

Metro Rapid Response Fund (MRRF)

“Investing in First Steps in Permanent Housing”

Purpose:

The Metro Rapid Response Fund (MRRF) is a flexible, short-term housing initiative designed to quickly transition individuals and families experiencing Category 1 and 4 homelessness into permanent housing. By combining rental assistance with intensive case management, MRRF helps to shorten the length of time that households experience homelessness to stabilize and build a pathway toward lasting independence. This housing initiative will be piloted with encampment support and 25 families initially. These programs offer relief to the overall housing crisis resolution system, Metro Departments and district Council Members. These programs offer relief to the overall Housing Crisis Resolution System, Metro Departments and District Council Members.

Key Goals

- **Reduce time spent in homelessness** by moving people directly into stable housing.
 - **Promote long-term stability** through income growth, housing navigation, and increased stability.
 - **Prevent returns to homelessness** through follow-up support and re-enrollment options when needed.
 - **Offer relief** to the housing Crisis Resolution System, Metro Departments and district Council Members.
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How It Works

1. Short-Term Support, Long-Term Impact

- Provides up to three months of flexible rental assistance to help households secure and sustain housing, followed by a reassessment to determine continued need.
- Uses **intensive** case management to guide participants toward stability and independence.

2. Tailored for People in Transition

Serves households who:

- Are experiencing Category 1 or 4 homelessness (HUD definition)
- Live in Davidson County for the duration of the program

3. Financial Assistance May Include:

- Arrears
- Security deposit
- First month's rent

- Ongoing rental subsidy
 - Specific Assistance
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Referral & Housing Placement

- Referrals accepted from services agencies via hub Nashville, street outreach teams, and shelters
 - The Office of Homeless Services' Padmission tool shares available properties including Affordable Housing Gap Finance properties
 - Leases are signed directly by participants, with Metro paying property owners.
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Accountability & Oversight for Service Providers

- Monthly financial planning, support and reassessments for clients to ensure continued progress and sustainability planning.
- Clear case management expectations and accountability for agencies providing services.
- **All activity tracked in HMIS**, ensuring transparency and compliance.
- Continued case management or services after the subsidy ends.

Performance Measures

Below are the performance measures for service providers. Agencies are expected to achieve these goals for at least 85% of the individuals they serve:

1. **Utilization of Funds:** Track the duration that MRRF rental funds for 100% of households served, verified by case notes and updated sustainability plans.
2. **Increased Income:** Case managers must ensure that 85% of households served increase income- whether that's earning an additional dollar, taking on extra shifts, or obtaining new employment opportunities.
3. **Sustained Housing Outcomes:** 85% of households served will achieve long-term housing stability by reaching the point where they can pay rent without financial assistance or connecting voucher subsidies.
4. **Connection to Healthcare Services:** Ensure that at least 85% of clients are linked to appropriate healthcare resources to promote overall stability and well-being.