

2026 -2028 Community Health Improvement Plan
Monitoring and Evaluation Guide-FINAL

Awareness & Navigation of Community Resources Progress Report

Instructions: Complete this report during each progress check. Detail the new progress or change. Refer to the Phases Summary table (Pg. 2) for the deadlines for each phase.

Completion date: 7/22/26

Workgroup representative: Jared Elzey

Strategic Issue	Awareness & Navigation of Community Resources (ANCR)	
Goal	By December 2028, increase the use of local resources through innovative integration and alignment of assets that improve population health and well-being for underserved and vulnerable populations.	
Objective(s)	4.1 Convene leaders from open loop systems and key community stakeholders to assess the effectiveness of current referral systems, identify barriers to collaboration, and develop actionable strategies to create a simplified, user-friendly closed loop referral system (CLRS) that improves access to resources for underserved populations.	
Progress of CHIP Activities		
Description of Activities	Accomplishments <u>AND</u> Impact	Status
Information sharing and assessment of high-influence groups working on networks related to 4.1	Identified the Mayor’s Office, Community Foundation of Middle Tennessee (CFMT), Elevate Consulting, and United Way of Middle Tennessee (UWMT)	In Progress
Outreach to indicated stakeholders for details of their projects & identify overlap in network partners.	Have identified key individuals with knowledge of the activities (Hal Cato, CFMT; Amy Merritt-Campbell, Elevate; Ace Timmermeier, UWMT; Kristen Wilson, Mayor’s Office)	In Progress
Solidify list of initial stakeholders from previous CHIP ANCR key informant interviews for invitation to 4.1 convening	See attached list	Complete
Dissemination of ‘Petal’ diagram and Community Designed CLRS Expectations documents from 2025 CHIP ANCR cycle	Continued sharing with interested parties, setting a baseline for 4.1 convening	In Progress
Barriers and Solutions		
Description of Barriers	Plan to Resolve Barriers	

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Lack of clarity on activity between Mayor's Office and CFMT re: upward mobility and 'collective of collectives' projects.	Continued communication with point persons and solicit a workgroup representative to attend the external planning meetings
Next Steps/ Additional Comments	
Once the work of the ANCR workgroup (and the overall CHIP) has been introduced to the concurrent external projects, we will be able to detail plans for 4.2 (including existing KII and prospective stakeholder partners). Integration of ANCR's work with the Mayor's Office and CFMT will enable work on 4.3.	
Objective 4.4 may be revised soon as a detailed discussion within the ANCR highlighted the challenges to accomplishing it. Current intention is to simplify and unify intake documentation for CLRS pilot partners when 4.2 & 4.3 are in progress.	
Also planning discussions with TennCare's Community Compass initiative to leverage and influence development of their statewide CLRS plans.	

Note:

- ✓ Use the "Next Steps/ Additional Comments" section to report any data collected or additional findings, relevant articles, and/or reports. Also note any plans to move the work forward, pivot, or whether another iteration is required.
- ✓ Status options: Completed, In Progress, Not Started