

Metropolitan Government of Nashville and Davidson County
Department of Waste Services



Waste Management Policies

PREFACE

The following excerpts from the ***Code of the Metropolitan Government of Nashville & Davidson County, Chapter 10.20***, establishes the authority of the Director of Metro Waste Services to have exclusive jurisdiction and exclusive right to control the collection and disposal of solid waste within the boundaries of the Metropolitan Government and to establish rules and regulations to aid in the administration of and obtaining compliance with the provisions of the Metropolitan Code.

10.20.020 Metropolitan Government Authority

The Metropolitan Government of Nashville and Davidson County shall have exclusive jurisdiction and exclusive right to control the collection and disposal of waste within the boundaries of the metropolitan government.

10.20.030 Director of Metro Waste Services Authority

The removal and disposition of waste and recovered materials within the boundaries of metropolitan government by any person, firm, corporation or governmental entity shall be under the exclusive jurisdiction and control of the director.

10.20.040 Adoption of Rules and Regulations

The director, subject to the approval of the metropolitan mayor, may make such rules and regulations as are consistent with and necessary to the administration of the provisions of this Chapter.

10.20.090 Enforcement/Right of Entry

- A. The Director shall designate Environmental Enforcement Officers to inspect, investigate and enforce the provisions of this Chapter. A violation of any provision of this Chapter shall be subject to a fine of not more than fifty dollars for each day the violation continues.
- B. The Director shall enforce the provisions of this chapter and he/she or his/her duly authorized Enforcement Officers may enter with the consent of the owner or occupant or with a valid search warrant, and upon presentation of proper identification, any building, structure or premises within the area or jurisdiction of the Metropolitan Government to perform any duty or responsibility imposed upon him/her by this chapter.

INTRODUCTION TO THE SOLID WASTE POLICIES

DEVELOPMENT AND REVISION OF RULES

Metro Waste Services solid waste staff after researching Metro Code and best management practices from other US cities developed the policies on solid waste for the Metropolitan Nashville and Davidson County Waste Services Division.

OBJECTIVES OF RULES

The purpose of these policies is to detail refuse and recycling collection for Metro Nashville and Davidson County residents and businesses. The guidelines were developed to ensure the following:

- A. Provide residents with convenient disposal for refuse either at the curb or at a convenience center.
- B. Provide residents and businesses with convenient recycling options either through curbside recycling, convenience centers or at one of Metro Waste Services recycling drop-off locations or through a private hauler.
- C. Provide refuse collection for businesses utilizing Metro Waste Services carts and to provide guidelines for large volume producers.
- D. To ensure new developments and new construction include solid waste management plans that provide refuse disposal to residents or tenants that is adequate to meet the needs of the property.

APPLICABILITY OF RULES AND REGULATION

These rules shall apply to all residents and businesses located in Nashville and Davidson County. Developers can submit alternative plans to ensure adequate waste management collection; however, such plans must be approved by the Director of Metro Waste Services or designee during the permitting process.

AVAILABILITY OF SOLID WASTE POLICIES

Solid Waste policies are provided upon request by calling Metro Waste Services.

AMENDING OR CHANGING POLICIES

The Director of Metro Waste Services has the authority to set policies regarding waste collection and recycling within the boundaries of the Metropolitan Government of Nashville and Davidson County. ***Metro Code 10.20.040.***

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POLICY #: SW 1 - 1
TITLE: DOWNTOWN CORE AREA REFUSE COLLECTION
AND CART POLICY

SW1-1.A. GENERAL

This policy applies to customers located within the downtown core area, as defined in **Section 10.20.010 of the Metropolitan Code (See SW 1-01 A for Downtown Core Area Map)**. Any property within the downtown core area boundary must follow the CC/CF zoning requirements. Any property within the downtown core area boundary, that is rezoned, must follow the CC/CF zoning requirements.

Metro Waste Services (MWS) will provide service to residents and business customers within the downtown core area, who utilize carts approved by the Director of Metro Waste Services. MPW does not provide service to any customer within the downtown core area who utilizes dumpsters or compactors for refuse disposal. Businesses and residential complexes that utilize dumpsters or compactors must contract with a private hauler for container rental and disposal services.

SW1-1.B. GUIDELINES

All requirements for collection and accessibility to containers apply, regardless of whether collection is public or private.

Property owners and residents must keep or cause to be kept a sufficient number of containers for the deposit of refuse generated on the premises. Lids or covers must be kept closed at all times other than when refuse is collected. Containers must be in good condition so that collection thereof shall not injure the person or persons collecting the contents. **(Metropolitan Code, Section 10.20.110)** Containers must be placed at a convenient and accessible location. **(Metropolitan Code, Section 10.20.110)**

Property and business owners will be responsible for all damages caused by placing prohibited materials in carts, dumpsters or compactors. Property and business owners will be charged for clean-up, damages and administrative costs associated with placing prohibited materials in carts, dumpsters or compactors. For a list of acceptable material see **Metropolitan Code, Section 10.20.010** under the definitions of garbage and rubbish).

Any excess waste shall be disposed of at the expense of the owner or the person in charge of the premises. **(Metropolitan Code, Section 10.20.220)**

For policies for new developments, construction and renovation projects please see SW1-8.

SW1-1.C. CART COLLECTION

Businesses in the downtown care area will be issued up to two (2) department approved carts for refuse disposal. Business customers will be allowed to purchase one (1) additional cart.

Businesses customers in the downtown core area will not be allowed to have more than two (2) carts per Metro Code 10.20.220 D.

Multi-family residential complexes in the downtown core area with four (4) units or less, may be issued one (1) department approved cart for refuse disposal per residential unit.

Customers who utilize carts must comply with refuse cart capacity and weight limitations as listed on the cart or cart lid. The lids on carts must be flush with the body of the cart so that excess refuse is not holding the cart lid in an open position.

Cart collection service will be provided one (1) day each week for residential customers in the downtown core area. Business customers, who utilize carts, will be provided daily service Monday through Saturday.

All carts must be accessible between the hours of 6:00 p.m. and 6:00 a.m. on the designated collection day. Each cart must be located in an area approved by the Director of Metro Waste Services or designee. Carts must be returned to their approved storage area after being emptied, no later than 7:00 a.m. No carts shall be placed on downtown sidewalks.

Refuse is not collected on New Year's Day, Thanksgiving Day or Christmas Day.

SW1-1.D. EXCESS GARBAGE

Excess garbage is any refuse, bagged or loose, placed outside an approved container. Any excess refuse shall be disposed of at the expense of the owner or the person in charge of the premises. Metro Waste Services may collect and disposal of excess garbage and rubbish within the urban services district upon request for such service by the owner and payment of a fee, such fee to be the actual cost for providing such service, including the cost of providing containers and the cost of billing and collection of said fee as determined by the department. *(Metropolitan Code, Section 10.20.220)*

SW1-1.E. DUMPSTER OR COMPACTOR COLLECTION

Businesses in the downtown core area will be required to use dumpsters and/or compactors if more than two (2) Metro Waste Services approved carts are needed. Multi-Family residential complexes with five (5) or more units (whether attached or detached) will be required to use a dumpster or compactor. Any businesses or multi-family residential complexes that utilize dumpsters or compactors must contract with a private hauler for container rental and disposal services. The number and capacity of, and collection frequency of dumpsters and compactors, must be adequate to serve the disposal needs of the business or residential complex. The number and capacity of dumpsters and compactors, and their location, must be approved by the Director of Metro Waste Services or designee.

Dumpster capacity must prevent overflow or spillage of refuse and recyclables. Owners are responsible for maintaining waste handling and access areas and for preventing illegal disposal of refuse.

A compactor with roll-off container may be used instead of dumpsters, if approved by the Director of Metro Waste Services or designee. To obtain approval for a compactor, the owner must establish the following:

- a. Convenience of location for residents;
- b. Convenience of transport for residents; and
- c. How service will be provided in the event of compactor failure.

Collection of dumpsters or compactors in the downtown core area must occur between the hours of 6:00 p.m. and 6:00 a.m. Monday through Saturday.

Developers and property owners can submit alternative plans due to special, unique or other factors to ensure adequate waste management collection; however, such plans must be approved by the Director of Metro Waste Services or designee during the permitting process. Alternative plans cannot include any waste container being stored or placed in the right of way (road, sidewalk or alley) for collection.

See Policy SW1-3 for dumpster pad and accessibility requirements.

SW1-1.F. MATERIAL BANS

The following items will be banned from all solid waste collection containers:

- a. Effective July 1, 2011, Yard Waste shall not be placed within Solid Waste containers nor collected and disposed with Solid Waste.
- b. Effective July 1, 2013, corrugated cardboard and corrugated cardboard boxes shall not be placed in Solid Waste containers nor collected and disposed with Solid Waste; provided, however, that the following types of corrugated cardboard are not banned :
 1. waxed cardboard;
 2. greasy, oily, painted or contaminated cardboard;
 3. cardboard adhered to foil, plastic or Styrofoam;
 4. single layer "boxboard" such as but not limited to cereal boxes, tissue boxes, or shoe boxes.
- c. Effective July 1, 2015, no Electronics Waste as defined in this Chapter shall be placed in Solid Waste containers nor collected and disposed with Solid Waste.

(Metropolitan Code, Section 10.20.095)

SW1-1.G. RECYCLING COLLECTION

Customers in the downtown core area utilizing carts provided by Metro Waste Services for refuse collection may recycle cardboard. Metro Waste Services will work to develop further recycling options in the downtown core area.

Businesses and residents in the downtown core area utilizing dumpsters, compactors or carts serviced by private haulers can contract privately for recycling collection. Effective July 1, 2013, each person providing solid waste collection services within the jurisdictional area of the Metropolitan Government shall offer recycling services and may charge a reasonable fee for the provision of recycling services. **(Metropolitan Code 10.20.105)** Businesses and residents wishing to have recycling service will have the option of contracting with their waste collection provider or another recycling provider for collection service.

SW1-1.H. COLLECTION DURING INCLEMENT WEATHER

In the event that inclement weather makes accessing streets dangerous for collection staff, trash and recycling collection will be postponed until it can be safely resumed. Metro Waste Services trash customers downtown should leave their carts out in the alley until the carts are emptied. Collection staff will make every effort to resume normal service as soon as weather and road conditions permit.

