Vol. 5, No. 2, May 2026



Chew Crew Coming Through!

The Chew Crew is coming back to the Metro Center Levee! The levee has thick vegetation which could conceal issues affecting the stability of the levee, so it is important that it is maintained. The sheep help us maintain the vegetation, which we are required to do to meet inspection and maintenance requirements set by the Army Corps of Engineers.

The steep and uneven terrain of the levee has historically made vegetation control on the river side difficult and costly. We last used

The 2025 Consumer Confidence Report is Now Available

We are pleased to deliver the 2025 Consumer Confidence Report, showing that your drinking water is safe and offering a glimpse into our processes. We understand that trust is gained through clear and accessible information and we strive to be a reliable, transparent source of information.

The 2025 CCR describes how our water is protected, cleaned, tested, and delivered. It provides a summary of over 225 drinking water tests done each day proving the quality of our water. It also includes information regarding the treatment process, important health guidance, contacts, and treatment plant project updates.

MWS encourages our customers to read and share the report posted online at ccr.nashville.gov.

manual labor in 2015, paying a contractor over $197,000. In addition to the cost, it was dangerous work and often a nuisance or hazard to those using the greenway. For a decade now, the Chew Crew has kept the 3-mile-long levee cleared of brush and tall grasses for a lot less money. In addition to the cost savings, the use of grazing animals is safer, more environmentally friendly, and much cuter for passersby!

For more information regarding The Chew Crew, visit their website.



Thank You for Your Help

During the summer months, our system sees intense demand during the early hours on Mondays,



Splash into Summer with Water Straight from the Tap!

As the school year comes to an end and summer starts heating up, don't forget the importance of staying hydrated and keeping cool.

Temperatures from 80° degrees and up can have significant effects on the body. Prolonged exposure can cause fatigue, exhaustion, cramps, and a high risk of heat stroke. It's important to take steps to protect yourself and your family. MWS suggests you make it a habit to hydrate yourself regularly, even if you don't feel thirsty. If you are doing outdoor activities, hydrate even more to counter the loss of water. To cool down even more, stay in a shaded area, enjoy a nice, cold cup of water, or even throw water balloons at each other.

Wednesdays, and Fridays. This demand can strain our system and affect water pressures.



To help maintain balanced pumping capacity during the early morning hours, we ask that residents with automatic irrigation systems follow the below schedule based on their home address

- Odd-numbered addresses water between the hours of 7:00pm - 4:00am on ***Mondays, Wednesdays, and Fridays***
- Even-numbered addresses water between the hours of 7:00pm - 4:00am on ***Tuesdays, Thursdays, and Saturdays***

We ask residents to please not water more than 3 days a week. Please follow your your



It's also important to remember that it's not just people that get hot! Water inside a hose exposed to direct sunlight can reach high temperatures of 130 to 140 degrees. This is hot enough to cause serious burns. Before splashing around, make sure you take a moment to let the water run and drain the hot water that has been sitting in the heat for a long period.

For more information, you can visit our website.

Understanding your MWS Bill: Sprinkler Edition

During the billed months of April through November, we understand residential customers may use additional water to sprinkle lawns or wash cars. Since water used for these purposes does not go into the sewer, sewer service charges for residential bills are adjusted during these months to reflect a “sprinkler credit.” You do not have to contact us to receive this credit, your bill is automatically adjusted. The winter quarter average (January, February, and March) plus 30 percent will be the maximum sewer charges billed.

Highlighting the Importance of Clean Drinking Water

system's normal irrigation program of two to three hours.

We appreciate the assistance and cooperation of our customers. These simple measures will help us as we maintain consistent capacity and pressures for residential, irrigation, and fire protection uses.

Apply to Work with Us!

Are you or someone you know interested in a job that gives you the opportunity to positively impact our community? If so, we are interested in you!

MWS is always looking for passionate people looking to make a positive impact to join our team. If you or someone you know is looking for the next step in your career, look no further! Learn more about our current opportunities here.

