

## Cloud Notification to Customers 1.2.26

**We are pleased to announce that our current online portal will be upgrading from Oracle R12 (E-Business Suite) to Oracle Cloud ERP/HCM, effective January 2, 2026.**

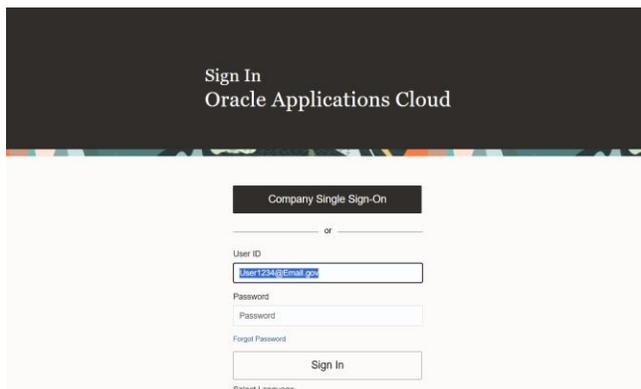
This transition marks an important step toward modernizing our systems, improving user experience, and enhancing the efficiency of our business operations.

### Customer Cloud Log-In Link

<https://ibqhjb.fa.ocs.oraclecloud.com/fscmUI/faces/BillManagementDashboard>

### First-Time Sign-In Instructions

1. Step 1: **User ID:** Enter the email address currently associated with your Oracle R12 account.



Sign In  
Oracle Applications Cloud

Company Single Sign-On

or

User ID  
User1234@Email.gov

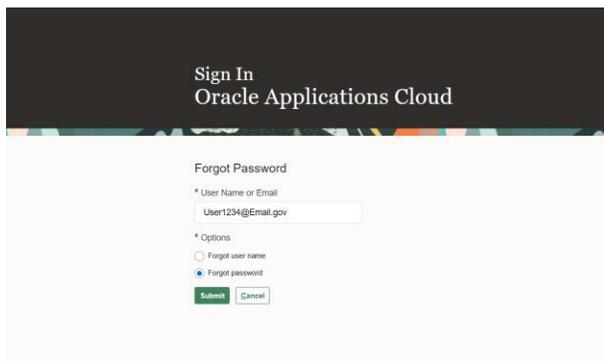
Password

Forgot Password

Sign In

Select Language

2. Step 2: Select **“Forgot Password”** and follow the on-screen instructions to set your new password.



Sign In  
Oracle Applications Cloud

Forgot Password

\* User Name or Email  
User1234@Email.gov

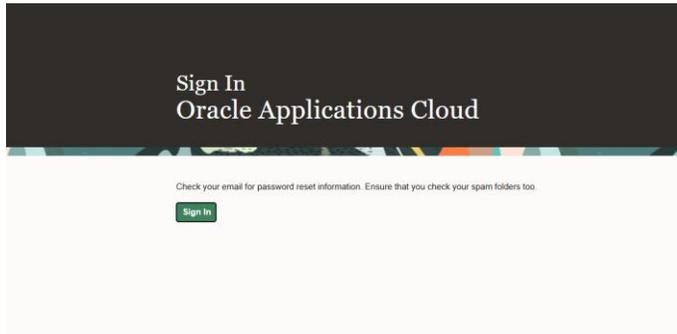
\* Options

Forgot user name

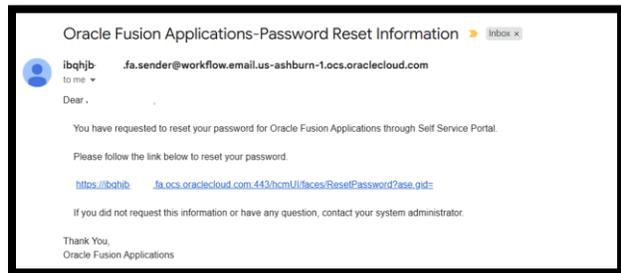
Forgot password

Submit Cancel

Step 3: Click “Sign In” and check your email for the reset. May also check spam/junk folders.

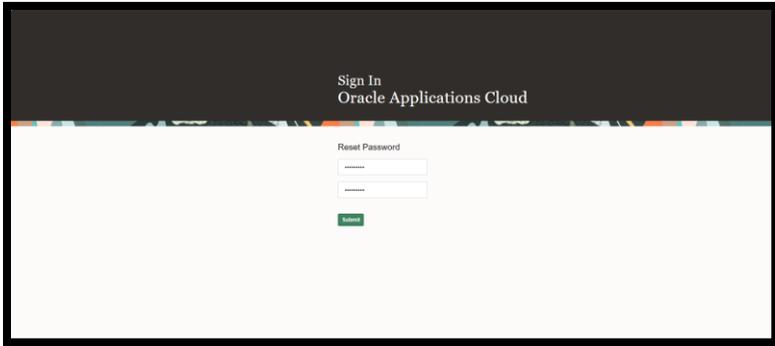


Step 4: Click the blue hyperlink to reset password.



1. Enter a password that meets the criteria below. Confirm the password and click Submit.
  - a. Minimum Characters: 12
  - b. Minimum Letters in Uppercase: 1
  - c. Minimum Letters in Lowercase: 1
  - d. Minimum Digits: 2
  - e. Minimum Special Characters: 2
  - f. Last password not allowed.
    - i. Example: “Tlsacebd12!?”





\*\* Once you reset your password, you should get a notification notifying you of the password change.