

The Board of Directors of the Emergency Communications District (ECD) of Nashville and Davidson County met in regular session at the Metro Emergency Communications Center, 2060 15th Avenue South. Chair Cleo Duckworth called the meeting to order at 1:00 PM and presided over the meeting with the following board members present: Lorinda Hale, Ruby Baker, Dan Dwyer, Bryan Pettus, William Johnson, Rick Cowan, and Carolyn Baldwin Tucker. Others who attended the meeting included: Mark Lynam & Larry Law (ECD Admin), Patrice Coleman, Kristin Mullen, Dwayne Vance, Tim Watkins, Erin Williams, Adrienne Dillion, & Jimmy Matthews (Metro DEC), Russell Freeman (Legal Counsel), Tracey Drennon (Finn Partners), and Josh Dhanens (Metro Finance).

Minutes

Ms. Hale made a motion to accept the minutes of the November 20, 2025 ECD board meeting. Mr. Johnson seconded the motion, and it carried unanimously by voice vote.

Financial Report

Mr. Lynam went over the December financial report with board members. Cash available for operations as of December 31st totaled \$40,699,817. This consisted of \$377,448 in the ECD's checking account and \$40,322,369 in its LGIP account.

Mr. Lynam went over the various financial transactions that took place during the month. He reported that income for December totaled \$1,919,723 while expenses amounted to \$254,181. This resulted in a net gain of 1,665,542 for the month.

Mr. Johnson made a motion to accept the financial statement as presented. Ms. Baker seconded the motion, and it carried unanimously by voice vote.

Public Awareness Update

Ms. Tiffany Childress provided board members with a copy of the January Rescue Rex report but was not present to review it with them.

Ms. Tracey Drennon provided advertising reports for the months of November and December. She went over the reports highlighting the various metric points that are being used to track customer involvement with our ads. She reported that our ads continue to perform well. It was noted that the video spot will be added into rotation on the social channel to get better engagement.

DEC Directors Report

Acting Director Patrice Coleman reviewed December statistical data with board members. Her overview included number of calls, answer times, vacancies, and call compliance numbers. Her report also included a quick snapshot of performance numbers for the year 2025. It was noted that a training academy is anticipated to start in March.

Ms. Coleman brought to the meeting the plaque that DEC received for successfully completing their 7th CALEA accreditation. She also presented Ms. Adrienne Dillion, DEC's accreditation manager, with a certificate of appreciation from the accreditation authority thanking Ms. Dillion for her contribution to the public safety accreditation program.

Ms. Erin Williams went over performance statistics for HubNashville. Her report included performance numbers for December 2025 including number of calls, average answer time, number of calls integrated into CAD, and types of calls. She also gave a quick summary of performance numbers for the year 2025.

Ms. Coleman announced the promotion of Ms. Kristin Mullen to Assistant Director of Support Services.

Discussion took place regarding the recent Newschannel5 Investigates story involving the so-called “staffing reports”. The reports shown in the news story were depicted as staff shortage reports indicating not enough employees were assigned to a particular shift. The reports were actually “heat maps” used by managers and supervisors to effectively utilize staff during their work periods to maintain optimum call answer time.

Street Name Change

Ordinance BL2025-1192 was submitted requesting approval to rename “Roehrig Court” to “Magnolia Shores”. Mr. Lynam reported that DEC was aware of and in support of this name change. Ms. Hale made a motion to approve the name change. Ms. Baker seconded the motion, and it carried unanimously by voice vote.

Ordinance BL2026-1236 was submitted requesting approval to rename “Alley #569 to Clowder Alley” and “Alley #535 to Catamount Alley”. Mr. Lynam reported that DEC was aware of and in support of this name change. Mr. Johnson made a motion to approve the name change. Ms. Hale seconded the motion, and it carried unanimously by voice vote.

Revisit Hickory Villa Tower Funding Request

There has been no update from Metro’s IT Department as to the status of this project. Ms. Duckworth recommended that we set this request aside and remove it from the agenda until we hear back from Metro’s IT Department.

ECD Funding Contribution for New 911 Facility

Metro has not yet completed the architectural design phase of the project and does not have cost numbers. Ms. Duckworth recommended that we set this item aside and revisit once Metro can provide a clearer picture of cost.

Amendment to Rules of Order

An amendment to the District’s rules of order changing the meeting time of the regularly scheduled monthly meeting from 2:30 PM to 1:00 PM was submitted for consideration. Ms. Baker made a motion to approve the amendment. Mr. Johnson seconded the motion, and it carried unanimously by voice vote. Amendment will be sent to Metro Clerk’s Office so that change will appear on Metro’s website.

Adjournment

Upon proper motion by Ms. Baker and second by Ms. Tucker, the meeting adjourned at 2:15 PM.

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Board of Directors Meeting
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Minutes submitted by Mark Lynam