

The Board of Directors of the Emergency Communications District (ECD) of Nashville and Davidson County met in regular session at the Metro Emergency Communications Center, 2060 15th Avenue South. Chair Cleo Duckworth called the meeting to order at 1:04 PM and presided over the meeting with the following board members present: Lorinda Hale, Bryan Pettus, Dan Dwyer, Rick Cowan, William Johnson, and Carolyn Baldwin Tucker. Board member Ruby Baker was not in attendance. Others who attended the meeting included: Mark Lynam & Larry Law (ECD Admin), Patrice Coleman, Dwayne Vance, Jimmy Matthews, Tim Watkins, & Erin Williams (Metro DEC), Russell Freeman (Legal Counsel), Tiffany Childress & Tracey Drennon (Finn Partners), and Will Denami (Governmental Lobbyist).

Minutes

Ms. Hale made a motion to accept the minutes of the April 16, 2026 ECD board meeting. Mr. Johnson seconded the motion, and it carried unanimously by voice vote.

Financial Report

Mr. Lynam went over the April financial report with board members. Cash available for operations as of April 30th totaled \$44,044,343. This consisted of \$125,277 in the ECD's checking account and \$43,919,066 in its LGIP account.

Mr. Lynam went over the various financial transactions that took place during the month. He reported that income for April totaled \$1,919,846 while expenses amounted to \$228,168. This resulted in a net gain of \$1,691,678 for the month.

Ms. Hale made a motion to accept the financial statement as presented. Mr. Johnson seconded the motion, and it carried unanimously by voice vote.

Restructure Mr. Denami's Contract

Board members were given a copy of Mr. Denami's restructured contract showing red-lined changes. Discussion took place surrounding the requested fee increase and the verbiage referencing an ECD subcommittee. After discussion ended, Ms. Tucker made a motion that our attorney make modifications to the "subcommittee" wording and that the rest of the contract be accepted as written. Ms. Tucker clarified that the contract should be accepted with the \$120,000 annual fee, the \$10,000 monthly payment, and the starting date of July 1, 2026. Ms. Hale seconded the motion. A vote was taken, and all board members present at the meeting voted in favor of accepting the restructured contract, except Dan Dwyer who voted no.

Mr. Freeman indicated that he would make the necessary adjustments to the "subcommittee" wording and will bring the contract back for final approval at the June board meeting.

Legislative Update

Mr. Will Denami reported that bill SJR0048 was vetoed by Governor Lee after being passed by the Tennessee General Assembly. He indicated that this veto has built momentum into Representative Bricken's direction for seeking changes to Tennessee's 911 funding model, as well as consolidation and state management of 911 programs. Mr. Denami stated that TACIR has already started their interviews and he shared his views as to how he thought TACIR would go about conducting their interviews.

Mr. Pettus asked what we should do to protect our current reserves. Mr. Dwayne Vance informed board members that he had spoken to Metro Finance about this matter, and it was suggested that we earmark a portion of our funds to be used for specific purposes and label them as restricted assets. Chair Duckworth recommended that we bring this up for discussion at our next meeting.

Public Awareness Update

Ms. Tiffany Childress went over the Rescue Rex report. She reported that 15 shows were held in May with 1,072 students attending. During the upcoming summer months her staff will be updating scripts, ordering materials, and costume care. Ms. Childress informed board members that survey feedback continues to be positive, and 20 shows have already been booked for the upcoming school year.

Ms. Tracey Drennon went over the advertising report highlighting the various metric points that are being used to track customer involvement with our ads. She reported that audience engagement remains strong. The creative campaign for next fiscal year is starting up. Strategic planning is taking place on how to reach more tourists and visitors to Davidson County. Site planning for billboards is also taking place.

Alley Renames

Mr. Lynam informed board members that DEC was in support of the alley renames that had come before the board.

Ordinance BL2026-1383: Rename Alley #659 to Eliza Alley. Ms. Hale made a motion to approve the name change. Mr. Johnson seconded the motion, and it carried unanimously by voice vote.

Ordinance BL2026-1384: Rename Alley #581 to Birdsong Alley. Ms. Hale made a motion to approve the name change. Mr. Johnson seconded the motion, and it carried unanimously by voice vote.

DEC Directors Report

Acting Director Patrice Coleman reviewed the monthly Director's Report with board members. Her overview included call volume, answer times, vacancies, quality assurance compliance numbers, customer satisfaction numbers, training hours, and C.O.R.E. events.

Ms. Coleman reported that DEC's recruitment and outreach team hosted five events in April. DEC's participation in the "What Works Cities Tour", sponsored by the Mayor's Office, received excellent feedback. DEC will be hosting the Fire Department new hires next week.

DEC has increased its performance management dashboards from 3 to 15. These dashboards are used in collaboration with the Police and Fire Department dashboards to measure and improve public safety outcomes across the city.

HubNashville Report

Ms. Erin Williams reviewed the April performance statistics for HubNashville. Her report included the number of calls on both the main and Spanish lines, including average hold time

and abandon rate. She also reported on the total number of requests received and the number of requests resolved on first call. Her report noted calls relating to Police matters was the most frequent call topic, followed by Waste.

Adjournment

Upon proper motion by Mr. Johnson and second by Ms. Hale, the meeting adjourned at 2:11 PM.

The next meeting of the ECD Board of Directors will be held on June 18, 2026 at 1:00 PM.

Minutes submitted by Mark Lynam