

MetroConnect

2025

ANNUAL REPORT



socket

Nashville's Sustainability Outlet



Metro Nashville

YOU SERVE METRO. WE SERVE YOU.

socket.nashville.gov

ENGAGING METRO EMPLOYEES

The Metro Nashville Departments of General Services and Human Resources partner to offer MetroConnect. The program features tours of innovative and sustainable city projects led by and for Metro employees. Tours are free, during the workday, and open to full-time General Government employees.



For more information on Metro's sustainability initiatives, visit socket.nashville.gov or contact Kevin Sykes at 615-626-1597.



socket
Nashville's Sustainability Outlet

ENGAGING METRO EMPLOYEES

16 tours

300 participants

**400 hours of
professional development**

In its eighth year, MetroConnect 2025 offered tours of various departments and sites across the city, highlighting innovative and sustainable projects.

Whether it was going behind-the-scenes at the Nashville Sounds LEED-certified ballpark, seeing cutting-edge technology in action at NDOT's Traffic Management Center, or touring some of the city's newest and most environmentally-friendly facilities; MetroConnect presented employees with opportunities to learn more about their city and appreciate their coworkers.



2025 TOUR SITES



Sunnyside Mansion &
Metro Historical Commission



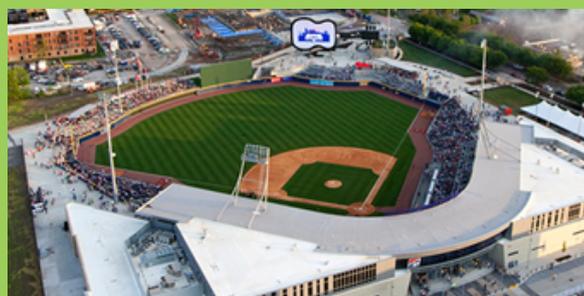
Metro Water Walk:
From Sewer to Soil



Nashville Electric Service
HQ and Substation



NDOT's Traffic
Management Center



First Horizon Park:
Home of the Nashville Sounds

ATTENDEES

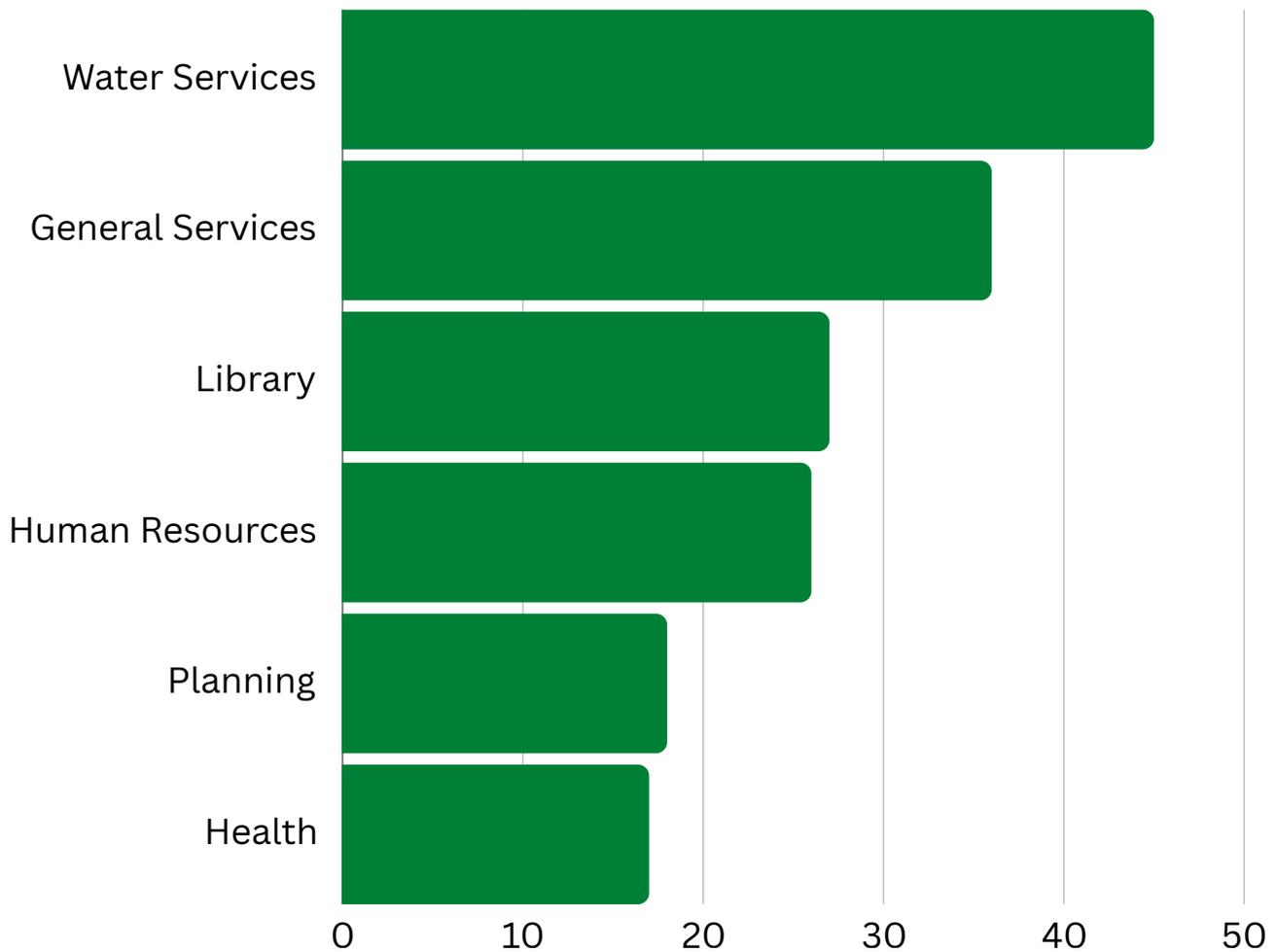
300

Attendees

34

Metro Departments
Represented

Departments with the Most Attendees



ATTENDEE FEEDBACK

4.8/5 avg rating

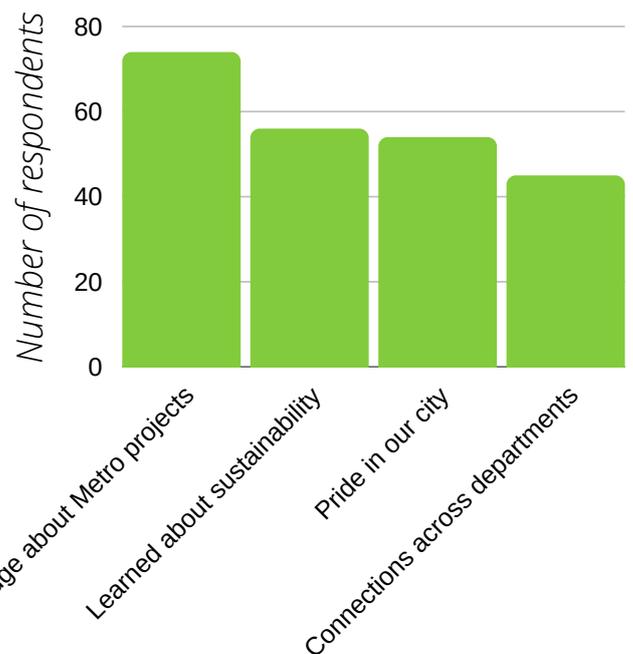


100%
want to attend
another tour

Why did you participate?



What did you gain from participating?



What they're saying...

"I love the MetroConnect tours and learning more about all of the cool Metro projects!"

"My work touches every department but we often have to look at things at a much higher level. It was much easier to understand the mission, needs, and people that make up these departments with site visits like this."