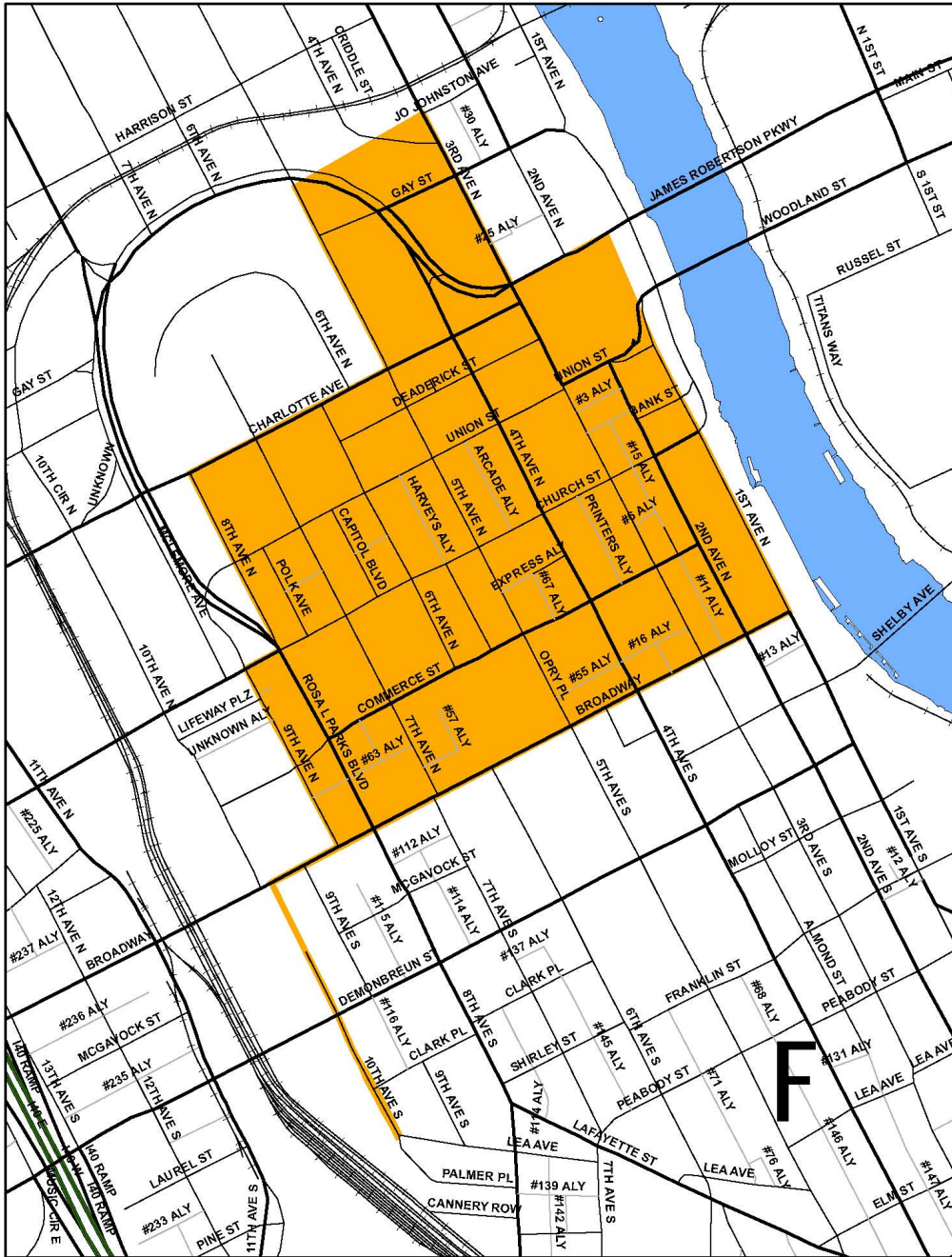
SW1-1.I.PRIVATE ROADS OR DRIVEWAYS

Metro Waste Services cannot provide any waste or recycling collection to any building on a private road or driveway in the downtown core.

Date Approved: 07/01/2007
Date Effective: 07/01/2007
Date Revised: 08/14/19

Downtown Core Area Map
As described in Section 10.20.010 of the Metropolitan Code.

Downtown Core Area



POLICY #: SW 1 - 2
TITLE: USD REFUSE COLLECTION AND CART POLICY

SW1-2.A. GENERAL

MPW will pick up and dispose of garbage and rubbish once a week in the urban services district for residential and business customers. All refuse will be placed in a department approved container. (***Metropolitan Code, Section 10.20.200***)

SW1-2.B. GUIDELINES

All requirements for collection and accessibility to containers apply, regardless of whether collection is public or private.

Property owners and residents must keep or cause to be kept a sufficient number of containers for the deposit of refuse generated on the premises. Lids or covers must be provided for all such containers and must be kept closed at all times other than when garbage is collected. Containers must be in good condition so that collection thereof shall not injure the person or persons collecting the contents. Containers must be placed at a convenient and accessible location. (***Metropolitan Code, Section 10.20.220***)

Property owners and residents will be responsible for all damages caused by placing prohibited materials in carts, dumpsters or compactors. Property owners and residents will be charged for clean-up, damages and administrative costs associated with placing prohibited materials in containers, dumpsters or compactors. For a list of acceptable material see ***Metropolitan Code, Section 10.20.010*** under the definition of refuse).

SW1-2.C. CARTS

Business and single-family residential customers and multi-family residential complexes with four (4) units or less, may be issued up one (1) department approved cart for refuse disposal per unit.

Metro Waste Services will begin billing residents for excess waste as outlined below:

- a. July 1, 2012 - residents who use more than 2 trash carts will be billed collection, disposal and administrative costs for waste in those additional carts
- b. Metro Waste Services' long term goals including billing residents with more than 1 trash cart. Implementation of fees for more than 1 trash cart will be considered as more resources for recycling become available.

Customers who utilize carts must comply with refuse cart capacity and weight limitations as listed on the cart or cart lid. The lids on carts must be flush with the body of the cart so that excess refuse is not holding the cart lid in an open position.

Carts that are lost, stolen or damaged must be replaced at the cost of the property owner.

SW1-2.D. COLLECTION

MPW shall only pick up and dispose of refuse in the Urban Services District which has been placed in an adjacent alley, on an adjacent curb or on the side of a public road or street in a department approved container and is subject to the following additional limitations:

(Metropolitan Code, Section 10.20.220)

Cart collection service will be provided one (1) day each week for residential customers and business customers who utilize carts. All carts must be accessible between the hours of 7:00 a.m. and 7:00 p.m. on the collection day. The cart's lid opening should face the street or alley. Each cart must be located in an area approved by the Director of Metro Waste Services or designee and must be at least three (3) feet from any stationary object. Carts must be returned to their approved storage area after being emptied no later than 7:00 p.m. on the collection day. ***(Metropolitan Code, Section 10.20.110)***. Residents, who fail to remove carts from the public right-of way by 7:00 p.m., may be issued a written warning.

Businesses that are not located on or immediately adjacent to a residential route will be required to contract privately for trash collection service.

Refuse is not collected on New Year's Day, Fourth of July, Thanksgiving Day or Christmas Day. Any collection day that falls on one of these holidays will be picked up on Saturday of that week.

SW1.2.E. EXCESS GARBAGE

Excess garbage is any refuse, bagged or loose, placed outside an approved container. Any excess refuse shall be disposed of at the expense of the owner or the person in charge of the premises. Metro Waste Services may collect and disposal of excess garbage and rubbish within the urban services district upon request for such service by the owner and payment of a fee, such fee to be the actual cost for providing such service, including the cost of providing containers and the cost of billing and collection of said fee as determined by the department.

(Metropolitan Code, Section 10.20.220)

Beginning July 1, 2012, excess garbage will additionally include waste placed in more than 2 department approved containers. Customers needing more than 2 carts will need to pay monthly collection, disposal and administrative costs for excess garbage.

MPW will publish the monthly per cart collection, disposal and administrative costs annually. Residents of Davidson County have the option of taking additional solid waste to one of Metro's convenience centers. For convenience center policies please see SW1-7.

MPW will not pickup bagged or loose waste placed outside a container or in additional containers for which the customer has not paid the monthly collection, disposal and administrative fee. Residents who fail to utilize approved carts, including those who have excess garbage in any additional cart without having paid the monthly collection, disposal and

administrative costs may be issued a written warning. On the third and additional violations, residents will be issued a citation to appear in court, and may be charged for clean-up and administrative costs associated with violations of the Metro Code.

SW1.2.F. SPECIAL COLLECTION WAIVERS

Metro Waste Services shall pick up and dispose of refuse placed at the back yard of any residence upon request for such service by the owner or occupant of the residence and upon the payment of a fee, such fee to be the actual cost for providing such service, including the cost of the billing and collection of such fee, as determined by Metro Waste Services. Fees can be waived for residents with a documented disability or evidence of a hardship. (***Metropolitan Code, Section 10.20.220 E***) For more information please refer to SW 1-13 – Backdoor Trash Collection.

SW1.2.G. DUMPSTER OR COMPACTOR COLLECTION

Businesses will be required to use dumpsters and/or compactors if more than two (2) carts are needed. Businesses which utilize dumpsters or compactors must contract with a private hauler for container rental and collection/disposal services.

Multi-Family residential complexes with five (5) or more units (whether attached or detached) and mobile/home communities will be required to use a dumpster or compactor. Dumpster or compactors must be purchased or rented from a private hauler at the expense of the complex. If a dumpster is utilized, Metro Waste Services may provide once a week collection service. If once a week collection is not adequate, the complex will be required to contract extra collection services needed with a private hauler at their own expense.

The number and capacity of, and collection frequency of dumpsters and compactors, must be adequate to serve the disposal needs of the business or residential complex. The number and capacity of dumpsters and compactors, and their location, must be approved by the Director of Metro Waste Services or designee and must meet the guidelines in SW1-03. **See Policy SW1-03 for dumpster pad and accessibility requirements.**

Dumpster capacity must prevent overflow or spillage of refuse or recyclables. Owners are responsible for maintaining waste handling and access areas and for preventing illegal disposal of refuse.

A compactor with roll-off container may be used instead of dumpsters, if approved by the Director of Metro Waste Services or designee. To obtain approval for a compactor, the owner must establish the following:

- a. Convenience of location for residents;
- b. Convenience of transport for residents; and
- c. How service will be provided in the event of compactor failure.

Metro Waste Services does not empty and/or transport compactors. Any owner or owners of each multifamily residential development or complex which chose to utilize compactors must have the compactors transported and emptied at the expense of the owner or person in charge of the premises.

Collection of dumpsters or compactors must occur between the hours of 7:00 a.m. and 11:00 p.m. (***Metropolitan Code, Section 10.20.072.***)

SW1.2.H. MIXED USE BUILDINGS OR COMPLEXES OF MIXED PROPERTY TYPES

Mixed-use buildings or complexes of mixed property types refer to any building with a combination of residential and commercial units, any complex, subdivision or development with a mixture of property types (including a mixture of single family detached homes and multi-family/apartments/townhomes/condos). Requirements for collection and accessibility apply to multi-use buildings, regardless of whether collection is public or private.

MPW will not provide collection service to mixed use buildings or complexes of mixed property types. Mixed-use buildings or complexes will be required to use dumpsters or compactors for waste and recycling collection services. Dumpster and compactor rental and collection must be contracted with a private hauler for trash and recycling service. The number and capacity of dumpsters must be adequate to serve the disposal needs of the property and dumpsters or compactors must be placed on a concrete pad. (see SW1.3 Dumpster and Compactor Standards). For more information please refer to SW1-2.

See Policy SW1-03 for dumpster pad and accessibility requirements.

SW1-2.I. MATERIAL BANS

The following items will be banned from all solid waste collection containers:

- d. Effective July 1, 2011, Yard Waste shall not be placed within Solid Waste containers nor collected and disposed with Solid Waste.
- e. Effective July 1, 2013, corrugated cardboard and corrugated cardboard boxes shall not be placed in Solid Waste containers nor collected and disposed with Solid Waste; provided, however, that the following types of corrugated cardboard are not banned :
 - 5. waxed cardboard;
 - 6. greasy, oily, painted or contaminated cardboard;
 - 7. cardboard adhered to foil, plastic or Styrofoam;
 - 8. single layer "boxboard" such as but not limited to cereal boxes, tissue boxes, or shoe boxes.
- f. Effective July 1, 2015, no Electronics Waste as defined in this Chapter shall be placed in Solid Waste containers nor collected and disposed with Solid Waste.

