

**METROPOLITAN NASHVILLE-DAVIDSON COUNTY
TRANSPORTATION LICENSING COMMISSION**

Minutes

January 20, 2026

The Metropolitan Nashville-Davidson County Transportation Licensing Commission (MTLC) met for its regular meeting on this date in the Sonny West Conference Center of the Howard Office Building. Present were Chair Pat McNally, Vice Chair Carol Westlake, Commissioners Carey Rogers, Erica Penley, Annie Klaver, Freddie Carr, Juan Mera, and Ann Butterworth (8). Also present were NDOT staff members Richard Rooker, Amanda Mullins, Chantel Fleming, Charity Cowan, and T.D. Schlafer, as well as Metro Legal advisor Ann Mikkelsen.

Chair McNally called the meeting to order, then led the Pledge of Allegiance, followed by a reading of the Notice of Appeal Statement which outlined the right of appeal of MTLC decisions.

Chair McNally opened the floor for public comment from those gathered. At the June 22, 2023, MTLC meeting, a motion was approved to allow up to 8 (eight) individuals to speak for up to 2 (two) minutes each. Josh Lee, Jon Coonce, and Emily Lamb spoke. There were no further requests to speak.

Commissioner Carr with a second from Commissioner Rogers moved approval of the minutes from the previous meeting.

ACTION: Approved 7-0

Items For Deferral

Director Rooker reported there were no items for deferral.

Consent Items

The following new company applications were submitted for Other Passenger Vehicles for Hire (OPVH):

▪ Utlely Southern Ventures LLC dba A1 Nashville Luxury Car Service ▪ NashGo Transportation ▪ Music City Premier Rides ▪ Salman Transportation LLC ▪ Punya Ride Share ▪ Ya Luxury Transportation LLC ▪ Nashville Black Crown Ride

Commissioner Klaver with a second from Commissioner Penley moved to approve the submitted applications.

ACTION: Approved 7-0

OPVH company Ricky Duke requested to change name to My Nashville Driver. Vice Chair Westlake with a second from Commissioner Penley moved approval.

ACTION: Approved 7-0

OPVH company Sunny Transportation & Limo Service requested to modify ownership by adding Paulina Yebuah. Commissioner Penley with a second from Vice Chair Westlake moved approval.

ACTION: Approved 6-1 (Commissioner Klaver dissenting)

OPVH company Victory Ground LLC requested to change address to 3736 Dickerson Pike and OPVH company My Nashville Driver requested to change address to 4000 Hillsboro Pike, Apt. 1309. Commissioner Carr with a second from Commissioner Klaver moved approval.

ACTION: Approved 7-0

Taxicab company Regal Taxi LLC requested to change address to 325 Plus Park Blvd., Suite 101A. Commissioner Klaver with a second from Commissioner Carr moved approval.

ACTION: Approved 7-0

Wrecker and Towing Services company Titan Towing Inc. requested to change name to Titan Towing LLC. Commissioner Carr with a second from Commissioner Rogers moved approval.

ACTION: Approved 6-1 (Commissioner Butterworth dissenting)

Wrecker and Towing Services company West Nashville Wrecker LLC requested to modify ownership by adding Scotty Crockett, Michael Shein, Deepak Sethi, and Rocky Gunter as officers and Wrecker and Towing Services company Dad’s Towing Service Inc. requested to modify ownership by adding Michael Shein, Deepak Sethi, and Rocky Gunter as officers. Commissioner Carr with a second from Commissioner Penley moved approval.

ACTION: Approved 6-1 (Commissioner Butterworth dissenting)

Public Hearings

The Chair opened a Public Hearing regarding MTLC Rules and Procedures Section 100. There were no requests to speak. The Chair closed the Public Hearing.

Section 100 MEETINGS

The Commission shall hold its monthly meetings within a public facility convenient for public participation on the third Tuesday of each month unless an alternative date and time is determined. All meetings are open to the public. Special or called meetings will be held in public facilities and will be open to the public as well.

After some discussion, Commissioner Klaver with a second from Vice Chair Westlake moved to approve the amendment as proposed.

ACTION: Approved 7-0

The Chair opened a Public Hearing regarding MTLC Rules and Procedures Section 104. There were no requests to speak. The Chair closed the Public Hearing.

After some discussion, Commissioner Klaver with a second from Vice Chair Westlake moved to approve the proposed amendment with the addition of “...311 or...” in front of “...(615) 862-5000.”

Section 104 ACCOMMODATIONS

Reasonable accommodations will be made for individuals with a disability who require or request the services of the Commission. All requests for accommodations should be made through hubNashville at <https://nashville.gov/hub-ADA-boards> or by calling 311 or (615) 862-5000. Requests should be made as soon as possible, but 72 hours prior to the scheduled meeting is recommended.

ACTION: Approved 7-0

Taxicabs

An agenda item was called to address a complaint by Mr. Dwayne Brown against Volunteer Taxi driver Mr. Solomon Bitew alleging violations of Metro Code 6.72.250.A., 6.72.265.A., and 6.72.270.B.

Director Rooker explained that Mr. Brown is a resident of New York and submitted an affidavit detailing his complaint. Mr. Brown requested the Commission take further action in addition to discipline imposed by Volunteer Taxi in response to his original complaint.

After some discussion, Commissioner Rogers with a second from Commissioner Klaver moved to hold a disciplinary hearing at the February meeting.

Chair McNally requested Metro Legal to review the legality of holding a disciplinary hearing without the complainant present.

ACTION: Approved 4-3 (Commissioner Penley, Carr, and Butterworth dissenting)

An agenda item was called to address an untimely application filed by taxicab company WHC TN LLC dba zTrip requesting 25 (twenty-five) additional permits.

