

# 1053 Office of Homeless Services - At A Glance

**Mission** Our Mission is to lead Nashville's efforts to end homelessness through innovation, community collaboration and compassion.

## Budget Summary

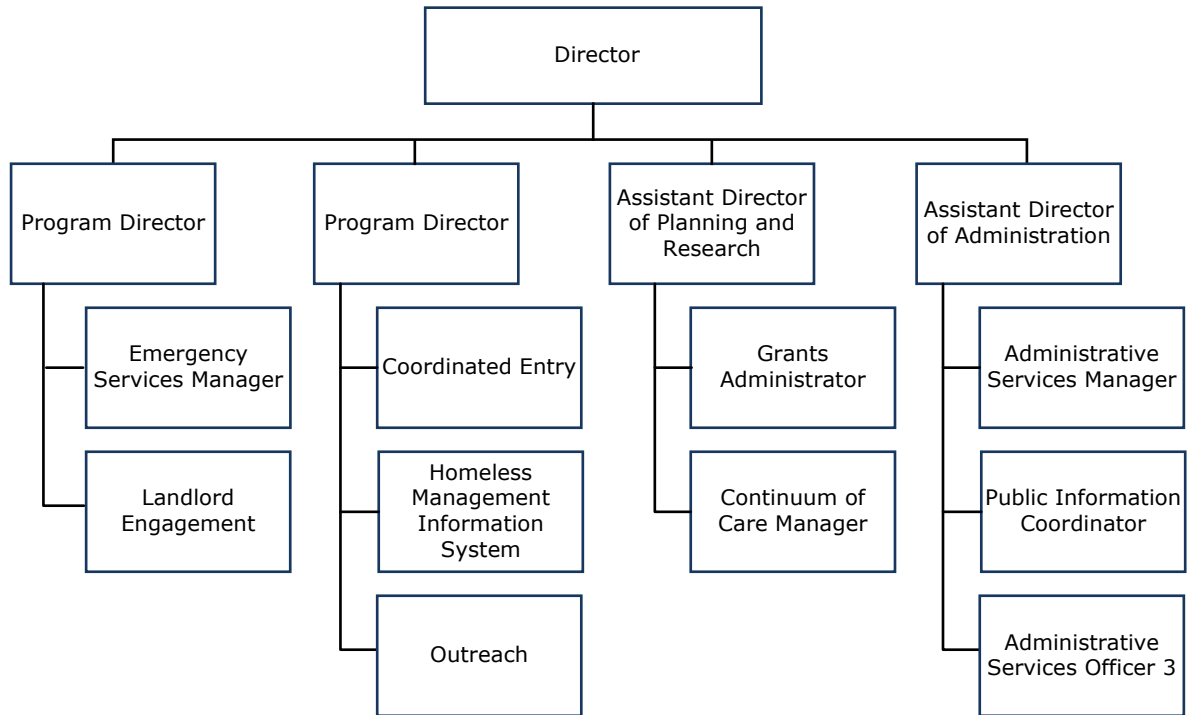
|                                         | 2024-25            | 2025-26             | 2026-27             |
|-----------------------------------------|--------------------|---------------------|---------------------|
| <b>Expenditures and Transfers:</b>      |                    |                     |                     |
| GSD General Fund                        | \$5,603,300        | \$11,114,000        | \$15,683,600        |
| SPF Special Purpose Fund                | 494,000            | 514,300             | 1,277,600           |
| <b>Total Expenditures and Transfers</b> | <b>\$6,097,300</b> | <b>\$11,628,300</b> | <b>\$16,961,200</b> |
| <b>Revenue and Transfers:</b>           |                    |                     |                     |
| Program Revenue                         |                    |                     |                     |
| Charges, Commissions, and Fees          | \$0                | \$0                 | \$0                 |
| Other Governments and Agencies          | 494,000            | 442,000             | 1,082,700           |
| Other Program Revenue                   | 0                  | 0                   | 122,600             |
| Total Program Revenue                   | \$494,000          | \$442,000           | \$1,205,300         |
| Non-Program Revenue                     | \$0                | \$0                 | \$0                 |
| Transfers from Other Funds and Units    | 0                  | 72,300              | 72,300              |
| <b>Total Revenue and Transfers</b>      | <b>\$494,000</b>   | <b>\$514,300</b>    | <b>\$1,277,600</b>  |
| <b>Expenditures per Capita</b>          | <b>\$8.28</b>      | <b>\$15.59</b>      | <b>\$22.46</b>      |

|                 |                          |    |    |    |
|-----------------|--------------------------|----|----|----|
| <b>Position</b> | Total Budgeted Positions | 31 | 44 | 59 |
|-----------------|--------------------------|----|----|----|

|                 |                                                                                                                    |                                                                                                    |
|-----------------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
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|-----------------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|