(Metropolitan Code, Section 10.20.095)

SW1-2.J. COLLECTION DURING INCLEMENT WEATHER

In the event that inclement weather makes accessing streets dangerous for collection staff, trash and recycling collection will be postponed until it can be safely resumed. MPW trash and recycling customers should leave their carts out at the curb or in the alley until the carts are emptied. Collection staff will make every effort to resume normal service as soon as weather and road conditions permit. Customers with backdoor service may experience longer delays. Backdoor customers can assist Metro Waste Services collection crews by taking their carts to the curb or alley for collection during times of inclement weather. Back door collection will resume once Metro Waste Services determines that streets and driveways are safely accessible for collection staff.

SW1-2.K. PRIVATE ROADS OR DRIVEWAYS

Metro Waste Services cannot provide any waste or recycling collection service to single-family or multi-family complexes on private roads or driveways unless the complex has an active HOA that can sign a waiver releasing Metro from liability in the event the private road is damaged by collection vehicles. Private roads with HOA's will be reviewed on a case by case basis to ensure that MPW vehicles can safely and efficiently provide service. Individual single-family or multi-family buildings along private roads or driveways without an active HOA will be required to contract privately for collection.

SW1-2.L. ANNEXATION WASTE COLLECTION

Metro Waste Services pickups up waste and recycling in the Urban Services District from detached single family homes and multi-family residential buildings with 4 or less units in containers approved by the director. Containers must be placed in the alley or on the curb at least 3 feet from any stationary object. Multi-family residential developments with 5 or more units (whether attached or detached) and mobile home communities are required to have dumpster or compactor collection for trash and recycling. Metro Waste Services will provide once/week collection for trash dumpsters at multi-family complexes or mobile home communities providing that the requirements of SW1-03 Dumpster and Compactor Standards are met. Additional service for trash dumpster collection must be contracted with a private hauler at the expense of the complex. Recycling dumpsters must be provided and serviced by private recycling haulers.

MPW does not provide alley waste or recycling collection to houses that are not immediately adjacent to existing alley routes. Newly annexed developments or communities with service alleys that are not immediately adjacent to existing alley routes will be required to contract privately for collection.

Date Approved: 07/01/2007
Date Effective: 07/01/2007
Date Revised: 09/10/2019

POLICY #: SW 1 – 3

TITLE: DUMPSTER AND COMPACTOR STANDARDS

SW1-3.A. GENERAL

All requirements for collection and accessibility to containers apply, regardless of whether collection is public or private.

SW1-3.B. GUIDELINES FOR DUMPSTERS

The number and capacity of dumpsters must be adequate to serve the disposal needs of the business, development or complex. Collection must occur at least one time per week. Each dumpster must be easily accessible, as determined by Metro Waste Services, and of a size compatible with equipment of the department. If the dumpster is in an enclosed area, there must be at least two (2) feet and six (6) inches of clearance on each side of the dumpster.

SW1-3.C . DUMPSTER PAD REQUIREMENTS

Dumpster Pad Requirements

1. The concrete dumpster pad shall be at least 12 ft by 12 ft.
2. The pad(s) shall be 8 inch thick concrete, reinforced with rebar to support a 30-ton load-bearing capacity.
3. A 14 ft wide by 40 ft long straight and clear access approach to each dumpster for the truck is required.
4. Clearance at each side of each dumpster must be at least 2 ft – 6in.
5. If a gated enclosure is utilized the gates must be lockable in the open position to prevent the gates from swinging into the path of the truck during servicing.
6. Two 6 in diameter concrete filled steel bollards must be placed in the concrete pad to the rear of each dumpster, 2 ft from the back edge of the dumpster pad, spaced 4 feet apart and centered side to side. The bollards will rise 6 feet above the pad and extend 32 in below the pad into concrete footers.
7. If the box is enclosed it is recommend that there be pedestrian access in addition to service gates.
8. Access area, approach, and pad must be level.
9. Standard pads with no drain should be elevated approximately 1 ½ in. above the surrounding pavement.
10. Pads with drains must be approved by Metro Water Services. These pads can be sloped up to 2% toward the drain.

SW1-3.D. GUIDELINES FOR COMPACTORS

A compactor with roll-off container may be used instead of dumpsters, if approved by the Director of Metro Waste Services or designee during the permitting process. The ratio of compacted to un-compacted garbage is generally 4:1. Collection of compacted garbage must occur at least one time per week.

To obtain approval for a compactor, the owner must establish the following:

- a. Convenience of location for residents;

- b. Convenience of transport for residents; and
- c. How service will be provided in the event of compactor failure.

Metro Waste Services does not have the resources needed to empty and/or transport compactors. Any owner or owners of each multifamily residential development or complex which chose to utilize compactors must have the compactors transported and emptied at the expense of the owner or person in charge of the premises.

SW1-3.E. ACCESSIBILITY REQUIREMENTS FOR DUMPSTERS AND COMPACTORS

1. Access must accommodate a 40-foot-long truck, with a 45-foot turning radius. Circular through movement through the complex for the vehicles is highly recommended.
2. The collection truck shall not be required to back-up for no more than 200 feet.
3. No backing into or across a public right-of-way.
4. No overhead obstructions at waste handling or access area. Refuse collection trucks need a minimum of a 25 foot vertical clearance to service containers.
5. Heavy duty pavement is required for the collection truck's path through the complex. Metro Waste Services will not be responsible for the repair of asphalt or concrete which has been damaged due to normal usage.
6. Gates must be unlocked and open for collection.

SW1-3.F. QUICK REFERENCE CHART OF DUMPSTER NEEDS OF HOUSING COMPLEXES

According to the National Solid Wastes Management Association, multi-family units produce, on average, 0.08 cubic yards of un-compacted refuse per day. During one week, a single unit will produce 0.56 cubic yards of un-compacted trash. Dumpster boxes to collect trash are made in various capacities: 2, 3, 4, 5, 6, 8 and 10 cubic yards. The following table gives the minimum number and capacity of dumpsters needed to service a given number of housing units for one week. Customers may be allowed to use fewer containers if they utilize additional disposal services during the week.

No. of Housing Units	No. and capacity of Dumpsters
5	1 x 3 cu. yd.
6	1 x 4 cu. yd.
7	1 x 4 cu. yd.
8	1 x 5 cu. yd.
9	1 x 6 cu. yd.
10	1 x 6 cu. yd.
11 to 14	1 x 8 cu. yd.
15 to 28	2 x 8 cu. yd.
29 to 42	3 x 8 cu. yd.
43 to 57	4 x 8 cu. yd.
58 to 71	5 x 8 cu. yd.
72 to 85	6 x 8 cu. yd.
86 to 100	7 x 8 cu. yd.
101 to 114	8 x 8 cu. yd.

No. of Housing Units	No. and capacity of Dumpsters
115 to 128	9 x 8 cu. yd.
129 to 142	10 x 8 cu. yd.
143 to 157	11 x 8 cu. yd.
158 to 171	12 x 8 cu. yd.
172 to 185	13 x 8 cu. yd.
186 to 200	14 x 8 cu. yd.
201 to 214	15 x 8 cu. yd.
215 to 228	16 x 8 cu. yd.
229 to 242	17 x 8 cu. yd.
243 to 257	18 x 8 cu. yd.
258 to 271	19 x 8 cu. yd.
272 to 285	20 x 8 cu. yd.
286 to 300	21 x 8 cu. yd.

For additional information, please contact Waste Services Engineering at 615-862-5000.

Date Approved: 07/01/2007

Date Effective: 07/01/2007

Date Revised: 06/07/2010

POLICY #: SW 1 - 6
TITLE: RECYCLING COLLECTION

SW1.6.A. GENERAL

MPW shall only pick up and dispose of garbage and rubbish in the urban services district which has been placed in an adjacent alley, on an adjacent curb or on the side of a public road or street. **(Metropolitan Code, Section 10.20.220)** Metro Waste Services also promotes waste reduction among residences and businesses in Nashville and Davidson County by recycling acceptable materials.

Recyclable materials will be those designated as such from time to time by the Director of Metro Waste Services; provided, however, that such designation by the Director must be consistent with applicable state laws and regulations. **(Metropolitan Code, Section 10.20.010 “recyclable material”)**

SW1.6.B. RECYCLING IN THE URBAN SERVICES DISTRICT

All residents in a single-family home, multi-family homes with 4 attached units or less qualify for curbside recycling. Residents that qualify for curbside trash collection with MPW but choose to use a private hauler, do not qualify for MPW curbside recycling collection.

Businesses within the USD, which qualify for and utilize Metro provided refuse collection service may qualify for curbside recycling services. MPW does not provide recycling service to any business that does not qualify for curbside trash collection nor does the department provide curbside recycling service to multi-family complexes or mobile home communities. Businesses with private trash collection or multi-family complexes can contract with private hauler that provide recycling services. Effective July 1, 2013, each person providing solid waste collection services within the jurisdictional area of the Metropolitan Government shall offer recycling services and may charge a reasonable fee for the provision of recycling services. **(Metropolitan Code 10.20.105)** Businesses, apartments and condos that do not receive collection from Metro Waste Services and wishing to have recycling service will have the option of contracting with their waste collection provider or another recycling provider for service.

Property and business owners will be responsible for all damages caused by placing prohibited materials in carts, dumpsters or compactors. Property and business owners will be charged for clean-up, damages and administrative costs associated with placing prohibited materials in carts, dumpsters or compactors.

SW1.6.C. GUIDELINES

Effective February of 2020, curbside recycling will be available within the USD on an every other week basis. Recycling is not collected on New Year’s Day, Fourth of July, Thanksgiving Day or Christmas Day. Any collection day that falls on one of these holidays will be picked up on Saturday of that week.

Residents will be issued (1) approved recycling cart but can request additional carts. Recyclable material that does not fit in an approved cart can be taken to a recycling drop-off site or convenience center for recycling.

Customers who utilize carts must comply with recycling cart capacity and weight limitations as listed on the cart or cart lid. The lids on carts must be flush with the body of the cart so that excess refuse is not holding the cart lid in an open position.

SW1.6.D. COLLECTION

Carts must be placed in an adjacent alley or on an adjacent curb or a location approved by the Director of Metro Waste Services or designee. All carts must be accessible between the hours of 7:00 a.m. and 7:00 p.m. on the collection day. The cart's lid opening should face the street or alley. Each cart must be located in an area approved by the Director of Metro Waste Services or designee and must be at least three (3) feet from any stationary object.

Carts must be returned to their approved area after being emptied no later than 7:00 p.m. on the collection day. (***Metropolitan Code, Section 10.20.110***). Residents, who fail to remove carts from the public right-of way by 7:00 p.m., will be issued a written warning.

SW1.6.E. SPECIAL COLLECTION WAIVERS

Back-door" collection, subject to availability, may be available for residents who have a documented disability and have no one in the home to assist them or a documented hardship. As defined under 28 CFR Part 35 of Title II of the Americans with Disabilities Act, a disability means, with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of such individual; a record of such an impairment; or being regarded as having such an impairment. This definition should further be applied in the context of the specific government program being offered to the public, which in this case is recycling for alley or curbside collection. Therefore, the relevant impairments would be those that limit the person's ability to participate in this program of recycling for alley or curbside collection. Thus, the persons entitled to an accommodation would be those persons with a disability that causes them to be unable to transport their recycling to curbside or alley for pick-up without accommodation.

A person requesting back-door pick-up shall submit an application to Metro Waste Services, including their name, address and description of their disability or why accommodation is requested. Persons requesting such waiver may be asked to provide documentation of their disability including a physician's statement documenting how their particular disability would prevent them from having access to the program in the absence of an accommodation (i.e. back-door collection).