"Thanks for always putting together such a wonderful experience and group of passionate Metro employees in one spot over and over again to learn and appreciate everything and everyone."

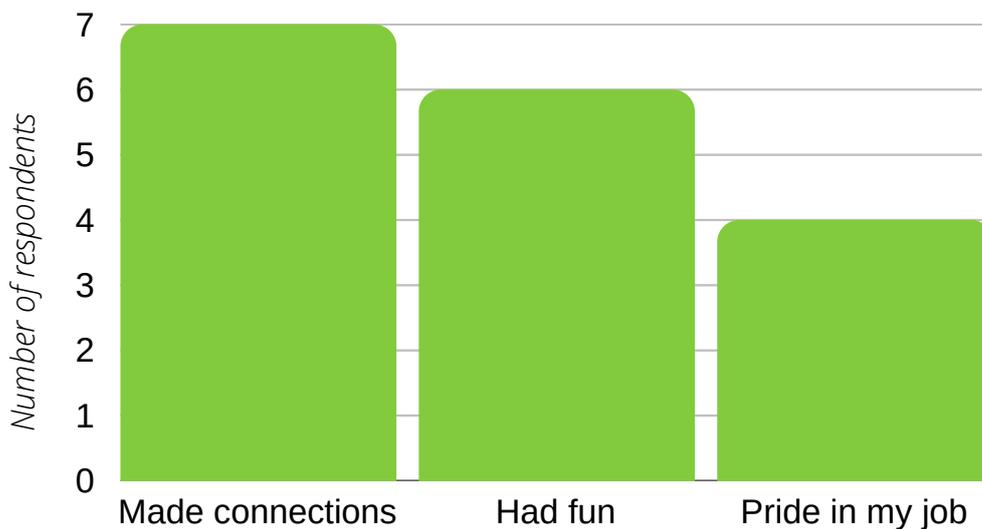
TOUR GUIDE FEEDBACK

4.9/5 avg rating



100%
want to lead
another tour

What did you gain from participating?



“The best thing about this experience was connecting with other Metro employees and finding ways to better work together.”



“It was great to see so many familiar and new faces representing various Metro departments. Some folks attending the tour worked on the project and chimed in about certain aspects and features of the facility...Overall an awesome experience!”

2025 SUCCESSES

MetroConnect participants & management noted these wins:

- Very high demand and enthusiasm for the program, with all tours filling up quickly
- Despite high demand, roughly equal numbers of first-time attendees vs return attendees
- Tour capacity increased 18% since 2024
- Increased participation of frontline workers
- Attendees represented a record 34 Metro departments
- Very few “no shows”
- Many attendees carpooled together and used sustainable transportation methods
- Tour sites represented different departments and neighborhoods with a mix of indoor and outdoor locations.

PROGRAM RECOMMENDATIONS

MetroConnect participants & management recommend these improvements:

- Increase tour capacity to meet growing demand
- Limit initial registrations to give more employees the opportunity to participate
- Provide more opportunities for attendees to network and continue working together
- Coordinate sustainable transportation to sites when feasible
- Add one active tour (e.g. cycling or kayaking)
- Consider adding a virtual tour option

THANK YOU FOR HELPING MAKE METROCONNECT 2025 A SUCCESS



Metro Human Resources and General Services appreciate the participation of all tour guides and attendees that made the tours exciting and informative. We hope to see you again next year!

For more information about MetroConnect, contact
kevin.sykes@nashville.gov or 615-626-1597