Director Rooker reported that zTrip applied for additional taxicab permits on December 31, 2025. The Commission's deadline for filing applications was December 5, 2025, at noon. Mr. Rooker shared that extenuating circumstances existed regarding the application.

Commissioner Rogers with a second from Commissioner Carr moved to accept the untimely filed application.

ACTION: Approved 7-0

The Chair called for a 5-minute break.

The Chair called the meeting back to order.

The Chair opened the Annual Hearing for the purpose of consideration of applications for Certificates of Public Convenience and Necessity for new and additional taxicabs. The Commission received the following applications:

▪ Existing company Regal Taxi LLC requesting 52 (fifty-two) additional permits ▪ Existing company Tennessee National Cab LLC requesting 20 (twenty) additional permits ▪ Existing company WHC TN LLC dba zTrip requesting 25 (twenty-five) additional permits

Representatives from American Music City Taxi, Checker Cab, Tenn Cab, Nash Vegas Cab, Magic Taxi, Regal Taxi, TN National Cab, and zTrip spoke. With no further requests to speak, the Chair closed the Annual Hearing.

Director Rooker reported that 10 (ten) taxicab companies were currently awarded a total of 527 (five hundred and twenty-seven) taxicab vehicle permits. In 2025, the public filed 91 (ninety-one) hubNashville requests regarding taxicabs. Regal Taxi had 7 (seven) verifiable complaints, Tennessee National Cab had 10 (ten) verifiable complaints, and zTrip had 0 (zero) verifiable complaints.

Metro Legal advised that a finding of Public Convenience and Necessity was required for additional taxicab permits to be issued.

6.72.060 - Findings—Issuance of certificate or additional permits.

A. If the metropolitan transportation licensing commission finds that further or additional taxicab service in the metropolitan government area is required by the public convenience and necessity and that the applicant is fit, willing and able to provide such public transportation and to conform to the provisions of this chapter and the rules promulgated by the metropolitan transportation licensing commission, the metropolitan transportation licensing commission may issue a certificate of public convenience and necessity, stating the name and address of the applicant, the number of vehicles authorized upon such certificate and the date of issuance.

B. In making the above findings, the metropolitan transportation licensing commission shall, at a minimum, take into consideration the number of taxicabs already in operation, whether existing transportation is adequate to meet the public need; the character, experience, financial condition and responsibility of the applicant, and such criteria as may be adopted by the commission in its rules.

Section 218 MINIMUM STANDARDS

Minimum standards for certificates and permits that will be considered by the Commission when reviewing applications for additional permits are as follows: A. Volume of complaints per annum B. Having a defined complaint resolution process C. Having dispatcher training and an accreditation program D. Having a vehicle self-inspection program E. Capital investment per annum (for vehicles, dispatch/communications and office management tools) F. Driver training programs G. Driver probationary periods H. Driver rewards programs I. Underserved areas service programs and special passenger accommodations (disabled, senior citizens).

Commissioner Klaver with a second from Commissioner Carr moved to find there was a need of Public Convenience and Necessity for additional taxicabs.

ACTION: Approved 7-0

Commissioner Rogers moved to find a need for 97 (ninety-seven) additional taxicab permits. There was not a second. The motion failed.

Commissioner Penley moved to find a need for 27 (twenty-seven) additional taxicab permits, based upon a need demonstrated to additionally serve the ADA community.

ACTION: Approved 7-0

Commissioner Penley with a second from Vice Chair Westlake moved to approve 2 (two) additional taxicab permits for Regal Taxi based upon testimony provided by Regal Taxi indicating their ability to bring additional ADA accessible taxicabs to their fleet.

ACTION: Approved 7-0

Commissioner Penley with a second from Commissioner Klaver moved to deny the application of TN National Cab for additional taxicab permits based upon evidence and testimony presented during the Annual Hearing.

ACTION: Denied 7-0

Commissioner Penley with a second from Commissioner Klaver moved to approve 25 (twenty-five) additional taxicab permits for zTrip based upon testimony indicating their ability to bring additional ADA accessible taxicabs to their fleet, the lack of any verifiable complaints, the organization of their presentation and business plan, and the acknowledgement that extenuating circumstances resulted in their application being late-filed.

ACTION: Approved 7-0

Commissioner Butterworth left the meeting to attend a Rules, Confirmations, and Public Elections Committee reappointment interview.

Shared Urban Mobility Devices (SUMD)

T.D. Schlafer provided the SUMD Ride Summary Report. Nashville took 1,013,154 dockless scooter rides and 147,235 dockless e-bike rides in 2025. Top segments included Broadway, Demonbreun, 10th Ave N, Division, and 8th Ave S, with 70.2% of rides originating Downtown and 19.9% in Midtown. Mr. Schlafer responded to questions from the Commission.

Other Business

Director Rooker introduced new staff members Chantel Fleming and Charity Cowan. Former employee Leigh Ann Dickerson accepted a new position with the Nashville Fire Department.

Commissioner Rogers discussed the Commission’s current fees and suggested a review of their suitability.

Application Review

Upon request of the Chair, Metro Nashville Network (MNN) ceased recording during the applicant background review.

Jacob D. McQueen applied for an OPVH driver permit but failed to disclose background information on the application. A company representative from Haven Black was present to confirm his intent to hire Mr. McQueen. Commissioner Klaver with a second from Commissioner Carr moved to approve the application.

ACTIONS: Approved 6-0

With no further business, Commissioner Klaver with a second from Commissioner Carr moved to adjourn.

ACTION: Approved 6-0

ATTEST:

APPROVED:

Richard Rooker
Executive Secretary

Pat McNally
Chair

Date