Residents must report any changes in their circumstances, such as moving to another address or having someone in their home to help them, to MPW. To keep a waiver current to receive special collection service, residents must renew their waiver with required documentation once every two (2) years.

SW1.6.F. ACCEPTED MATERIALS

A list of acceptable material and unacceptable material is available at www.nashville.gov/recycle or by contacting Metro Waste Services. All acceptable items can be placed in the cart without separating any of the items. Residents should rinse cans before putting them in the cart to control odors. To maximize the use of carts, all cardboard boxes should be broken down.

SW1.6.G. RECYCLING ROUTE SETOUT RATES

In accordance with approved budget, recycling routes with consistently low setout rates will be reviewed by Metro Waste Services to determine methods for improvement, potential for increasing recycling through neighborhood leadership or community meetings, or alternative collection options.

SW1.6.H. RECYCLING IN THE GENERAL SERVICES DISTRICT

Residents and businesses in the General Services District can take recyclables to a recycling drop-off site or contract privately for collection.

Effective July 1, 2013, each person providing solid waste collection services within the jurisdictional area of the Metropolitan Government shall offer recycling services and may charge a reasonable fee for the provision of recycling services. **(Metropolitan Code 10.20.105)** Businesses and residents wishing to have recycling service at their home, apartment/condo or business will have the option of contracting with their waste collection provider or another recycling provider for collection service.

SW1-6.I. COLLECTION DURING INCLEMENT WEATHER

In the event that inclement weather makes accessing streets dangerous for collection staff, trash and recycling collection will be postponed until it can be safely resumed. Metro Waste Services trash and recycling customers should leave their carts out at the curb or in the alley until the carts are emptied. Collection staff will make every effort to resume normal service as soon as weather and road conditions permit. Customers with backdoor service may experience longer delays. Backdoor customers can assist Metro Waste Services collection crews by taking their carts to the curb or alley for collection during times of inclement weather. Back door collection will resume once Metro Waste Services determines that streets and driveways are safely accessible for collection staff.

SW1-6.J. PRIVATE ROADS OR DRIVEWAYS

Metro Waste Services cannot provide any waste or recycling collection service to single-family or multi-family complexes on private roads or driveways unless the complex has an active HOA that can sign a waiver releasing Metro from liability in the event the private road is damaged by collection vehicles. Private roads with HOA's will be reviewed on a case by case bases to ensure that MPW vehicles can safely and efficiently provide service. Individual single-family or multi-family buildings along private roads or driveways without an active HOA will be required to contract privately for collection.

SW1-6.K. MIXED USE BUILDINGS OR COMPLEXES OF MIXED PROPERTY TYPES

Mixed-use buildings or complexes of mixed property types refer to any building with a combination of residential and commercial units, any complex, subdivision or development with a mixture of property types (including a mixture of single family detached homes and multi-family/apartments/townhomes/condos). Requirements for collection and accessibility apply to multi-use buildings, regardless of whether collection is public or private.

MPW will not provide collection service to mixed use buildings or complexes of mixed property types. Mixed-use buildings or complexes will be required to use dumpsters or compactors for waste and recycling collection services. Dumpster and compactor rental and collection must be contracted with a private hauler for trash and recycling service. The number and capacity of dumpsters must be adequate to serve the disposal needs of the property and dumpsters or compactors must be placed on a concrete pad. (see SW1.3 Dumpster and Compactor Standards). For more information please refer to SW1-2.

SW1-6.L. ANNEXATION RECYCLING COLLECTION

Metro Waste Services pickups up waste and recycling in the Urban Services District from detached single family homes and multi-family residential buildings with 4 or less units in containers approved by the director. Containers must be placed in the alley or on the curb at least 3 feet from any stationary object. Multi-family residential developments with 5 or more units (whether attached or detached) and mobile home communities are required to have dumpster or compactor collection for trash and recycling. Metro Waste Services will provide once/week collection for trash dumpsters at multi-family complexes provided the guidelines in SW1-03 are met. Additional service for trash dumpster collection must be contracted with a private hauler at the expense of the complex. Recycling dumpsters must be provided and serviced by private recycling haulers.

MPW does not provide alley waste or recycling collection to houses that are not immediately adjacent to existing alley routes. Newly annexed developments or communities with service alleys that are not immediately adjacent to existing alley routes will be required to contract privately for collection. All alleys will be reviewed on a case by case bases to ensure that MPW vehicles can safely and efficiently provide service.

Date Approved: 07/01/2007
Date Effective: 07/01/2007
Date Revised: 08/14/19

POLICY #: SW 1 - 7
TITLE: CONVENIENCE CENTERS

SW1.7.A. GENERAL

The Division of Waste Management provides trash and recycling collection to single family residents in the Urban Services District. Convenience centers are intended for residents who do not have access to curbside refuse collection service or who have waste items not collected at the curb.

Convenience center hours of operation are posted outside each center, on the web at www.nashville.gov/recycle or can be accessed by calling Metro Waste Services.

SW1.7.B. CENTER USAGE

Metro Waste Services convenience centers accept residential waste from Nashville and Davidson County residents. Convenience centers are to be used as a place for residents to dispose of waste which is not normally collected at the curb (couches, refrigerators, etc.) or for residents in the General Services District who do not have curbside collection to dispose of regular bagged household refuse. Proof of residency in Davidson County (valid driver's license) is required to dispose of waste at any Metro convenience center.

Metro convenience centers are not to be used by:

- a. Businesses or industry
- b. Schools, churches, non-profit organizations
- c. Metro departments
- d. Persons in commercial or business vehicles displaying signs or having "H" or dealer tags

These entities must use a private disposal facility. This policy does not apply to residents who are moving and bring waste in rental vehicles with commercial tags. These residents must show proof of valid rental policy.

Residents may use Metro convenience centers up to two times per day.

SW1.7.C. ACCEPTABLE MATERIAL

- a. Bagged household trash.
- b. Bulky items such as appliances and furniture (however, truck loads hauling more than one or two of the same type of item, for example 3 dishwashers or 5 a/c units, 4 refrigerators, etc. are not allowed).
- c. Small amounts of do-it-yourself household renovation materials such as pieces of dry wall, carpet, painted or treated wood (large amounts of these items need to be taken to a construction landfill).
- d. Recyclables (cardboard, mixed paper, plastic and glass bottles, aluminum and tin cans).

SW1.7.D. LIMITED MATERIALS

- a. **Tires**—Residents may take up to 4 tires/month to convenience centers for recycling. This is limited to passenger/light truck tires only. Tires with rims will be accepted for a fee.
- b. **Mattresses**—Residents may take up to 2 mattress sets/month. A mattress set is 1 mattress and 1 box spring.
- c. **Household Hazardous Waste**—Acceptable at East and Ezell Pike Centers ONLY. No more than 15 gallons or 100 pounds of household hazardous waste per household/month are acceptable and only one computer system per household/month are acceptable. A computer system is one monitor, one CPU/tower, one printer and one scanner. A/C units must be delivered to the East Center for the Freon to be removed. Only 1 a/c unit per month is accepted. There is no charge for household hazardous waste. As with other waste, no commercial or business hazardous waste is accepted (this includes computers, monitors, copy machines and other electronics generated by businesses).

SW1.7.E. UNACCEPTABLE MATERIALS

- a. **Loose garbage**-- No loose garbage in large amounts (trailers or pickup truck beds) will be accepted.
- b. **Construction & Demolition Waste**—Construction and demolition waste is not accepted at convenience centers. This includes rock, brick, dirt, hay and other inert materials. However, small quantities of material such as carpet, drywall and wood from do-it-yourself projects are allowed. Construction and demolition waste should be taken to a construction/demolition landfill. Since all waste collected at convenience centers is landfilled in a sanitary landfill, any material which can be diverted directly to a construction/demolition landfill improves Metro's State of Tennessee Department of Environment and Conservation diversion goals.
- c. **Roofing material or Asbestos shingles**—No roofing materials or asbestos shingles are accepted at convenience centers.
- d. **Automotive Gas Tanks**—Gas tanks are not accepted at any Metro convenience center. Contact Metro Waste Services for gas tank disposal locations.
- e. **Brush/Tree Limbs/Untreated Wood**—Brush and tree limbs and untreated wood (including Christmas trees and pallets) are accepted at the Bordeaux Mulch Facility located on County Hospital Road. These items are not accepted at any convenience center.
- f. **Medical Waste**—No medical waste including red-bagged medical waste will be accepted at any convenience center. Residents with medical waste should contact their doctor or hospital for correct procedures for disposing of bio-hazard material. Used needles can be placed in a rigid plastic container, tapped shut and placed in regular household trash. Never place containers with needles in recycling.
- g. **Non-household Waste**—Waste not generated by residents (large wooden spools used for construction, 55 gallon drums/barrels, automobiles/auto parts, vending machines, commercial freezers or commercial AC units, rail road ties, tanning beds,) are not accepted at convenience centers.

SW1.7.F. UNLOADING MATERIAL

Metro convenience centers are self-service. Customers are responsible for unloading waste material and separating material appropriately for disposal/recycling. Metro staff is available onsite to assist and monitor customers to ensure materials are placed in the appropriate container.

SW1.7.G. FEES

- a. Fees are required for all waste items brought to any Metro Waste Services convenience center with the exception of the items below. Fees are set by the Director of Metro Waste Services and are posted at each center and on the web.
- b. Free Items—The following items are accepted at convenience centers free of charge:
 - a. Recyclables (cardboard, all paper, plastic bottles, aluminum and tin cans and glass bottles). These items must be separated and placed in the appropriate container for recycling.
 - b. Household hazardous waste
 - c. Any 3 items—residents can bring in any 3 items such as 3 bags of trash, 3 bulky items (couch, chair, refrigerator) one time a day at no cost.

SW1.7.H. SALVAGING OR SCAVENGING MATERIALS

Salvaging material from convenience centers is not allowed in accordance with Tennessee Department of Environment and Conservation Solid Waste Processing and Disposal 1200.1.7.02 and Metro Code 10.20.110.

SW1.7.I. LIMITED CAPACITY.

Convenience centers have a limited capacity. Staff has the authority to divert unusually large quantities to a more appropriate disposal facility such as a waste transfer station or construction & demolition landfill.

SW1.7.J. COMMUNITY CLEANUPS/BEAUTIFICATION COMMISSIONERS

Community or neighborhood clean-ups organized by the Metro Beautification and Environment Commission may receive free access to the convenience centers to dispose of waste collected during the cleanup. Permission for this service must be obtained by Metro Beautification. Metro Beautification commissioners performing routine cleanups of their community may obtain permission from the Metro Beautification Office to dispose of illegally dumped items at no charge.

SW1.7.K. HOLIDAYS

All convenience centers are closed on the following holidays: January 1st; Dr. Martin Luther King Day; Presidents Day; Memorial Day; 4th of July; Labor Day; Thanksgiving Day; the day after Thanksgiving; Christmas Eve; and Christmas Day.

Date Approved: 07/01/2007

Date Effective: **07/01/2007**
Date Revised:

POLICY #: SW 1 - 8

TITLE: DEVELOPMENTS, CONSTRUCTION AND RENOVATION PROJECTS

SW1-8.A. GENERAL

This section provides rules for commercial and residential developers, new construction and renovation projects. To ensure that residential and commercial properties have solid waste and recycling plans approved by Metro Waste Services, all plans submitted to Metro Planning and Metro Waste Services for permits required for renovation or construction must include a solid waste plan which promotes environmental responsibility through recycling and effective waste management practices.