# 1053 Office of Homeless Services - At A Glance

## Organizational Structure



# 1053 Office of Homeless Services - At a Glance

## Budget Changes and Impact Highlights

| Recommendation                              |     |                                         | Impact                                                                  |
|---------------------------------------------|-----|-----------------------------------------|-------------------------------------------------------------------------|
| <b>Operational Budget</b>                   |     |                                         |                                                                         |
| Staffing                                    | GSD | \$1,552,800<br>15.00 FTEs               | Additional staffing to support Office of Homeless Services programing   |
| Community Care                              | GSD | 2,000,000                               | Operational funding for community-based care                            |
| Interim Site Housing                        | GSD | 1,250,000                               | Operational funding to support a community interim strategy for housing |
| <b>Lease Expense</b>                        |     |                                         |                                                                         |
| Rent Increase                               | GSD | 5,600                                   | Additional funds for contractual lease increase.                        |
| <b>Grant Adjustments</b>                    |     |                                         |                                                                         |
| Expirations or Adjustments of Grants        | SPF | 763,300                                 | To account for grant amount changing including expirations of grants    |
| <b>Non-allocated Financial Transactions</b> |     |                                         |                                                                         |
| Budget Efficiency Adjustment                | GSD | (238,800)                               | Agency's share of 1.5% Budget Efficiency Adjustment.                    |
| <b>General Services District Total</b>      |     | \$4,569,600<br>15.00 FTEs               |                                                                         |
| <b>Special Purpose Funds Total</b>          |     | \$763,300                               |                                                                         |
| <b>TOTAL</b>                                |     | <b>\$5,332,900</b><br><b>15.00 FTEs</b> |                                                                         |

