

October Employee of the Month: Ben Jacobs

Which of the following criteria does your nominee most embody?

- Excellence in Teamwork
- Excellence in Motivation
- Inspiring a Positive Attitude

Please provide a specific example that illustrates why you feel this person should be the MPHD Employee of the Month:

Anytime our team has any technology challenges or IT difficulties, I am hoping Ben Jacobs gets sent to help us. Don't get me wrong, the whole IT team is amazing, helpful and efficient, and we are very grateful to have them.

Ben's positivity and eagerness to help is palpable. I especially appreciate how he doesn't make anyone feel "dumb" for not being tech savvy. He solves the issues and goes out of his way to accommodate requests and find the equipment we need. I have worked with him many times and it's always a great experience; in person or remotely, always excellent service.

Please provide any additional information about your nominee that you feel the Workplace Culture Committee should know when receiving this nomination.

Ben has been with Metro for a really long time, and some people can get comfortable in their positions after so many years. But Ben still acts like he is on the 6-month probation period! He just goes out of his way to be nice and helpful. He is very knowledgeable, and I have seen how he works with his IT teammates who are newer to the job, guiding them and orienting them in a respectful way when they come along with him.

Keep up the good work, Ben!

Nominated by: **Karina Maza**



Jim Diamond, Ben Jacobs, and Dr. Areola