SW1-8.B. GUIDELINES

All requirements for collection and accessibility to containers apply, regardless of whether collection is public or private.

Any property that qualifies for Metro Waste Services refuse and recycling collection but decides to use a private hauler at the expense of the development, subdivision, building or complex will be required to document their waste collection plans in the master deed for the property and file a copy of the master deed showing the date submitted to the Register of Deeds with Metro Waste Services during the permitting process. Refuse and recycling collection plans with private haulers must also be documented in the HOA by-laws. If at a later date, the property requests Metro refuse and recycling service, the property must adhere to the guidelines in Metro Waste Services solid waste policies. Properties that do not meet Metro requirements as outlined in the Metro Waste Services solid waste policies will not receive Metro Waste Services refuse and recycling service.

SW1-8.C. DETACHED SINGLE FAMILY HOMES

Detached single family homes and multi-family residential buildings with 4 or less units needing cart service for refuse and recycling collection must have a dedicated space for at least one 96 gallon refuse cart and one 96 gallon recycling cart to be placed on the curb or other level area next to the driveway for collection at least 3 feet from any stationary object. Dead-end streets and street width must meet Metro Waste Services Engineering requirements and be adequate for automated collection trucks. Street parking during collection hours or as designated by street signage is prohibited. For more information please refer to SW1-2.

SW1-8.D. MULTI-FAMILY RESIDENCES

All design for new construction and renovation of multi-family residents must have a waste management and recycling collection plan which will be approved by Metro Waste Services. Multi-family residential developments with 5 or more units (whether attached or detached) are required to have dumpster or compactor collection for trash and recycling. The number and capacity of dumpsters or compactors must be adequate to serve the disposal and recycling needs of the complex and dumpsters or compactors must be placed on a concrete pad (see

SW1-3 Dumpster and Compactor Standards). Metro Waste Services will provide once/week collection for trash dumpsters at multi-family complexes. Additional service for trash dumpster collection must be contracted with a private hauler at the expense of the complex. Recycling dumpsters must be serviced by private recycling haulers. Multi-family complexes wishing to have compactor collection must contract privately for container rental and disposal services. For more information please refer to SW1-2.

SW1-8.E. BUSINESS/COMMERCIAL

All design for new construction and renovation of commercial property must have a waste management and recycling collection plan which will be approved by Metro Waste Services. Businesses located in the Urban Services District may qualify for Metro refuse and recycling collection if they can utilize two or less 96 gallon carts with once/week trash collection. Businesses with cart service must have level space available on the curb at least 3 feet from any stationary object to place refuse and recycling carts for collection. Carts will not be serviced if placed in alley ways, parking lots or on private property. Businesses that need more than two 96 gallon carts will be required to contract privately for refuse and recycling dumpster or compactor service. The number and capacity of dumpsters must be adequate to serve the disposal and recycling needs of the property and dumpsters or compactors must be placed on a concrete pad (see SW1-3 Dumpster and Compactor Standards). For more information please refer to SW1-2.

SW1-8.F. DOWNTOWN CORE AREA

For a description and boundaries of the Downtown Core Area please refer to Section 10.20.010 “downtown core area” of Metropolitan Code). Any property within the downtown business district must follow the CC/CF zoning requirements. All design for new construction and renovation of commercial or residential property must have a waste management and recycling collection plan which will be approved by Metro Waste Services. The waste management plan must show how dumpster or compactors will be placed so as not to block the right of way. If the waste management plan includes utilizing carts for service, the plan must show indoor storage for all carts. Carts cannot be stored or placed in the right of way (road, sidewalk or alley). Cart collection will not be provided by MPW. Businesses will be required to use dumpsters if more than 2 department approved refuse carts are needed for 6 day/week collection. Residential complexes with four units or less may qualify for Metro refuse collection if they can utilize 2 or less 96 gallon carts with once/week collection and have indoor storage for containers. Businesses or residential buildings with cart service must have level space available in an alley at least 3 feet from any stationary object to place refuse carts for collection. Carts cannot be placed on sidewalks for collection in the downtown core. Businesses that need more than two 96 gallon carts will be required to contract privately for dumpster or compactor service. Multi-family complexes with five or more units (whether attached or detached) will be required to use a dumpster or compactor. The number and capacity of dumpsters must be adequate to serve the disposal needs of the property and dumpsters or compactors must be placed on a concrete pad (see SW1.3 Dumpster and Compactor Standards). Dumpster and compactor collection must be contracted with a private

hauler for service. Metro Waste Services does not provide any dumpster service in the Downtown Core Area. For more information please refer to SW1-1.

SW1.8.G. MIXED USE BUILDINGS OR COMPLEXES OF MIXED PROPERTY TYPES

Mixed-use buildings or complexes of mixed property types refer to any building with a combination of residential and commercial units, any complex, subdivision or development with a mixture of property types (including a mixture of single family detached homes and multi-family/apartments/townhomes/condos). Requirements for collection and accessibility apply to multi-use buildings, regardless of whether collection is public or private.

MPW will not provide collection service to mixed use buildings or complexes of mixed property types. Mixed-use buildings or complexes will be required to use dumpsters or compactors for waste and recycling collection services. Dumpster and compactor rental and collection must be contracted with a private hauler for trash and recycling service. The number and capacity of dumpsters must be adequate to serve the disposal needs of the property and dumpsters or compactors must be placed on a concrete pad. (see SW1.3 Dumpster and Compactor Standards). For more information please refer to SW1-2.

SW1.8.H. DESIGNING FOR RECYCLING

All residential and commercial development and renovation must include space for both trash and recycling containers. Residential and commercial development and renovation which will utilize trash dumpsters and compactors must also provide concrete pads for recycling dumpsters or compactors.

SW1.8.I. REQUESTS FOR ALTERNATIVE COLLECTION

Developers, construction companies, contractors, etc. can submit alternative plans to ensure adequate waste management collection; these plans must be approved by the Director of Metro Waste Services or designee during the permitting process.

SW1-8.J.PRIVATE ROADS OR DRIVEWAYS

Metro Waste Services cannot provide any waste or recycling collection service to single-family or multi-family complexes on private roads unless the complex has an active HOA that can sign a waiver releasing Metro from liability in the event the private road is damaged by collection vehicles. Private roads with HOA's will be reviewed on a case by case basis to ensure that MPW vehicles can safely and efficiently provide service. Individual single-family or multi-family buildings along private roads without an active HOA will be required to contract privately for collection.

SW1-8.K.ALLEY COLLECTION

MPW does not provide alley waste or recycling collection to houses that are not immediately adjacent to existing alley routes. New developments with service alleys that are not immediately adjacent to existing alley routes will be required to contract privately for collection. All alleys adjacent to existing routes will be reviewed on a case by case bases to ensure that MPW vehicles can safely and efficiently provide service.

SW1.8.J. SERVICE TYPE CHART

Construction Type	Waste Collection Method	Recycling Collection Method	Minimum Number of Container Space	Service Provider
Single Family	Carts	Carts	1 Trash/1 Recycling	USD – Metro Waste Services GSD – Private Hauler
Multi-family < 4 Units	Carts	Carts	1 Trash/1 Recycling	USD – Metro Waste Services GSD – Private Hauler
Multi-family > 4 Units or Communities with Private Roads not Accessible by Equipment on that Route	Dumpster	Dumpster	1 Trash/1 Recycling (Refer to SW1-3 for Standards)	Private Hauler
Commercial	Dumpster	Dumpster	1 Trash/1 Recycling (Refer to SW1-3 for Standards)	Private Hauler
Mixed Use & Mixed Property Types	Dumpster	Dumpster	1 Trash/1 Recycling (Refer to SW1-3 for Standards)	Private Hauler

Date Approved: 07/01/2007

Date Effective: 07/01/2007

Date Revised: 08/14/19

POLICY #: SW 1 - 9
TITLE: RADIOACTIVE WASTE

SW1-9.A. GENERAL

Metro Waste Services shall only pick up and dispose of garbage and rubbish in the urban services district which has been placed in an adjacent alley, on an adjacent curb or on the side of a public road or street. (***Metropolitan Code, Section 10.20.220***)

SW1-9.B. GUIDELINES

Metro Waste Services will comply with Metro's waste disposal contractor's rules, regulations and procedures regarding radioactive waste disposal.

Date Approved: 07/01/2007
Date Effective: 07/01/2007
Date Revised:

POLICY #: SW 1 - 10
TITLE: RECYCLING DROP-OFFS

SW1-10.A. GENERAL

Metro Waste Services recycling drop-offs provide recycling for residents without curbside recycling or other recycling access. Each drop-off site has containers for paper, cardboard, aluminum drink and food containers, steel drink and food containers, plastic bottles and containers, and glass bottles and containers.

SW1-10.B. GUIDELINES

Metro Waste Services drop-off sites should have the following:

1. A paved surface which can handle traffic from recyclers dropping off material and roll-off trucks servicing containers.
2. Sufficient room for at least four 33 cubic yard roll-off containers spaced so that recyclers have access from both sides (each container is approximately 20 feet long and 8 feet wide).
3. Approximately 65 feet of straight access to pick up or drop-off containers without entering a public right of way.
4. Unobstructed overhead clearance of 24 feet.
5. 7 day/week access for recyclers and collection service by roll-off truck.

SW1-10.C.SPONSOR GROUPS

Where possible, each recycling drop-off will have a sponsor group that will promote recycling and provide regular maintenance at the drop-off site. Sponsor groups shall be schools or 501 (c) 3 organizations in good standing with the Tennessee Secretary of State's Office. Each sponsor group must designate an individual within their organization to be the contact for Metro Waste Services.

SW1-10.D.SPONSOR GROUP SITE MAINTENANCE REQUIREMENTS

Sponsor groups will be responsible for the following regular site maintenance activities:

1. Pickup litter and trash around containers and entire recycling site area.
2. Sweep area around recycling containers.
3. Place recyclables in containers that citizens have left on the ground.
4. Notify Metro Waste Services if bulky items have been illegally dumped.

SW1-10.E. SPONSOR GROUP PAYMENTS

Based on availability of funds, Metro Waste Services will pay each group a portion of the revenue Metro Government receives from operating the recycling drop-off site.

Date Approved: 07/01/2007
Date Effective: 07/01/2007
Date Revised: 09/10/2019

POLICY #: SW 1 - 11
TITLE: PRIVATE COLLECTION PERMITS

SW1-11.A. GENERAL

Any Person who for a fee collects Garbage, Rubbish, Construction and Demolition Waste or Industrial Waste within a Mobile Waste Container within the limits of the Metropolitan Government or hauls or transports Garbage, Rubbish, Construction and Demolition Waste or Industrial Waste by means of a vehicle on any public highway, road, street or alley within the limits of the Metropolitan Government shall obtain each year a private collection permit from the Department for each such vehicle or mobile waste container. (***Metropolitan Code, Section 10.20.100***)

Private collection permits must additionally be obtained annually by any person who operates a waste transfer station or landfill, construction & demolition transfer station or landfill, a grease processing facility or a wood waste processing facility.