Drinking Water Week is celebrated the first full week of May each year. It's one week out of the year where we highlight the importance of safe drinking water. It's a unique opportunity for both water professionals and the communities they serve to recognize the vital role water plays in our daily lives and the hard work that goes into providing it.

To celebrate this year and to highlight (no pun intended!) the hard work that goes into treating Nashville's drinking water, we created a word search of important terms that relate to drinking water, its treatment and its benefits. Highlight the ones you can find below!



5 Steps of Water Treatment	Disinfection	Distribution	Providing Safe, Clean, Reliable Water
Coagulation	Bleach	Customer	Safe
Flocculation	Salt	Distribution	Clean
Sedimentation	Brine	Water Main	Reliable

Filtration
Disinfection
Chemistry
Electrolysis
Health
Hydration
Fire Protection
Metro

To learn more about the water treatment process and all the benefits clean, safe, and reliable water provides for Nashville, visit water.nashville.gov.

TN Smart Yards

TN Smart Yards helps keep our land and water healthy, one yard at a time!

Learn why a "smart yard" is good for the environment.

Did you know?

Our website can be translated into more than 65 different languages by clicking the translation tab on the header of the Nashville.gov website!



Metro Water Services and the Cumberland River Compact Working Together



Our local creeks and streams are a vital part of our environment and it's important that we protect them and treat them with respect.

Improving Our

Infra-structure

Click here to check out our ongoing projects. We appreciate your patience as we perform regular maintenance and repair to our infrastructure!

Contact Us

nashville.gov/water

(615) 862-4600

1700 3rd Ave N,
Nashville, TN 37208

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Public Records Requests

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This is ***your*** newsletter! What would you like to read more about? Let us know here.

Metro Water Services (MWS) has had a cooperative agreement with the Cumberland River Compact (CRC) for many years to perform a variety of water quality improvement projects throughout various Metro sub-watersheds.

The agreement gives MWS the ability to leverage work being performed on private land to improve water quality and provides for even more engagement and education opportunities for Nashville citizens in water stewardship activities. CRC facilitates activities such as rain gardens builds, tree planting, stream bank stabilization, de-paving, stream clean ups, and other outreach activities.



Help us keep our creeks and streams clean and protect the environment - Volunteer with the Cumberland River Compact. Check out upcoming volunteer opportunities here.

Join us!

MWS holds monthly Facebook Live events with our Director, Scott Potter, providing viewers an opportunity to get a glimpse inside many of our facilities and learn more

about our processes. Follow us on Facebook for notifications! If you are unable to join us live, you can also watch all past events on our Facebook page.

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The Spring session of CWA has come to a close! These sessions are always a great opportunity not just for the community to see behind the scenes, but for us at MWS to connect with the community and share our pride in the work we do. It's not too early to be thinking of your plans for the Fall! You can sign up to be notified of the Fall dates once they are scheduled by emailing the Communications team at MWSCommunications@groups.nashville.gov.

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Have you ever wondered where your drinking water comes from? Or where it goes once it flows down the drain? We're here to answer those questions! Spend an hour with us at our KR Harrington Water Treatment Plant or our Whites Creek Water Reclamation Facility to learn more about our water treatment and reclamation processes. We give these tours monthly with new dates being added regularly. Find one that fits your schedule at nashvillemws.info/tours.

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Did you know that MWS not only manages drinking water and waste water in Nashville, but stormwater as well? Our stormwater team is dedicated to keeping our creeks and streams healthy. You can visit our stormwater campus to learn more about our stormwater division and see some common stormwater control measures at work firsthand! Request a tour for your group here.

Do you have any friends, family, or neighbors who you think would be interested in receiving this quarterly update? Send them to this link or have them email us to join the list at MWSCommunications@groups.Nashville.gov

No longer interested in receiving this quarterly update? Email us with the subject line "Unsubscribe" at MWSCommunications@groups.Nashville.gov

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