GSD - General Services District

SPF - Special Purpose Funds

# 1053 Office of Homeless Services - Financial

## GSD General Fund

|                                       | FY2025<br>Budget | FY2025<br>Actual | FY2026<br>Budget  | FY2027<br>Budget  | FY26-FY27<br>Difference | FY26-FY27<br>% Change |
|---------------------------------------|------------------|------------------|-------------------|-------------------|-------------------------|-----------------------|
| <b>OPERATING EXPENSE:</b>             |                  |                  |                   |                   |                         |                       |
| PERSONNEL EXPENSES:                   |                  |                  |                   |                   |                         |                       |
| Regular, Leave & Holiday Pay          | 2,110,700        | 2,005,298        | 2,396,100         | 3,496,600         | 1,100,500               | 45.93%                |
| Overtime                              | 0                | 148,644          | 0                 | 0                 | 0                       | 0.00%                 |
| All Other Salary Codes                | 300              | 22,693           | 300               | 300               | 0                       | 0.00%                 |
| Fringe Benefits                       | 731,800          | 622,179          | 792,700           | 1,245,000         | 452,300                 | 57.06%                |
| <b>TOTAL PERSONNEL EXPENSES</b>       | <b>2,842,800</b> | <b>2,798,814</b> | <b>3,189,100</b>  | <b>4,741,900</b>  | <b>1,552,800</b>        | <b>48.69%</b>         |
| OTHER SERVICES:                       |                  |                  |                   |                   |                         |                       |
| Utilities                             | 1,000            | 191              | 1,000             | 1,000             | 0                       | 0.00%                 |
| Professional & Purchased Services     | 2,601,500        | 2,114,376        | 7,193,000         | 10,443,000        | 3,250,000               | 45.18%                |
| Travel, Tuition & Dues                | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Communications                        | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Repairs & Maintenance Services        | 0                | 287              | 0                 | 0                 | 0                       | 0.00%                 |
| Internal Service Fees                 | 41,400           | 43,787           | 168,000           | 168,000           | 0                       | 0.00%                 |
| All Other Expenses                    | 116,600          | 582,402          | 490,600           | 257,400           | (233,200)               | -47.53%               |
| <b>TOTAL OTHER SERVICES</b>           | <b>2,760,500</b> | <b>2,741,043</b> | <b>7,852,600</b>  | <b>10,869,400</b> | <b>3,016,800</b>        | <b>38.42%</b>         |
| <b>TOTAL OPERATING EXPENSES</b>       | <b>5,603,300</b> | <b>5,539,856</b> | <b>11,041,700</b> | <b>15,611,300</b> | <b>4,569,600</b>        | <b>41.38%</b>         |
| <b>TRANSFERS TO OTHER FUNDS</b>       | <b>0</b>         | <b>55,944</b>    | <b>72,300</b>     | <b>72,300</b>     | <b>0</b>                | <b>0.00%</b>          |
| <b>TOTAL EXPENSES &amp; TRANSFERS</b> | <b>5,603,300</b> | <b>5,595,800</b> | <b>11,114,000</b> | <b>15,683,600</b> | <b>4,569,600</b>        | <b>41.12%</b>         |
| <b>PROGRAM REVENUE:</b>               |                  |                  |                   |                   |                         |                       |
| Charges, Commissions, & Fees          | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Federal (Direct & Pass Through)       | 0                | 3,500            | 0                 | 0                 | 0                       | 0.00%                 |
| State Direct                          | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Other Government Agencies             | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Other Program Revenue                 | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| <b>TOTAL PROGRAM REVENUE</b>          | <b>0</b>         | <b>3,500</b>     | <b>0</b>          | <b>0</b>          | <b>0</b>                | <b>0.00%</b>          |
| <b>NON-PROGRAM REVENUE:</b>           |                  |                  |                   |                   |                         |                       |
| Compensation from Property            | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Local Option Sales Tax                | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Property Taxes                        | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Other Tax, Licenses & Permits         | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| Fines, Forfeits & Penalties           | 0                | 0                | 0                 | 0                 | 0                       | 0.00%                 |
| <b>TOTAL NON-PROGRAM REVENUE</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>          | <b>0</b>                | <b>0.00%</b>          |
| <b>TRANSFERS FROM OTHER FUNDS</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>          | <b>0</b>                | <b>0.00%</b>          |
| <b>TOTAL REVENUE &amp; TRANSFERS</b>  | <b>0</b>         | <b>3,500</b>     | <b>0</b>          | <b>0</b>          | <b>0</b>                | <b>0.00%</b>          |
| Expenditures Per Capita               | \$7.61           | \$7.60           | \$14.90           | \$20.77           | \$5.87                  | 39.40%                |