SW1-11.B. GUIDELINES

Any person seeking a private collection permit will submit an application to the Director which includes the following:

1. The Person's name, home address, business address and telephone numbers;
2. A list and full description by make and model of all equipment that the Person will or may use in Davidson County for any purpose described in this section;
3. Proof of liability insurance issued by a company authorized to do business in Tennessee in the amounts required by the Metropolitan director of insurance;
 - A. Haulers: \$ 1,000,000
 - B. Landfills, transfer stations and processing facilities: \$10,000,000
4. A plan for the provision of Recycling services for the Person's customers per Section 10.20.105.
5. A list of all mobile waste containers

SW1-11.C. VEHICLE PERMITS AND FEES

Any vehicle used to transport garbage, rubbish, chipper residue, or industrial waste must be annually permitted.

Persons requiring vehicle permits must submit an application to the Department showing each vehicle, capacity, truck number, make model, body type, and vehicle license number.

1. Vehicles less than 3 cubic yards in capacity will pay a permit fee of \$50 per vehicle per year.
2. Vehicles in excess of 3 cubic yards in capacity will pay a permit fee of \$100 per vehicle per year.

Upon receipt of a vehicle permit application and payment, the Department will issue permit decals for each vehicle. Decals must be adhered to the driver side windshield of each vehicle for the current year.

The annual permit shall be valid from July 1 of the year of issuance until June 30 of the following year. A fee may be charged to replace a permit decal that has been lost or damaged.

SW1-11-D. MOBILE WASTE CONTAINER PERMITS AND FEES

A Person seeking a permit a mobile waste container under this section shall submit an application to the Department on a form approved by the Director. Mobile waste containers must be permitted annually.

Persons requiring mobile waste container permits must submit an application to the Department showing each mobile waste container, capacity in cubic yards, container type, location and expected duration at current location. The permit fee for each mobile waste container will be \$10 per container per year.

Upon receipt of the mobile waste container application and payment, the Department will issue permit decals for each mobile waste container. Decals must be adhered to the upper front corner of each container. It shall be the duty of the provider to affix on each mobile waste container: (1) the permit decal issued for that waste container, (2) the name and telephone number of the provider, and (3) the permit number for that waste container.

The annual permit shall be valid from July 1 of the year of issuance until June 30 of the following year. A fee may be charged to replace a permit decal that has been lost or damaged.

SW1-11.F. LOCATION NOTIFICATION REQUIREMENTS

Persons with mobile waste containers must notify Metro Waste Services monthly if the location of a container has changed. Notification of container location changes must include the container permit number, business name and address of new location.

SW1-11.G. MOBILE WASTE CONTAINER EXEMPTIONS

Any mobile container used for the collection of recycling will be exempt from this permitting requirement.

SW1-11.H. ENFORCEMENT OF PERMIT

Any person failing to permit a vehicle or mobile waste container which is in use will be subject to a \$50 fine and court costs for each day that the violation continues.

SW1-11.I. ENFORCEMENT OF HOURS OF COLLECTION REQUIREMENTS

Any person failing to abide by the dumpster collection and requirements (*Metropolitan Code, Section 10.20.072*) will be subject to the following:

1. 1st violation will result in a warning
2. 2nd and subsequent violations will result in a \$50 fine for each violation

SW1-11.J. ELECTRONIC REPORTING REQUIREMENTS

Any person with more than 10 vehicles or 20 mobile waste containers must submit vehicle and mobile waste container permit information electronically and in a format approved by the department.

Date Approved: 10/19/2010

Date Effective: 10/19/2010

Date Revised: 06/10/2014

POLICY #: SW 1 - 12

TITLE: CONSTRUCTION AND DEMOLITION RECYCLING FACILITIES

SW1-12.A. GENERAL

This policy applies to project specific Construction/Demolition Recycling Facilities as defined in Section 17.04.060 of the Metropolitan Code..

SW1.12.B. GUIDELINES FOR PROJECT SPECIFIC PERMITS

Construction/demolition waste processing (Project Specific) means space designated during the term of the demolition or construction project, located either physically on the project site or on another property within a one-half mile radius of the project site boundary, where the project contractor shall divert construction and demolition debris for purposes of recycling, salvaging, and disposing of materials recovered from demolition of existing, or construction of new, buildings and structures on the project site. No materials shall be received from any other construction project, other than the designated project, for which the space was originally intended. *(Metropolitan Code 17.04.060)*

SW1.12.C. PERMIT APPLICATION – PROJECT SPECIFIC

Applicants for project specific construction and demolition recycling permits must apply for a permit with Metro Waste Services.

1. Applicability. The provisions of this section shall apply to any land use within Davidson County. No construction/demolition waste processing activity shall take place on any site that fails to comply with the provisions of this subsection.
2. Insurance. Proof of public liability insurance satisfactory to the Metropolitan Government issued by a company authorized to do business in the State of Tennessee in the amount of at least \$ 10,000,000.00 operators of processing facilities; or such other limits as may be determined necessary by the director with the approval of the Director of the Insurance and Safety Division of the Metropolitan Department of law to ensure the health, safety and welfare of the citizens of Davidson County.
3. Waste Reduction and Recycling Plan: The applicant shall submit a plan to the director of Metro Waste Services and the director of codes administration for their joint review and approval describing and detailing how the project site and its construction and demolition waste will be gathered, separated, processed, and transported, including items a. through p. below. Additional information may be required by the reviewing agencies to ensure the property can safely and suitably handle the project's construction and demolition waste.
 - a. Waste Manager. The plan shall designate and identify a person who will be responsible for all construction demolition waste management, including their name, title, mailing address, e-mail address, fax number, and 24/7 phone number to

- respond and handle all concerns involving the site's recycling methods, processes, materials, and flow of debris on and off-site;
- b. **Waste Processing Location.** The location where the project contractor shall divert construction and demolition debris for purposes of recycling, salvaging, and disposing of materials recovered from demolition of existing, or construction of new, buildings and structures on the project site.
 - c. **Lot Size.** There is no minimum lot size for properties with a nonresidential base zoning district. For those properties with an agricultural or residential base zoning district, the waste processing location shall be at least ten times the base zoning district, or a minimum of one acre, whichever is less.
 - d. **Operation Timeline.** The operating timeline for waste processing on the property from the initial start-up date to completion date, including any relevant milestone dates. A property shall have all waste processing equipment, materials, and ancillary items removed from it within ninety days of project completion, as defined in this title.
 - e. **Hours of Operation.** The hours of operation for all activities to occur on the property, including a statement of compliance with Chapter 16.44 (Noise Control) of the metropolitan code of laws;
 - f. **Materials and Storage.** A completed waste reduction and recycling schedule in a form and content established by the director of Metro Waste Services, but at a minimum, it shall provide the following information for both the project specific site and any off-site location:
 - i. The type and estimated quantity of materials, including putrescible waste, to be generated, recovered, reused, salvaged, separated and processed on-site as well as off-site, including those materials that will be sold on the premises or off-site;
 - ii. The on-site separation and storage method(s) to ensure salvaged materials are not contaminated before being reused on-site, transferred to an off-site location for further salvage or storage, or sold or given away to other entities;
 - iii. The method and frequency of collection for the materials noted above;
 - iv. The number of cubic yards to be stored on-site at any one time of processed and unprocessed materials;
 - v. The on-site storage method for each of the materials noted above;
 - vi. The on-site storage location for each of the materials noted above;
 - vii. The recycling facilities and landfills that will receive materials noted above;
 - viii. The hauling companies that will transport the materials noted above.
 - g. **Sale of Materials.** Materials from the site that have been recycled, salvaged, recovered, or excavated may be given away, sold on the premises, or removed for reuse.

- h. Trash Dumpsters. The location of all trash dumpsters on the property for waste not to be recovered and/or generated.
 - i. Public Health and Environment. A description of the on-site storage method and off-site transport methods that will be used to prevent dirt and materials from creating drift or becoming airborne, producing odors, leaking, littering, or generating run-off due to wet conditions due to weather or man-made activities so as not to create a health hazard, public nuisance, or fire hazard. All activities shall comply with all rules and regulations of the Tennessee Department of Conservation and Environment, Metropolitan Government Stormwater Regulations, and all other applicable local, state and federal laws and regulations.
 - j. Security. A description of how the property will be secured to prevent illegal theft of materials and dumping, including lighting.
 - k. Signage. A large and prominent sign measuring at least thirty-two square feet in size shall be installed on the project site's primary street frontage. At a minimum, the sign shall identify the project name, contact name, 24/7 contact phone number, project completion date, quantity and type of materials to be recycled and salvaged. If an off-site recycling location shall be used, the same sign shall be installed at that location too. Sign(s) shall be approved by the Metro Planning Department, prior to the issuance of any grading or demolition permits.
4. Performance Security. The submittal of a letter of credit or cashier's check as performance security to the director of Metro Waste Services in an amount specified by the director for the removal of waste processing equipment, materials, and ancillary items. All forfeited performance securities shall be used for the purposes of making the property safe for public health and well-being and to promote recycling within Davidson County.
5. Inactivity. A property shall be deemed inactive by the director of codes administration, if no activity has occurred on the property during any six consecutive months, regardless of the calendar year in which such inactivity occurred. Once deemed inactive, all waste processing activities shall cease until a new application for the project specific waste processing has been submitted, reviewed, and approved by the reviewing agencies.

SW1.12.D. REPORTING – PROJECT SPECIFIC

Six months after the initial approval of the waste reduction and recycling plan, and every six months thereafter, the applicant shall submit to the directors of Metro Waste Services and codes administration a waste management summary report in a form and content established by the director of Metro Waste Services. At a minimum, the report shall provide the following information and documentation verifying the type and actual tonnage of materials generated, recovered, reused, salvaged, separated, discarded, and processed on-site as well as off-site.

SW1.12.E. NONCOMPLIANCE – PROJECT SPECIFIC

The directors of Metro Waste Services and codes administration shall determine if the applicant has complied with the approved waste reduction and recycling plan. If it is determined that the

applicant has failed to comply with the applicant's waste reduction and recycling plan, the performance security shall be forfeited.

SW1.12.JF. PERFORMANCE SECURITY

The performance security for both permanent and project specific construction and demolition recycling facilities will be determined by the size and scope of each project by Metro Waste Services finance and engineering staff. In the event that a permanent facility, permitted with the State of Tennessee Department of Environment and Conservation (TDEC), has already supplied performance security to TDEC, the department may waive the requirement as long as the facility annually maintains and updates their performance security with TDEC and notifies Metro Waste Services of such.

Date Approved: 010/19/2010
Date Effective: 10/19/2010
Date Revised: 06/10/2014

POLICY #: SW 1 - 13
TITLE: BACKDOOR TRASH COLLECTION IN THE USD

SW1-13.A. GENERAL

All container requirements, ownership and use apply, regardless of whether backdoor collection is public or private.

Department shall collect and dispose of Garbage and Rubbish from the back yard of any One-Family or Two-Family Residence upon request for such service by the Owner and upon the payment of a fee, such fee to be the actual cost for providing such service, including the cost of the billing and collection of such fee, as determined by the Department. ***(Metropolitan Code, Section 10.20.220)***

SW1-13.B. GUIDELINES

- The cost for this service shall be uniform throughout the urban services district. Any contract for collection of Garbage and Rubbish entered into with a private contractor shall provide for this additional service and shall enumerate the uniform fee for such service. Collectors employed by the Department shall not enter houses or stores for the collection of Garbage or Rubbish. Every Owner receiving back-yard service shall provide a safe and convenient entrance to and through his/her premises for the purpose of collecting Garbage and Rubbish. Where yards are fenced, a gate not less than 40 inches wide and otherwise suitable for passage of collectors and their equipment shall be left open to provide a safe and convenient entrance to and through the premises; provided, that the Director may waive the requirements of this section in cases of hardship. Containers shall be placed where collectors may pick up and return them without attack from animals and reasonably separated from items not intended to be collected such that collectors may readily distinguish the two. The Director shall by regulation provide for free back yard collection service from One-Family and Two-Family Residences for persons who require such service on account of documented disability. ***(Metropolitan Code, Section 10.20.220)***

Customers who received “back-door” collection under a prior agreement or policy will be grandfathered in at their present level of service contingent upon continual funding.

