

Vol. 4, No. 3, August 2025



Learn About All Things MWS

Mark your calendars, Citizen's Water Academy (CWA) is back this October!

The CWA program consists of five two-hour in-person sessions where MWS leadership will share details on how our most precious resource, water, is managed from "river to river."

The Fall 2025 sessions will be...

Tuesday, 10/14

Thursday, 10/16

Your Safety Comes FIRST

Davidson County of Nashville, Tennessee, has enhanced its Community Rating System (CRS) workflows with the goal of improving its CRS score and reducing flood insurance premiums for residents. Central to this effort is the implementation of the **Flood Information Risk and Storm Tool (FIRST)**—a comprehensive platform designed to increase public access to critical flood-related data.

Through FIRST, residents can now:

- Access property-specific flood zone information
- Submit elevation certificates online
- Connect directly with floodplain coordinators

This initiative not only streamlines floodplain management, but also empowers the community to better understand and prepare for future flood events. By making essential flood information more accessible, Davidson County is taking a proactive step toward building a safer, more resilient future.

The tool also features:

- Damage assessment capabilities
- Public infrastructure impact tracking

Tuesday, 10/21

Thursday, 10/23

Tuesday, 10/28

Through CWA, we hope to provide a better understanding of our resource and our processes to build a diverse network of leaders and influencers who are willing to share their knowledge in the community and serve as ambassadors for water.

[Learn more](#) about this program or apply today by filling out [this quick and easy form](#).

Find Us at the Nashville Fair!

The Nashville Fair is back for its fourth year! There will be 10 days of rides, interactive exhibits, live music and performances at the Nashville Fairgrounds from Sept. 5th – 14th. MWS will be there with quizzes, demonstrations, and information about

- Resident communication functions
- And much more

We're proud to introduce this user-friendly resource to our community, encouraging everyone to **"Know FIRST before buying your home."**

Welcome, Metro Nashville Waste Services!

There's great news to share about our growing Metro family, as our colleagues at Waste Services have officially launched as their own standalone department! This exciting step will enable them to continue the focus on providing effective trash and recycling services across Nashville.

We encourage you to follow Waste Services on their social media channels to stay updated on all their work.

Find them on social media:

Facebook: [Nashville Department of Waste Services](#)

Instagram: [@NashvilleWasteServices](#)



Back to School, We've Got Your Back

Nashville's most vital resource: water!

Come learn about how MWS delivers safe, clean, and reliable water services through our extensive infrastructure that includes over 3,000 miles of water main and over 3,100 miles of sewer main. You'll have the opportunity to hear about how our operators, technicians, engineers, and more work together to make sure that when you reach for a glass of water or take a shower, there is water.

Additionally, learn how our stormwater and urban forestry teams work to keep our rivers, creeks, streams, and tree canopy healthy.

MWS is going to enjoy the fair and we hope to see you there!

TN Smart Yards

MWS is promoting [Smart Yards](#) to help keep our land and water healthy, one yard at a time!

MWS is dedicated not only to providing water and waste reclamation services, but also to educating the community, particularly students, about the vital role of water in our lives and the environment. MWS offers a range of engaging educational programs designed to foster understanding and responsible water stewardship.

One standout program involves a visit to the Stormwater Demonstration Campus. Students can get a firsthand look at green infrastructure and learn about managing stormwater runoff. During the campus tour, students learn about the environmental impacts of pollutants and the importance of sustainable solutions.

MWS also provides middle and high school tours of the KR Harrington Water Treatment Plant, the Whites Creek Water Reclamation Facility, and our Biosolids facility. These tours offer valuable insights into the journey of water, from its source to our taps and back into the environment. Students can witness the science and engineering behind clean water and responsible water reclamation.

For more specifics on water, water reclamation and other educational opportunities, interested educators and community members are encouraged to [visit our website](#) or contact us directly. These programs represent a commitment to building an informed and environmentally conscious Nashville.

Stay Healthy, Stay Hydrated

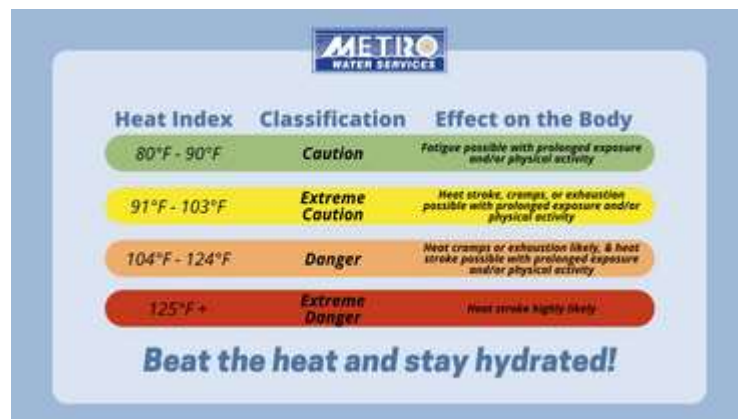
Summer is not quite done, and with that, MWS wants to make sure you are staying hydrated! To enjoy the outdoors in this beautiful summer weather, we must all think about what risks can come from rising temperatures. Temperatures from 80° degrees and up can have significant effects on the body, like fatigue,

Apply to Work with Us!