# 1053 Office of Homeless Services - Financial

## Special Purpose Fund

|                                       | FY2025<br>Budget | FY2025<br>Actual | FY2026<br>Budget | FY2027<br>Budget | FY26-FY27<br>Difference | FY26-FY27<br>% Change |
|---------------------------------------|------------------|------------------|------------------|------------------|-------------------------|-----------------------|
| <b>OPERATING EXPENSE:</b>             |                  |                  |                  |                  |                         |                       |
| PERSONNEL EXPENSES:                   |                  |                  |                  |                  |                         |                       |
| Regular, Leave & Holiday Pay          | 40,000           | 60,515           | 40,000           | 337,600          | 297,600                 | 744.00%               |
| Overtime                              | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| All Other Salary Codes                | 0                | 415              | 0                | 0                | 0                       | 0.00%                 |
| Fringe Benefits                       | 0                | 20,848           | 0                | 0                | 0                       | 0.00%                 |
| <b>TOTAL PERSONNEL EXPENSES</b>       | <b>40,000</b>    | <b>81,778</b>    | <b>40,000</b>    | <b>337,600</b>   | <b>297,600</b>          | <b>744.00%</b>        |
| OTHER SERVICES:                       |                  |                  |                  |                  |                         |                       |
| Utilities                             | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Professional & Purchased Services     | 353,000          | 477,797          | 362,300          | 828,000          | 465,700                 | 128.54%               |
| Travel, Tuition & Dues                | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Communications                        | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Repairs & Maintenance Services        | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Internal Service Fees                 | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| All Other Expenses                    | 101,000          | 257,980          | 112,000          | 112,000          | 0                       | 0.00%                 |
| <b>TOTAL OTHER SERVICES</b>           | <b>454,000</b>   | <b>735,777</b>   | <b>474,300</b>   | <b>940,000</b>   | <b>465,700</b>          | <b>98.19%</b>         |
| <b>TOTAL OPERATING EXPENSES</b>       | <b>494,000</b>   | <b>817,555</b>   | <b>514,300</b>   | <b>1,277,600</b> | <b>763,300</b>          | <b>148.42%</b>        |
| <b>TRANSFERS TO OTHER FUNDS</b>       | <b>0</b>         | <b>0</b>         | <b>0</b>         | <b>0</b>         | <b>0</b>                | <b>0.00%</b>          |
| <b>TOTAL EXPENSES &amp; TRANSFERS</b> | <b>494,000</b>   | <b>817,555</b>   | <b>514,300</b>   | <b>1,277,600</b> | <b>763,300</b>          | <b>148.42%</b>        |
| <b>PROGRAM REVENUE:</b>               |                  |                  |                  |                  |                         |                       |
| Charges, Commissions, & Fees          | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Federal (Direct & Pass Through)       | 494,000          | 988,713          | 442,000          | 1,082,700        | 640,700                 | 144.95%               |
| State Direct                          | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Other Government Agencies             | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Other Program Revenue                 | 0                | 0                | 0                | 122,600          | 122,600                 | 100%                  |
| <b>TOTAL PROGRAM REVENUE</b>          | <b>494,000</b>   | <b>988,713</b>   | <b>442,000</b>   | <b>1,205,300</b> | <b>763,300</b>          | <b>172.69%</b>        |
| <b>NON-PROGRAM REVENUE:</b>           |                  |                  |                  |                  |                         |                       |
| Compensation from Property            | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Local Option Sales Tax                | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Property Taxes                        | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Other Tax, Licenses & Permits         | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| Fines, Forfeits & Penalties           | 0                | 0                | 0                | 0                | 0                       | 0.00%                 |
| <b>TOTAL NON-PROGRAM REVENUE</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>         | <b>0</b>         | <b>0</b>                | <b>0.00%</b>          |
| <b>TRANSFERS FROM OTHER FUNDS</b>     | <b>0</b>         | <b>0</b>         | <b>72,300</b>    | <b>72,300</b>    | <b>0</b>                | <b>0.00%</b>          |
| <b>TOTAL REVENUE &amp; TRANSFERS</b>  | <b>494,000</b>   | <b>988,713</b>   | <b>514,300</b>   | <b>1,277,600</b> | <b>763,300</b>          | <b>148.42%</b>        |
| Expenditures Per Capita               | \$0.67           | \$1.11           | \$0.69           | \$1.69           | \$1.00                  | 144.93%               |