SW1-13.C FEES

Metro Waste Services will annually calculate the cost for providing backdoor trash service. Residents wishing to have backdoor collection will pay the fee either annually or bi-annually beginning January 1st and again July 1st, for those residents opting to pay bi-annually, of each year. Residents requesting backdoor pickup for the first time will be billed a prorated rate for the remainder of the current year or six month period.

SW1-13.D FEE WAIVER /SPECIAL COLLECTION SERVICE

Fees for “back-door” collection are waived for residents who have a documented disability and have no one in the home to assist them. As defined under 28 CFR Part 35 of Title II of the

Americans with Disabilities Act, a disability means, with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of such individual; a record of such an impairment; or being regarded as having such an impairment. This definition should further be applied in the context of the specific government program being offered to the public, which in this case is garbage disposal for alley or curbside collection. Therefore, the relevant impairments would be those that limit the person's ability to participate in this program of garbage disposal for alley or curbside collection. Thus, the persons entitled to an accommodation would be those persons with a disability that causes them to be unable to transport their garbage to alley or curbside for pick-up without accommodation.

A person requesting a fee-waiver for back-door pick-up shall submit an application to Metro Waste Services, including their name, address and description of their disability or why accommodation is requested. Persons requesting such waiver may be asked to provide documentation of their disability including a physician's statement documenting how their particular disability would prevent them from having access to the program in the absence of an accommodation (i.e. back-door collection). (***Metro Code, Section 10.20.220***)

SW1.13.E HARDSHIP WAIVER

Fees for backdoor trash collection may be waived upon receipt of an application from the resident, including providing documentation, to the department that placing a cart on the curb provides a danger or hardship to the resident or to Metro Waste Services collection staff. All applications for a hardship waiver must be approved by the Director of Metro Waste Services.

SW1.13.F PERMANENT DISABILITY

A resident that has a permanent disability can request a letter from their doctor documenting the disability is permanent. The doctor's letter documenting their permanent disability and the application form must be submitted to Waste Services. Residents with a documented permanent disability will not need to re-submit a doctor's letter every two years but will still need to submit their application and copy of their driver's license, voter's registration card or other government identification to proof of residency.

In the event the resident does not renew their waiver after 24 months, Metro will hold the doctor's letter documenting the permanent disability for up to two (2) additional months before destroying the letter. Once the letter is destroyed, the resident would need to re-start the application process to complete the waiver form and submit a new letter from their doctor documenting their permanent disability. If a resident is unsure when their waiver expires, they can contact hubNashville to check the expiration date.

SW1.13.G. CHANGE OF STATUS

Residents must report to Metro Waste Services any changes in their circumstances, such as moving to another address or, in the case of disability related waivers, having someone in their home to help them. To keep a waiver current to receive free/special collection service, residents must renew their waiver and provide documentation from their doctor every two (2) years unless

their doctor has documented that their disability is permanent. In that case, the resident will only need to submit a form and a copy of their drivers license or voter's registration card showing that they still live at the address.

Date Approved: 07/01/2007
Date Effective: 07/01/2007
Date Revised: 7/10/2023

POLICY #: SW 1 - 14

TITLE: OPERATOR, PROCESSOR, HAULER AND COLLECTOR REPORTING

SW1-14.A. GENERAL

Every person collecting, hauling, disposing of waste and Recovered Materials, and/or any person providing permanent or temporary disposal of waste, and/or any person processing waste covered by this Article, shall provide the Director an annual report stating the amount of tons of waste collected, hauled, disposal and/or processes by said person. The Director may require said person to submit said report thru a certified independent audit firm.

(Metropolitan Code, Section 10.20.395)

SW1-14.B. GUIDELINES

Beginning February 2011 and annually thereafter, all businesses that provide waste or recycling disposal, processing, composting, collection or hauling services within the Nashville and Davidson County will be required to submit a report to the Director of Metro Waste Services showing the tons or cubic yards of material the handled by that business for that year.

SW1-14.C. REPORT TIME RANGE AND DUE DATES

The annual report shall be submitted to the Director of Metro Waste Services each year on or by February 28th and shall report on activities for the previous calendar year, January 1 through December 31.

SW1-14.D. FORMAT

The report shall be submitted in a format approved by the Director and will be consistent with TDEC private recycling reporting requirements. The report guidelines will be made available on the department's website.

SW1-14.E. ENFORCEMENT

- A. The Director shall designate Environmental Enforcement Officers to inspect, investigate and enforce the provisions of this Chapter. A violation of any provision of this Chapter shall be subject to a fine of not more than fifty dollars for each day the violation continues.
- B. The Director shall enforce the provisions of this chapter and he/she or his/her duly authorized Enforcement Officers may enter with the consent of the owner or occupant or with a valid search warrant, and upon presentation of proper identification, any building, structure or premises within the area or jurisdiction of the Metropolitan Government to perform any duty or responsibility imposed upon him/her by this chapter.

(Metropolitan Code, Section 10.20.090)

Date Approved: 10/19/2010

Date Effective: 10/19/2010

Date Revised:

POLICY #: SW 1 - 15

TITLE: WASTE GENERATOR FEES AND AUDITS

SW1-15.A. GENERAL

- A. In addition to tip fees otherwise due, every Person collecting, hauling or disposing of any Waste, other than Construction and Demolition Waste disposed of at a Class III or Class IV disposal facility permitted by the Tennessee Department of Environment and Conservation, originating or produced in Davidson County shall pay to the Metropolitan Government a solid waste generator fee of six dollars per ton of such Waste. Persons collecting, hauling or disposing of such Waste shall be jointly and severally liable for the payment of the fee; provided, however, that only one fee shall be owed on each ton of Waste. The solid waste generator fee shall not be owed on recovered materials, yard waste or Waste hauled, collected or disposed of directly by the Metropolitan Government or Persons under contract with the Metropolitan Government to haul, collect or dispose of Waste. The solid waste generator fee applicable to Construction and Demolition Waste disposed of at a Class III or Class IV disposal facility permitted by the Tennessee Department of Environment and Conservation shall be as specified in subsection B of this section.
- B. In addition to tip fees otherwise due, any Person collecting, hauling or disposing of any Construction and Demolition Waste in Davidson County shall, if and only if the disposal site is a Class III or Class IV disposal facility permitted by the Tennessee Department of Environment and Conservation, pay to the Metropolitan Government a solid waste generator fee equal to one dollar per cubic yard of Construction and Demolition Waste accepted at such facility. The maximum capacity, in cubic yards, of every vehicle delivering a load of Construction and Demolition Waste to a disposal site covered by this subsection shall be calculated, and the fee owed for that load shall be the product of that capacity and one dollar. Persons collecting, hauling or disposing of such Waste shall be jointly and severally liable for the payment of the fee; provided, however, that only one fee shall be owed on each cubic yard of Waste. The generator fee specified in this subsection shall be reduced by 50% provided that the Person otherwise owing such fee provides evidence reasonably acceptable to the Director demonstrating that not less than 50% of all Construction and Demolition Waste collected or hauled by such Person during the previous year has been or will be recycled or reused and therefore diverted from landfill disposal. The solid waste generator fee shall not be owed on recovered materials, yard waste or waste hauled, collected or disposed of directly by the Metropolitan Government or Persons under contract with the Metropolitan Government to haul, collect or dispose of Waste.

(Metropolitan Code, Section 10.20.360)

SW1-15.B. GUIDELINES

Solid Waste Generator fees will be paid by all operators of landfills. Fees must be paid to Metro Waste Services by the 15th of the following month reported. All fees paid for Class 1 or MSW

landfills and transfer stations must be paid by the ton. Construction and Demolition landfills will pay fees based on cubic yards received.

SW1-15.C. FEE REBATES

Facilities that generate a minimum of a 50% recycling rate will be eligible for a 50% reduction in generator fees upon audited verification of all the documents outlined in SW1-15.D.

SW1-15.D. RIGHT TO AUDIT

Any Person who hauls, collections, processes or landfills solid waste or recovered materials will be subject to audit, examination or inspection at intervals determined by the Metropolitan Government, or its designees, which may include its internal auditors or an outside representative engaged by the Metropolitan Government. The Person agrees to retain its records for a minimum of three (3) years following your last audited discount allowance. Upon request of audit, examination or inspection, the Person must make available records relating to the quantities and final disposition of all recycled materials. "Person's records" include any and all information, materials and data of every kind and character generated as a result of disposition of recycled materials. Example of Person records include but are not limited to billings, books, general ledger, cost ledgers, invoices, production sheets, documents, correspondence, meeting notes, subscriptions, agreements, purchase orders, leases, contracts, commitments, arrangements, notes, daily diaries, reports, drawings, receipts, vouchers, memoranda, time sheets, payroll records, policies, procedures, federal and state tax filings for issue in question, and any and all other agreements, sources of information and matters that may in the Metropolitan Government's judgment have any bearing on or pertain to any matters, rights, duties or obligations under or covered by waste generator fees and disposition of recycled materials.

The Metropolitan Government agrees that it will exercise the right to audit, examine or inspect only during regular business hours. The Person agrees to all the Metropolitan Government designee access to all of the Person's records, Person's facilities, and current or former employees of Person, deemed necessary by the Metropolitan Government or its designee(s), to perform such audit, examination or inspection. Person also agrees to provide adequate and appropriate work space necessary to the Metropolitan Government or its designees to conduct such audits, examinations or inspections.

SW1-15.D.1 TARE WEIGHT AUDIT

Trucks will be weighed at the Person's location twice annually over the first week of the month following the verification of the scales by state inspectors. This will be overseen by designated Metro Waste Services and vendor personnel. Each truck will be weighed empty of waste, with two employees in the cab and a full tank of fuel. These weights will be recorded on the attached 'Tare Weight Audit' spreadsheet by truck number.

These audited tare weights will be used to reconcile invoices generated by the Person until the next bi-annual weight audit is conducted. This procedure was recommended by the Metro Office of Internal Audit in their report issued October 2, 2012.

SW1-15.D.2 AUDIT OF LOCATIONS BY PW SUPERVISORS

Solid Waste Supervisors will continue to make unannounced visits to the locations of Persons who haul, collect, process or landfill solid waste. Using the 'Disposal Site – Supervisor Audit' spreadsheet they will document the dates and observations of each visit. This procedure was recommended by the Metro Office of Internal Audit in their report issued October 2, 2012.