Are you or someone you know interested in a job that gives you the opportunity to positively impact our community? If so, we are interested in you!

MWS is always looking for passionate people looking to make a positive impact to join our team. If you or someone you know is looking for the next step in your career, look no further! Learn more about our current opportunities [here](#).

exhaustion, cramps, and a high risk of heat stroke, depending on prolonged exposure to the heat. It's important to take steps to protect yourself and your family. MWS suggests you make it a habit to hydrate yourself regularly, even if you don't feel thirsty. If you are doing outdoor activities, hydrate even more to counter the loss of water. To cool down even more, stay in a shaded area to cool down with a nice, cold cup of water, throw water balloons at each other or stay indoors with AC.



If you are having fun outside with kids, you might be thinking of splashing around with the hose. While this is super fun, make sure that you take a moment to drain the hot water from a hose that has been sitting outside in the heat for a prolonged period. Water inside a hose exposed to direct sunlight can reach high temperatures of 130 to 140 degrees. This is hot enough to cause serious burns. Let's have fun this summer, taking the necessary precautions to stay hydrated and cool. For more information, [visit our website](#).

Contact Us

Water, Sewer, & Stormwater

nashville.gov/water

(615) 862-4600

1700 3rd Ave N,
Nashville, TN 37208

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Waste Services

(615) 862-5000 | 311

Hub.Nashville.gov

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[Public Records Requests](#)

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This is **your** newsletter!
What would you like to read more about? Let us know [here](#).

Check our ongoing projects!

Click [here](#) to check out our ongoing projects. We appreciate



Stormwater Control Measures: What Are Those?!

Ever wonder about those seemingly random patches of landscaping, or oddly shaped depressions, in a neighborhood or at local businesses? You could be looking at a Metro Water Services (MWS) required stormwater control measure (SCM).

SCMs come in many forms, from rain gardens to specialized pavements. Their designs may vary, but their purpose is consistent: to capture, filter, and slowly release rainwater into the environment. Here's how you can identify the SCMs around you!

- **Look for Outlets and Drains:** While many SCMs are designed to look natural, a good indicator is often a concrete structure, sometimes called an outlet. Outlets are designed to help control the rate that water drains from the SCM. For bioretention areas, you might also spot various drains or cleanout pipes integrated into the design.
- **Observe Where Water Collects:** If you notice an area that seems purposefully designed to collect water after a rain event, perhaps a depression, there's a chance you've found an SCM. This could be a dry detention pond that holds water during a rain event, allowing it to infiltrate into the ground or slowly be released.
- **Consider the Property Type:** Are you in a large development, a commercial complex, or a small lot? MWS often requires SCMs to manage the increased

your patience as we perform regular maintenance and repair to our infrastructure!

Did you know?

Our website can be translated into more than 65 different languages by clicking the translation tab on the header of the Nashville.gov website!

runoff from impervious surfaces. If a property fits this description, there is a high chance an SCM is present.

· **Utilize the Parcel Viewer:** This invaluable online tool allows you to explore properties and their associated features. Navigate to the "Stormwater" section and activate the "Stormwater Control Measure Map layer." This can often show the exact locations of SCMs near a property. For detailed instructions, visit scm.nashville.gov.

Still Unsure? We Can Help!

Identifying an SCM isn't always easy. If you are still not sure whether a particular feature is an SCM, you can contact the experts at MWS.SCM@nashville.gov for help. Understanding and properly maintaining SCMs is a shared responsibility that benefits our entire community and our environment.

Join us!

MWS holds monthly Facebook Live events with our Director, Scott Potter, providing viewers an opportunity to get a glimpse inside many of our facilities and learn more about our processes. Follow us on Facebook for notifications! If you are unable to join us live, you can also watch all past events on our [Facebook page](#).



Do you have any friends, family, or neighbors who you think would be interested in receiving this quarterly update? Send them to [this link](#) or have them email us to join the list at MWSCommunications@groups.Nashville.gov

No longer interested in receiving this quarterly update? Email us with the subject line "Unsubscribe" at MWSCommunications@groups.Nashville.gov

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