# 1053 Office of Homeless Services - Financial

| Title                                     | Grade | Class | FY2025    |              | FY2026    |              | FY2027    |              | Variance  |              |
|-------------------------------------------|-------|-------|-----------|--------------|-----------|--------------|-----------|--------------|-----------|--------------|
|                                           |       |       | Pos.      | FTE          | Pos.      | FTE          | Pos.      | FTE          | Pos.      | FTE          |
| <b>GSD General 10101</b>                  |       |       |           |              |           |              |           |              |           |              |
| Admin Svcs Division Manager               | OR09  | 10863 | 0         | 0.00         | 2         | 2.00         | 2         | 2.00         | 0         | 0.00         |
| Admin Svcs Mgr                            | OR07  | 07242 | 3         | 3.00         | 3         | 3.00         | 3         | 3.00         | 0         | 0.00         |
| Admin Svcs Officer 2                      | OR01  | 07243 | 1         | 1.00         | 1         | 1.00         | 1         | 1.00         | 0         | 0.00         |
| Admin Svcs Officer 3                      | OR03  | 07244 | 0         | 0.00         | 0         | 0.00         | 2         | 2.00         | 2         | 2.00         |
| Contract Admin                            | OR09  | 07734 | 0         | 0.00         | 1         | 1.00         | 1         | 1.00         | 0         | 0.00         |
| Homeless Services Director                | DP01  | 11261 | 1         | 1.00         | 0         | 0.00         | 0         | 0.00         | 0         | 0.00         |
| Homeless Services Director                | DP02  | 11261 | 0         | 0.00         | 1         | 1.00         | 1         | 1.00         | 0         | 0.00         |
| Information Sys Oper Anal 2               | OR05  | 10476 | 2         | 2.00         | 0         | 0.00         | 0         | 0.00         | 0         | 0.00         |
| Information Sys Oper Anal 2               | IT05  | 10476 | 0         | 0.00         | 2         | 2.00         | 2         | 2.00         | 0         | 0.00         |
| Information Sys Oper Analyst 1            | OR04  | 10475 | 1         | 1.00         | 0         | 0.00         | 0         | 0.00         | 0         | 0.00         |
| Information Sys Oper Analyst 1            | IT04  | 10475 | 0         | 0.00         | 1         | 1.00         | 1         | 1.00         | 0         | 0.00         |
| Operations Manager                        | OR03  | 10888 | 0         | 0.00         | 0         | 0.00         | 1         | 1.00         | 1         | 1.00         |
| Program Mgr 1                             | OR04  | 07376 | 4         | 4.00         | 3         | 3.00         | 5         | 5.00         | 2         | 2.00         |
| Program Spec 2                            | OR01  | 07379 | 11        | 11.00        | 11        | 11.00        | 16        | 16.00        | 5         | 5.00         |
| Program Spec 3                            | OR03  | 07380 | 3         | 3.00         | 3         | 3.00         | 6         | 6.00         | 3         | 3.00         |
| Pub Info Coord                            | OR06  | 10132 | 1         | 1.00         | 1         | 1.00         | 1         | 1.00         | 0         | 0.00         |
| Seasonal/Part-time/Temporary              | NS    | 09020 | 0         | 0.00         | 10        | 9.50         | 10        | 9.50         | 0         | 0.00         |
| Special Projects Mgr                      | OR11  | 07762 | 3         | 3.00         | 2         | 2.00         | 2         | 2.00         | 0         | 0.00         |
| Technical Specialist 2                    | OR06  | 07757 | 0         | 0.00         | 0         | 0.00         | 2         | 2.00         | 2         | 2.00         |
| <b>10101 Total Positions &amp; FTEs</b>   |       |       | <b>30</b> | <b>30.00</b> | <b>41</b> | <b>40.50</b> | <b>56</b> | <b>55.50</b> | <b>15</b> | <b>15.00</b> |
| <b>OHS Homelessness Grants Fund 32138</b> |       |       |           |              |           |              |           |              |           |              |
| Admin Svcs Mgr                            | OR07  | 07242 | 0         | 0.00         | 1         | 1.00         | 1         | 1.00         | 0         | 0.00         |
| Program Mgr 1                             | OR04  | 07376 | 0         | 0.00         | 1         | 1.00         | 1         | 1.00         | 0         | 0.00         |
| Program Spec 3                            | OR03  | 07380 | 1         | 1.00         | 1         | 1.00         | 1         | 1.00         | 0         | 0.00         |
| <b>32138 Total Positions &amp; FTEs</b>   |       |       | <b>1</b>  | <b>1.00</b>  | <b>3</b>  | <b>3.00</b>  | <b>3</b>  | <b>3.00</b>  | <b>0</b>  | <b>0.00</b>  |
| <b>Department Totals</b>                  |       |       | <b>31</b> | <b>31.00</b> | <b>44</b> | <b>43.50</b> | <b>59</b> | <b>58.50</b> | <b>15</b> | <b>15.00</b> |

# **1053 Office of Homeless Services**

## **Program Purpose Statements**

### **Homeless Services Line of Business**

#### **Homeless Services Program**

The Homeless Services Program serves as a centralized hub that manages data, funding, and housing resources to support service providers and coordinate connections between individuals experiencing homelessness and critical support services.

#### **Strobel Center**

The purpose of Strobel House is to advance Nashville's efforts to restore stability and dignity to individuals who were previously unhoused. As permanent supportive housing, Strobel House provides access to treatment services and long term supports to help residents address the complex challenges associated with homelessness and achieve lasting stability.

### **OHS Planning and Coordination Line of Business**

#### **Planning and Coordination**

The purpose of the Planning and Coordination Program is to lead the city's strategic efforts to address homelessness by working collaboratively with community partners to develop comprehensive solutions, coordinate supportive services, and advocate for expanded access to affordable housing for those in need.

### **Warming Shelter Line of Business**

#### **Extreme Weather Overflow Shelter**

The purpose of the Extreme Weather Overflow Shelter Program is for the Office of Homeless Services to partner with Metro departments and community organizations to ensure that, during periods of extreme cold, all individuals have access to safe shelter. When activated, the program operates an extreme cold weather shelter in collaboration with partners such as the Mayor's Office, Office of Emergency Management, Metro General Services, Metro Health Department, WeGo, Metro Police, and NDOT to protect unhoused citizens during severe weather events.