Date Approved: 10/19/2010
Date Effective: 10/19/2010
Date Revised: 06/10/2014

TARE WEIGHT AUDIT

[illegible]

DISPOSAL VENDOR - SUPERVISOR AUDIT

[illegible]

SECTION 2

COLLECTION REFERENCE GRID

Collection Type	Collection Method	# Containers Issued by Metro Waste Services	Maximum Containers at Additional Cost	Weekly Frequency	Collection Times	Notes
Refuse Collection						
USD Residential	Carts	1/unit	2/unit	1/week	7AM-5PM	
USD Business	Carts	1/unit	2/unit	1/week	7AM-5PM	Businesses needing more than 2 carts must contract privately for collection.
Downtown Residential <4 attached Units	Carts	1/unit	2/unit	1/week	7PM-7AM	If more than 4 units must use private hauler.
Downtown Business	Carts	2/unit	2/unit	6/week	7PM-7AM	If more than 3 carts needed must use private hauler.
USD Multi-Family <4 attached Units	Carts	1/unit	2/unit	1/week	7AM-5PM	
USD Multi-Family > 4 Units	Dumpster	n/a	n/a	1/week	7AM-11PM	Must provide own dumpster and contract privately for additional service.
USD Mixed Use/Mixed Property Types	Dumpster	n/a	n/a	n/a	7AM-5PM	Must contract privately for collection
GSD Residential and Business	Must contract privately for collection.					
Recycling Collection						
USD Residential	Carts	1/unit	n/a	1/month	7AM-5PM	
USD Business	Carts	1/unit	n/a	1/month	7AM-5PM	Businesses with PW trash collection only. Other businesses must contract privately for collection.
USD Multi-Family <4	Carts	1/unit	n/a	1/month	7AM-5PM	
USD Multi-Family > 4 Units	Dumpster	n/a			7AM-5PM	Must contract privately for collection
USD Mixed Use/Mixed Property Types	Dumpster	n/a			7AM-5PM	Must contract privately for collection
GSD Residential and Business	Can contract privately for collection. Beginning July 1, 2013 all waste haulers will offer recycling collection as an additional service.					

SECTION 3

WASTE SERVICES DIVISION DEFINITIONS

Approved Solid Waste Container shall mean a Cart or Solid Waste Container that meets the current Metro Code of Laws, Chapter 10-20 and has been approved for use by the Director.

Automated Collection shall mean collection service by a driver who operates a vehicle with a mechanical arm that reaches out and grasps and empties and places carts back at the curb.

Brush shall mean any wood from pruning trees or cutting trees that is between 1 and 4 inches in diameter.

Cart shall mean a Metro designated, two-way container provided by and owned by Metro, with attached lid and wheels that will allow the automated or semi-automated collection of Solid Waste.

Collector shall mean a Person engaged in the business of collecting Solid Waste for the purpose of delivery to a transfer station or final disposal point.

Collection Services shall mean removal of Solid Waste for transport elsewhere, or cause such to be done.

Collection Vehicle shall mean every vehicle used to collect and/or transport solid waste within the boundaries of Metro as approved by the Director of Metro Waste Services.

Commercial Solid Waste shall mean Solid Waste generated by stores, offices, restaurants, warehouses and other non-manufacturing activities, excluding residential and industrial wastes.

Contractor shall mean the proposer awarded the “Contract for Collection of Solid Waste” in Metro’s designated service area.

Department shall mean Metro Waste Services of the Metropolitan Government of Nashville and Davidson County, Tennessee.

Designated Disposal Facility shall mean the transfer station designated by Metro and permitted by TDEC and/or other applicable regulatory agency with jurisdiction to receive Solid Waste generated within Metro for disposal.

Designated Service Area shall mean an area, identified in the contract, awarded to the contractor for the exclusive collection of Solid Waste in the Urban Services District (USD) within the incorporated limits of Metro, as modified by the Director.

Director shall mean the Director of the Department.

Disabled Carryout shall mean collection of Solid Waste provided to disabled persons at the door or another designated location at ground-level rather than curbside as designated by the Director.

Downtown Core Area shall mean the area bounded as follows:

Beginning at the southeast corner of Broadway and First Avenue; thence north along the east side of First Avenue to the northeast corner of the Public Square; thence west along the north side of the Public Square to the northeast corner of the Public Square and Third Avenue; thence north along the east side of Third Avenue to the northeast corner of Third Avenue and Jo Johnston Avenue; thence west along the north side of Jo Johnston Avenue to the northwest corner of Jo Johnston Avenue and Fifth Avenue; thence south along the west side of Fifth Avenue to the northwest corner of Fifth Avenue and Cedar Street; thence west along the north side of Cedar Street to the northwest corner of Cedar Street and Eighth Avenue; thence south along the west side of Eighth Avenue to the northwest corner of Eighth Avenue and Church Street; thence west along the north side of Church Street to the northwest corner of Ninth Avenue; thence south along the west side of Ninth Avenue to the northwest corner of Broadway and Ninth Avenue; thence west along the north side of Broadway to the east end of the Broadway viaduct; thence south along the west side of Tenth Avenue to the south side of Lea Avenue; thence across Lea Avenue to the east side thereof; thence north along the east side of Tenth Avenue to the southeast corner of Broadway and Tenth Avenue; and thence east along the south side of Broadway back to the beginning point.

Dumpster shall mean a large metal box for commercial solid waste, usually of the two-cubic yard to eight cubic-yard size, or compactors and roll-off boxes of larger capacities, lifted mechanically by trucks in order to empty.

Excess Garbage shall mean garbage or rubbish not in an approved cart. Excess garbage shall additionally mean garbage in carts for which an additional required monthly collection, disposal and administrative fee has not been paid.

Garbage shall mean and includes every accumulation of both animal and vegetable matter, liquid or otherwise, that attend the preparation, use, cooking, dealing in or storage in meats, fish, fowl, fruits or vegetables, tin cans or other containers originally used for food stuffs.

GVW shall mean gross vehicle weight.

1. "Hazardous Waste" means any chemical, compound, mixture, substance or article which may constitute a hazard to health or may cause damage to property by reason of being explosive, flammable, poisonous, corrosive, unstable, irritating, radioactive or otherwise harmful.
2. "Industrial Waste" means all such wastes peculiar to industrial, manufacturing or processing plants and may include hazardous waste.

Medical Wastes shall mean the following solid wastes as those terms are defined in Rules of Tennessee DEC, Division of Solid Waste Management, Chapter 1200-1-7.01 (2): Definitions:

- (a) Wastes generated by hospitalized patients who are isolated to protect others from communicable diseases (see the U. S. Centers for Disease Control Guidelines for Isolation Precautions in Hospitals, July, 1983 for definition of diseases requiring such isolation).
- (b) Cultures and stocks of infectious agents, including specimen cultures from medical and pathological laboratories, cultures and stocks of infectious agents from research and industrial laboratories, wastes from the production of biologicals, discarded live and attenuated vaccines, and culture dishes and devices used to transfer, inoculate, and mix cultures.
- (c) Waste human blood and blood products such as serum, plasma, and other blood components.
- (d) Pathological wastes (i.e., tissues, organs, body parts, and body fluids) that are removed during surgery and autopsy.
- (e) All discarded sharps (e.g., hypodermic needles, syringes, pasteur pipettes, broken glass, scalpel blades) used in patient care or which have come into contact with infectious agents during use in medical, research, or industrial laboratories.
- (f) Contaminated carcasses, body parts, and bedding of animals that were intentionally exposed to pathogens in research, in the production of biologicals, or in the in vivo testing of pharmaceuticals.
- (g) The following wastes from patients known to be infected with blood-borne disease:
 - Contaminated wastes from surgery and autopsy (e.g., soiled dressings, sponges, drapes, lavage tubes, drainage sets, under-pads, surgical gloves).
 - Wastes from medical, pathological, pharmaceutical, or other research, commercial, or industrial laboratories that were in contact with infectious agents (e.g., specimen containers, slides and cover slips, disposable gloves, lab coats, aprons).
 - Wastes that were in contact with the blood of patients undergoing hemodialysis, including contaminated disposal equipment and supplies such as tubing, filters, disposable sheets, towels, gloves, aprons, and lab coats.
 - Discarded equipment and parts that were used in patient care, medical and industrial laboratories, research, and in the production and testing of certain pharmaceuticals and that may be contaminated with infectious agents.

Mixed-Use Building shall mean any building with a combination of residential and commercial units.

Multifamily Residence shall mean any dwelling, house, building, or other structure or group of structures containing more than two dwelling units, with each individual unit considered a separate residence. Multi-family residence includes apartments, townhomes, condos and mobile home communities.

Mobile Waste Container shall mean a container used for storing or transporting waste materials to a disposal or transfer/processing point. "Mobile Waste Containers" include containers commonly known as dumpster and roll-off containers in excess of two cubic yards of capacity.

Person shall mean any and all persons, natural or artificial, including any individual, firm or association, business trust, partnership, corporation, joint venture, or limited liability company, municipality, and public, municipal, nonprofit or private corporation organized or existing under the laws of this state or any state, and any governmental agency or county of this state and any department, agency or instrumentality of any of the foregoing.

Private solid waste services shall mean any person, firm or corporation involved in the business of collection, transporting and/or disposal of solid wastes.

Putrescible Waste means Solid Waste that contains organic matter capable of being decomposed by microorganisms and of such a character and proportion as to cause obnoxious odors and to be capable of attracting or providing food for birds or animals.

Recyclable Materials shall mean materials that may be reused, whether or not processing is required. "Recyclable Materials" include such materials as may be designated as such from time to time by the Director; provided, however, that such designation must be consistent with applicable state laws and regulations.

Refuse shall mean "rubbish" or "garbage" as defined in this section.

Rubbish shall mean and includes all non-putrescible solid waste consisting of both combustible and noncombustible waste such as paper, cardboard, glass, crockery, excelsior and similar materials. Rubbish does not include Bulky Waste.

Semi-Automated Collection shall mean collection service with a crew who rolls the carts to the rear of the vehicle equipped with a mechanical lifting device and empties and places carts in an approved location.

Service Unit shall mean any Single-Family Dwelling, Multi-Family Dwelling or commercial generator that sets out Solid Waste in Approved Solid Waste Containers for collection by Metro or a Contractor.

Single-Family Dwelling shall mean any dwelling, house, building or other structure wherein any individual or group of individuals live on a self-sustaining basis in one or two separate units.

Solid Waste shall mean Garbage, Rubbish, and other discarded materials including but not limited to solid and semisolid waste materials resulting from industrial, commercial, and domestic or residential activities, but does not include Hazardous Waste, recovered materials, overburden, rock, tailings, matte, slag, or other waste material resulting from mining, milling, or smelting.

Solid Waste Container Bag shall mean a sealed, leak-proof plastic bag of at least one (1) millimeter in thicknesses.

TDEC shall mean the Tennessee Department of Environment and Conservation.

Ton shall mean a short ton of 2,000 pounds.

Treated Wood shall mean wood that has been treated or preserved with chromated copper arsenate (CCA), pentachlorophenol or other chemicals, which have been classified as known human carcinogens by the US-EPA.

Unacceptable Waste shall mean any and all waste, including but not limited to Hazardous Waste, special waste, Medical Waste and friable asbestos, the acceptance and handling of which by Metro Collector would cause a violation of any permit condition, legal or regulatory requirement, substantial damages to Metro Collector's equipment or facilities, or present a substantial danger to the health or safety of the public or Metro Collector's employees.

White Goods shall mean appliances such as refrigerators, stoves, washers, dryers, water heaters, or other large enameled appliances that do not contain PCB or CFC units and have been officially certified to that effect.

Working Day shall mean Tuesday through Friday including holidays except New Year's Day, Fourth of July, Thanksgiving Day, and Christmas Day. Saturday shall be considered a working day when a holiday causes collection to be deferred by one day, so that collection is required on a Saturday. The Director may add or delete the holidays from the collection schedule but shall do so in writing to the Contractor, giving the Contractor at least one month's notice of any such change.

Yard Waste shall mean and includes leaves, limbs, brush, grass clippings and other matter normally considered as waste or byproducts of yard, lawn, or horticultural maintenance activities.