault with a deadly weapon. Director Rooker advised that NDOT recommended Mr. Greenhaw remain indefinitely suspended during this deferral. After some discussion, Commissioner Klaver with a second from Commissioner Rogers moved to indefinitely defer the disciplinary hearing on the matter and for Mr. Greenhaw to remain indefinitely suspended during the deferral.

ACTION:           Deferred           4-0

The Commission was presented documentation detailing completion of conditions imposed on taxicab driver Mohsen Masoud at the July meeting, including \$90 restitution to passenger Lorreen Green and an apology letter. Mr. Masoud was scheduled to complete an anger management course on August 28, 2025.

Director Rooker recommended the Commission lift the suspension against Mr. Masoud and committed to reporting the completion of the anger management course to the Commission. Director Rooker advised that Mr. Masoud had an additional approximate 60 days of probation as well.

Commissioner Butterworth with a second from Commissioner Klaver moved to lift the suspension of Mr. Masoud on the condition that he complete an anger management course on August 28, 2025.

ACTION:           Approved           4-0

#### **Other Business**

After some discussion, Commissioner Klaver with a second from Commissioner Butterworth moved to defer the Emergency Zone Wrecker agenda items until the October meeting, the Entertainment Transportation agenda item until the September meeting, and the Taxicab agenda item until the September meeting.

ACTION:           Deferred           4-0

#### **Application Reviews**

Upon request of Acting Chair Hayes, Metro Nashville Network ceased recording during applicant background reviews.

Commissioner Rogers with a second from Commissioner Butterworth moved to defer the Pedal Vehicle and LSV Annual Hearings until the September meeting.

ACTION:           Deferred           4-0

Christopher Carter applied for a wrecker driver permit but failed to disclose background information on the application. Tommy's Wrecker's Office Manager was present to confirm his intent to hire Mr. Carter.

After some discussion, Commissioner Rogers with a second from Commissioner Klaver moved to approve the application.

ACTION:           Approved           4-0

Youssef Shehata Micheal applied for a taxicab driver permit. Akrem Hasan of American Music City/Checker Cab was present to confirm his intent to hire Mr. Micheal. Mr. Micheal's taxicab driver permit had been revoked by motion of the Commission on September 19, 2024. Per Metro Code 6.72.180 C., "a driver whose permit is revoked by the metropolitan transportation licensing commission, or the metropolitan transportation licensing commission director may not reapply for ninety days from the date of revocation and will be treated as a new applicant." After some discussion, Commissioner Klaver with a second from Commissioner Rogers moved to deny the application.

ACTION:           Denied           3-1       (Commissioner Butterworth dissenting)

With no further business, Commissioner Rogers with a second from Commissioner Carr moved to adjourn.

ACTION:           Approved           4-0

ATTEST:

APPROVED:

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Richard Rooker  
Executive Secretary

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Michael Hayes  
Acting Chair

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Date